

## A BANK SERVING ITS CLIENTS

**OUR VALUES**

TEAM SPIRIT  
INNOVATION  
RESPONSIBILITY  
COMMITMENT

**OUR AMBITION**

TO BE THE RELATIONSHIP-FOCUSED BANK, A REFERENCE IN ITS MARKETS, CLOSE TO ITS CLIENTS AND CHOSEN FOR THE QUALITY AND COMMITMENT OF ITS TEAMS



**31**

MILLION CLIENTS - INDIVIDUALS, PROFESSIONALS, COMPANIES & FINANCIAL INSTITUTIONS\*

\* Excluding insurance policyholders

## A SOLID BANK



**145,700**

EMPLOYEES\*  
123 NATIONALITIES PRESENT IN 67 COUNTRIES

NET BANKING INCOME

**€25.3bn**

GROUP NET INCOME

**€3.9bn**

\* Rounded figure. Headcount at end-2016 excluding temporary staff

## A BANK OF REFERENCE



FOUNDED ON 3 COMPLEMENTARY CORE BUSINESSES

### FRENCH RETAIL BANKING

3 complementary brands at the forefront of the digital transformation

### INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES

Leading franchises with recognised expertise

### CORPORATE AND INVESTMENT BANKING, PRIVATE BANKING, ASSET MANAGEMENT AND SECURITIES SERVICES

At the hub of economic flows between issuers and investors

## A RESPONSIBLE BANK

**€110m**  
IN MICROFINANCE CREDIT LINES



RANKED AMONG THE FIRST QUARTILE OF BANKS IN TERMS OF CSR BY ROBECOSAM

### 2020 OBJECTIVES

**€10bn**

OF FUNDING FOR THE RENEWABLE ENERGY SECTOR

**-20%**

REDUCTION IN THE GROUP'S CARBON FOOTPRINT

### THE FOUNDATION

SINCE 2006

**850**

PROJECTS SUPPORTED

**€20m**

DISTRIBUTED TO NON-PROFIT PROJECTS

**250,000**

BENEFICIARIES ACCOMPANIED