# SOCIETE GENERALE GROUP RESULTS

FULL-YEAR AND 4<sup>TH</sup> QUARTER 2013 RESULTS

**12 FEBRUARY 2014** 



#### **DISCLAIMER**

This document may contain a number of forecasts and comments relating to the targets and strategies of the Societe Generale Group.

These forecasts are based on a series of assumptions, both general and specific, notably - unless specified otherwise

- the application of accounting principles and methods in accordance with IFRS (International Financial Reporting Standards) as adopted in the European Union, as well as the application of existing prudential regulations.

This information was developed from scenarios based on a number of economic assumptions for a given competitive and regulatory environment. The Group may be unable:

- to anticipate all the risks, uncertainties or other factors likely to affect its business and to appraise their potential consequences;
- to evaluate precisely the extent to which the occurrence of a risk or a combination of risks could cause actual results to differ materially from those provided in this presentation.

There is a risk that these projections will not be met. Investors are advised to take into account factors of uncertainty and risk likely to impact the operations of the Group when basing their investment decisions on information provided in this document.

Unless otherwise specified, the sources for the rankings are internal.

The Group's consolidated accounts at 31 December 2013 thus prepared were approved by the Board of Directors on 11 February 2014. The consolidated financial statements are currently being audited by the Statutory Auditors.

The financial information presented for the financial year ending 31<sup>th</sup> December 2013 has been prepared in accordance with IFRS as adopted in the European Union and applicable at this date.



#### **INTRODUCTION**

**GROUP** 

**BUSINESSES RESULTS** 

**CONCLUSION** 

**KEY FIGURES** 



#### STRONG BUSINESS PERFORMANCE, BALANCE SHEET TRANSFORMATION COMPLETED

NBI excluding revaluation of own financial liabilities: EUR 24.4bn, up +5.5%\*\* vs. 2012

## Solid business performance in 2013

Cost reduction plan delivering: EUR 350m cost reduction secured in 2013, out of targeted EUR 900m

Reported Group net income EUR 2,175m in 2013, EUR 322m in Q4

Underlying\*\*\* Group net income EUR 3,862m in 2013, EUR 928m in Q4

Underlying\*\*\* ROE: 8.4% in 2013

# A business model adapted to the new environment

Client service and innovation at the heart of Group strategy

Refocused business model around three pillars delivering solid revenues

# Successful transformation of the balance-sheet

Fully loaded Basel 3 Common Equity Tier 1 ratio: 10%\*\*\*\*

Non Investment Grade legacy asset disposal plan completed

Robust client deposit collection, reduction in short term wholesale funding

Very strong liquidity position: LCR > 100%, LTRO fully reimbursed at year-end

Section EPS at EUR 2.40 – Proposed dividend: EUR 1.00

- \* When adjusted for changes in Group structure and at constant exchange rates
- \*\* When adjusted for changes in Group structure and at constant exchange rates. Revaluation of own financial liabilities not restated for potential forex differences
- \*\*\* Excluding legacy assets, non-economic and non-recurring items, details on pp. 39 and 40
- \*\*\*\* Proforma based on CRR/CRD4 rules as published on 26th June 2013, including Danish compromise for insurance

EPS: see Methodology, section 3



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#### A CONSISTENT AND AGILE BUSINESS MODEL WELL SUITED TO CURRENT ENVIRONMENT

**Dynamic and efficient** franchises in diversified regions Innovation in serving High level of synergies our clients Client focus at the heart of our strategy Staff commitment and **Strong risk management** culture team spirit Solid capital and balance sheet ratios



#### CLIENT SATISFACTION AT THE HEART OF OUR STRATEGY

- Progress made in all core businesses and initiatives on major markets:
  - Significant increase in independently measured client satisfaction indices at SG CIB and in retail banking divisions
  - 'Client service challenge' in French network awarding quality labels to branches on basis of service level assessment by external audit firms
  - Awards in key markets
- All employee plan beneficiaries\* to receive a total of 40 shares (or share value equivalent)
  - At end-2013, client surveys show that satisfaction conditions are met



