

Press Release

Paris, 6 August 2009

Société Générale adopts one of the financial sector's largest shared services centres for IT infrastructure

In the context of its Operational Efficiency Plan to industrialise processes and to optimise Group resources, Société Générale is adopting a shared services platform for its IT infrastructures.

The new entity "**Global Technologies and Services**" (GTS) will serve all banking functions, from Retail Banking & Financial Services, to Global Investment Management & Services and to Corporate & Investment Banking. This amounts of more than 160,000 workstations, 25,000 servers, 200,000 telephones and all the corresponding networks and services.

"This unique services platform is emblematic of our Group's will to industrialise our operational model and to mutualise our resources in order to improve operational efficiency", underlines Françoise Mercadal-Delasalles, Group Resources Director and member of the Group Executive Committee.

1,000 employees have already joined this entity in France as of 1 July. Driven by the Resources Management, this project will eventually concern employees from 40 countries, who will work within the GTS teams, under the responsibility of Bertrand Lemarignier, Director of the entity.

Société Générale

Société Générale is one of the largest financial services groups in the euro-zone. The Group employs 163,000 people worldwide in three key businesses:

- Retail Banking & Financial Services: Société Générale serves more than 30 million individual customers worldwide.
- Global Investment Management & Services: Société Générale is one of the largest banks in the euro-zone in terms of assets under custody (EUR 2 762 billion, March 2009) and under management (EUR 332 billion, March 2009).
- Corporate & Investment Banking: Société Générale tailors solutions for its clients across sectors by capitalising on its worldwide expertise in investment banking, global finance, and global markets.

Société Générale is included in 3 socially-responsible investment indexes: FTSE4Good, ASPI and Ethibel.

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