

## A BANK SERVING ITS CLIENTS

**OUR VALUES**

TEAM SPIRIT  
INNOVATION  
RESPONSIBILITY  
COMMITMENT

**OUR AMBITION**

TO BE THE RELATIONSHIP-FOCUSED BANK, A REFERENCE IN ITS MARKETS, CLOSE TO ITS CLIENTS AND CHOSEN FOR THE QUALITY AND COMMITMENT OF ITS TEAMS



**31**

MILLION CLIENTS - INDIVIDUALS, PROFESSIONALS, COMPANIES & FINANCIAL INSTITUTIONS\*

\* Excluding insurance policyholders

## A SOLID BANK



**146,000**

EMPLOYEES\*  
122 NATIONALITIES PRESENT  
IN 66 COUNTRIES

NET BANKING INCOME

**€25.6bn**

GROUP NET INCOME

**€4.0bn**

\* Rounded figure. Headcount at end-2015 excluding temporary staff

## A BANK OF REFERENCE



FOUNDED ON 3 COMPLEMENTARY CORE BUSINESSES

### FRENCH RETAIL BANKING

3 complementary brands at the forefront of the digital transformation

### INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES

Leading franchises with recognised expertise

### CORPORATE AND INVESTMENT BANKING, PRIVATE BANKING, ASSET MANAGEMENT AND SECURITIES SERVICES

At the hub of economic flows between issuers and investors

## A RESPONSIBLE BANK

**€105m**  
IN MICROFINANCE CREDIT LINES



RANKED AMONG THE FIRST QUARTILE OF BANKS IN TERMS OF CSR BY ROBECOSAM

2020 OBJECTIVES

**€10bn**  
OF FUNDING FOR RENEWABLE ENERGY PROJECTS

**-20%**  
REDUCTION IN THE GROUP'S CARBON FOOTPRINT

## THE FOUNDATION

**796**  
PROJECTS SUPPORTED

**€18.5m**  
DISTRIBUTED TO NON-PROFIT PROJECTS

**250,000**  
BENEFICIARIES ACCOMPANIED