#### Client satisfaction in Retail networks





Société Générale Client service of the Year, Viséo Conseil. May/Jul. 2013







#### "Consumer Trust 2013 »

Diploma for « civilised business practices and safeguarding consumer interests » - real estate and construction market (Consumer Society of St. Petersburg and the Leningrad Region, November 2013)



PATRONAT

BRD: e-commerce Bank of the Year (8<sup>th</sup> time in a row), Nov. 2013



ALD: Client Service of the Year, Lease services (Viséo Conseil, May/Jul 2013)



« SME Champion of the Year » Societe Generale Equipment Finance: 2<sup>nd</sup> consecutive award (Leasing Life Awards, Dec. 2013)

\* Free grant of shares plan, November 2010. Employment conditions may apply



#### INNOVATION CORE TO CULTURE

- Leader in banking innovation and digital banking solutions
- Simple and secure access to banking and financial services
- Innovative solutions adding value for corporate and individual clients, in all our networks
  - On-line payment services
  - Account management and budgeting tool for individual customers
  - On-line loan requests and files
  - Cash and securities management platforms for corporates
  - Access to fleet management and user services
  - Insurance claim management via mobile
  - Partnership with Amundi to develop joint-financing offers to small/mid-sized businesses



























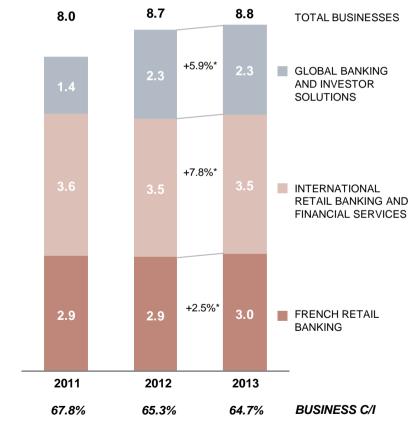


#### SOCIETE GENERALE GROUP

#### A BALANCED UNIVERSAL BANKING MODEL DELIVERING GROWTH

- Net banking income excluding revaluation of own financial liabilities:
   EUR 24.4bn, up +5.5%\* vs. 2012
- Gross operating income from businesses up +5.5%\* vs. 2012
  - Up +2.5%\* in French retail Banking vs.2012
  - Up +7.8%\* in International Retail Banking and Financial Services vs. 2012
  - Up +5.9%\* in Global Banking and Investor Solutions vs. 2012
- Continued effort on costs in all business divisions progressively lowering Cost/Income ratios

# Gross operating income from businesses (in EUR bn)

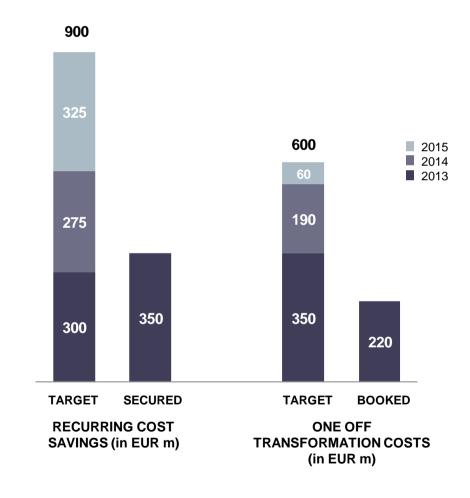


\* When adjusted for changes in Group structure and at constant exchange rate. Revaluation of own financial liabilities not restated for potential forex differences



#### COST REDUCTION PROGRAMME AHEAD OF SCHEDULE

- EUR 350 m recurring cost savings secured in 2013
  - Quick implementation
  - 90% of projects launched, 60% already delivering savings, 10% fully completed
- Main projects underway:
  - Head-office restructuring plan close to completion
  - Securities services competitiveness plan entering implementation phase
  - Ongoing improvement in IT sourcing mix and reduced infrastructure costs
  - Optimisation of the commercial set up in domestic and international retail banking entities



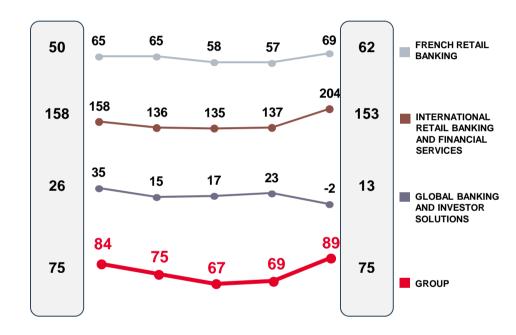


#### YEAR ON YEAR STABLE COST OF RISK, SIGNIFICANT PROVISIONING EFFORT IN Q4

- French retail Banking
  - Improved doubtful loan coverage ratio in a difficult environment
- International retail Banking and Financial Services
  - Increased provisions in Romania; gross doubtful loan coverage ratio raised to 69%<sup>(3)</sup>
  - Increase in Russia related to corporate loans granted prior to 2008; stable on individual customers
- Global Banking and Investor Solutions
  - Net write-back of provisions in Q4 13 reflecting quality of portfolio
- Cost of risk expected to decline in 2014

# Cost of risk (in bp)(1)(2)

2012 Q4 12 Q1 13 Q2 13 Q3 13 Q4 13 2013



# Net allocation to provisions (in EUR m)

-3,673	-1,219	-892	-855	-940	-983	-3,670	Group <sup>(1)</sup>
-262	-95	-35	-131	-154	-62	-382	CIB Legacy assets

<sup>(3)</sup> Excluding collateral

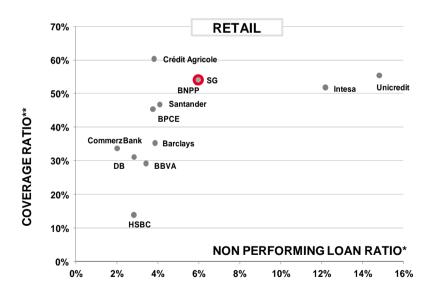


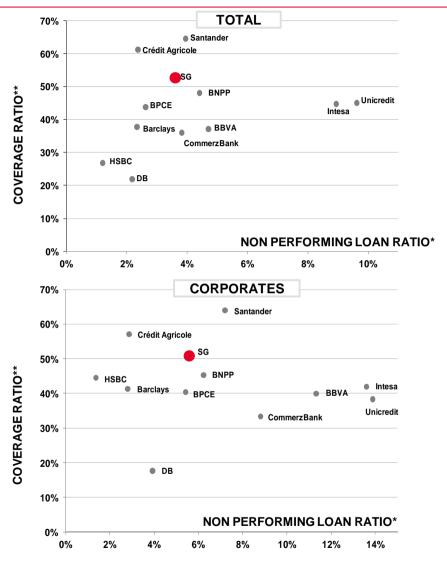
<sup>(1)</sup> Excluding CIB legacy assets

<sup>(2)</sup> Excluding provisions for disputes. Outstandings (including lease assets) at beginning of period. Annualised

#### EBA TRANSPARENCY EXERCISE: DATA RELEASED ON DECEMBER 16TH 2013

- Europe-wide exercise led by EBA
- In-depth disclosure providing a basis for detailed comparison of credit exposures between European banks
- SG appears well positioned within peer group





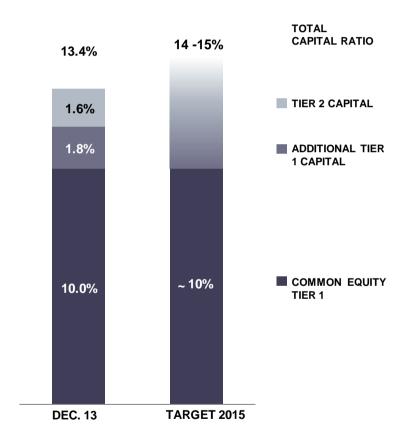
- \* Non Performing Loan ratio: Defaulted EAD (gross of provisions) / Total EAD (gross of provisions), based on end-June 2013 data published by EBA
- \*\* Coverage Ratio: Value adjustments and specific provisions on defaulted exposures / Defaulted EAD (gross of provisions), based on end-June 2013 data published by EBA



#### **SOLID SOLVENCY RATIOS**

- Capital ratios lifted in 2013 by strong earnings generation and boosted by significant legacy asset deleveraging and business disposals
- Fully loaded Basel 3 Common Equity Tier 1 ratio: 10.0%<sup>(1)</sup> at end-2013
  - Significant buffer above minimum level (8%)(2) including **G-SIFI** requirement
- Tier 1 ratio at 11.8% following two Additional Tier 1 issues in 2013
- Total Capital Ratio<sup>(1)</sup>: 13.4% at end-2013
  - Target: 14-15% at end-2015
- CRR Leverage ratio<sup>(1)</sup>: 3.5% at end-2013
  - No significant impact expected from revised Basel 3 rules released in Jan. 2014

#### **Basel 3 solvency capital ratios**



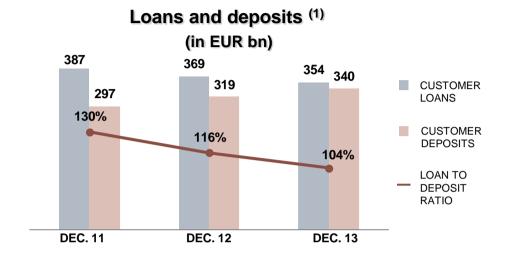
(2) Requirement applicable starting 2019



<sup>(1)</sup> Fully loaded proforma based on CRR/CRD4 rules as published on 26th June 2013, including Danish compromise for insurance. Phased-in Basel 3 Common Equity Tier 1 ratio at 10.9% as of January 1st. 2014

#### MAJOR RESTRUCTURING OF THE BALANCE SHEET COMPLETED

- Strong improvement in the loan to deposit ratio<sup>(1)</sup>: 104%, down -26pts vs. end-2011
- Shift toward stable resources vs. short term funding:
  - Short term funding at 16% of funded balance sheet<sup>(1)</sup>, down sharply from 25% at mid-2011
- Liquid asset buffer at EUR 174bn covering 140% of short term needs<sup>(2)</sup> at end-2013
- Competitive funding conditions
- LTRO fully reimbursed at Group and subsidiary level
- LCR >100% under current Basel 3 assumptions



# Secondary market: SG issuance spread vs. Peers (in bp(3))



(3) Vs. Mid-Swap Euribor 6M



<sup>(1)</sup> See Methodology section n°7

<sup>(2)</sup> Including long term debt maturing in 2014 (EUR 24bn)

#### **CONSOLIDATED RESULTS**

- Net banking income: EUR 22.8bn in 2013
  - Revenues excluding revaluation of own financial liabilities at EUR 24.4bn up +5.5%\*\* vs. 2012
  - Up\* in all businesses
  - Impact of revaluation of own financial liabilities: EUR -1,594m in 2013; EUR -379m in Q4 13
- Costs excluding non-recurring items<sup>(2)</sup>: +0.9%\*
  - C/I<sup>(1)</sup> stable vs. 2012
- Group net income: EUR 3,862m<sup>(1)</sup> Reported EUR 2,175m in 2013
  - Q4 13: Group net income EUR 928m<sup>(1)</sup>, reported EUR 322m
- ROE<sup>(1)</sup>: 8.4%

#### **Group results** (in EUR m)

In EUR m	2012	2013	Change		Q4 12	Q4 13	Cha	inge
Net banking income	23,110	22,831	-1.2%	+4.3%*	5,130	5,782	+12.7%	+20.1%*
Net banking income (1)	24,907	24,345	-2.3%	-	5,884	6,070	+3.2%	-
Operating expenses	(16,418)	(16,399)	-0.1%	+5.2%*	(4,131)	(4,485)	+8.6%	+15.2%*
Gross operating income	6,692	6,432	-3.9%	+2.1%*	999	1,297	+29.8%	+41.1%*
Net cost of risk	(3,935)	(4,052)	+3.0%	+10.8%*	(1,314)	(1,045)	-20.5%	-19.0%*
Operating income	2,757	2,380	-13.7%	-10.1%*	(315)	252	NM	NM*
Net profits or losses from other assets	(504)	575	NM	NM*	(16)	134	NM	NM*
Reported Group net income	790	2,175	x2.8	+99.3%*	(471)	322	NM	NM*
Group net income (1)	3,347	3,862	+15.4%	-	526	928	+76.6%	-
C/I ratio (1)	65.6%	65.3%			69.6%	66.3%		
Group ROE (after tax)	1.2%	4.4%			NM	2.1%		

NB. 2012 data have been restated to integrate impact of implementation of IAS 19 as from 1st Jan. 2013



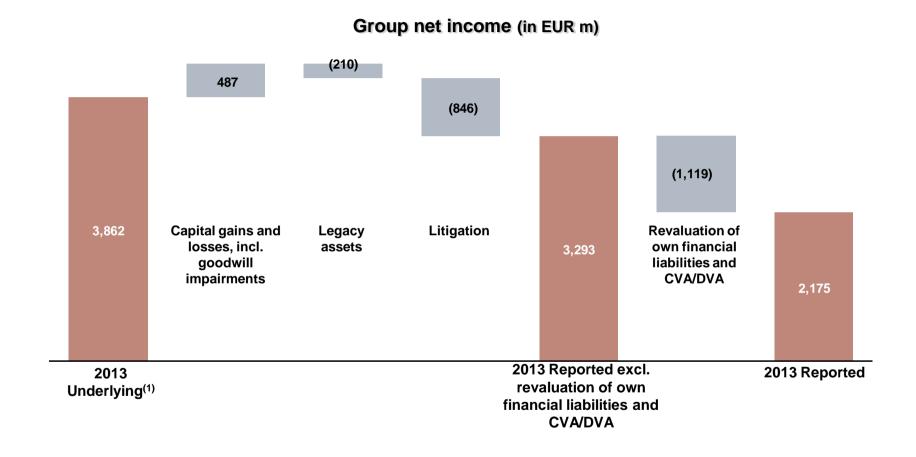
When adjusted for changes in Group structure and at constant exchange rates

When adjusted for changes in Group structure and at constant exchange rates. Excluding potential forex impact on revaluation of own financial liabilities

<sup>(1)</sup> Excluding impact of legacy assets, non recurring and non economic items: details on p. 39 and 40

<sup>(2)</sup> Non recurring costs: EUR 666m, o.w. cost saving programme EUR 220m and settlement of the Euribor litigation EUR 446m

#### CONSOLIDATED RESULTS: STRONG OPERATIONAL PERFORMANCE



(1) Excluding impact of legacy assets, non recurring and non economic items: details on p. 39 and 40



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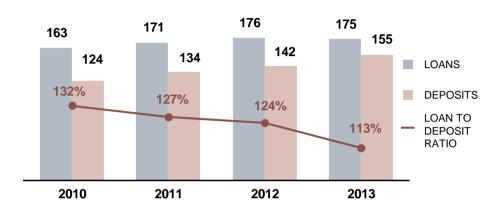
**KEY FIGURES** 



#### STRONG FRANCHISE DELIVERING SOLID RESULTS

- Good client activity, particularly during the second semester
  - Continued significant growth in deposits: +9.5% vs. 2012, weak credit demand
  - L/D ratio at 109% in Q4 13
  - Life insurance net inflows: EUR 1.2bn in 2013
  - Boursorama: target of 500,000 clients exceeded
- Increased revenues: +1.5%<sup>(1)</sup> vs. 2012
  - Net interest income up +2.1%<sup>(1)</sup> vs. 2012
- Operating expenses stable vs. 2012, down -1.2% vs. Q4 12
- Resilient gross operating income: +4.1%<sup>(1)</sup> vs. 2012

#### Loans and deposits<sup>(2)</sup> (in EUR bn)



#### French retail Banking results

In EUR m	2012	2013	Cha	Change		Q4 13	Cha	ange
Net banking income	8,161	8,235	+0.9%	+1.5%(1)	2,069	2,115	+2.2%	+2.3%(1)
Operating expenses	(5,264)	(5,267)	+0.1%		(1,383)	(1,366)	-1.2%	
Gross operating income	2,897	2,968	+2.4%	+4.1%(1)	686	749	+9.1%	+9.3%(1)
Net cost of risk	(931)	(1,152)	+23.8%		(299)	(314)	+4.8%	
Operating income	1,967	1,816	-7.7%		387	435	+12.5%	
Group net income	1,291	1,164	-9.9%		254	281	+10.7%	
C/I ratio	64.5%	64.0%			66.8%	64.6%		
C/I ratio (1)	64.7%	63.8%			67.0%	64.7%		

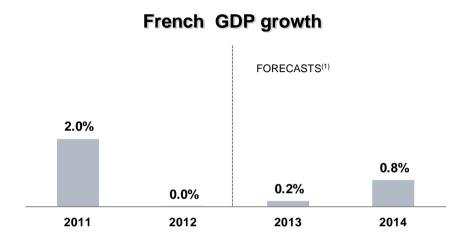
**Excluding PEL/CEL** 

Average annual outstandings

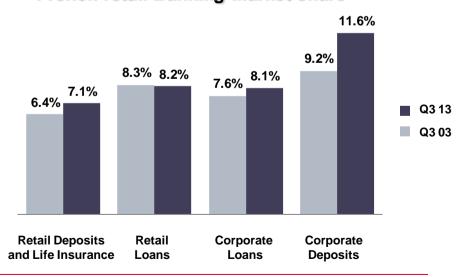


#### DEVELOP NEW CLIENT INITIATIVES, MAINTAIN PROFITABILITY

- Consensus economic forecast<sup>(1)</sup> signalling progressive recovery, but :
  - · Low interest rate environment likely to persist
  - Pressure on commissions to continue
- New client initiatives in Individual and Corporate segments
  - Continue focus on client satisfaction
  - Gradually adapt our branch network
  - Further develop our mobile banking franchise
  - Maintain leadership in midcap Investment Banking
  - Invest in our transaction banking platform
- Maintain strong cost discipline
- Cost of risk expected to decline gradually



#### French retail Banking Market share (2)



<sup>(2)</sup> Sources: Société Générale, Banque de France and FFSA

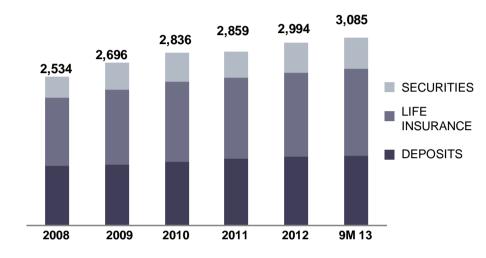


<sup>(1)</sup> Source Consensus economics, January 2014

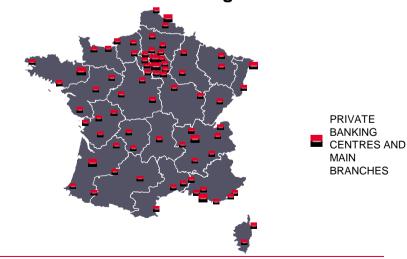
#### NEW PRIVATE BANKING MODEL IN FRANCE

- Creating the leading private bank for HNWI in France
  - Combining proximity and expertise: a new relationship focused model
  - A single brand, Société Générale Private Banking, serving clients with AuM above EUR 0.5m
  - Extend our wealth management offer to 40 000 households representing EUR 50 bn of AuM
- Offering best-in-class quality of service
  - 240 dedicated private bankers in 80 cities
  - 100 experts in investment, asset allocation, wealth planning, and financial engineering
- A source of value creation and synergies for the Group
  - Revenue generation from larger client base and wider product offering
  - Gross Operating Income<sup>(1)</sup> expected to grow +25% by 2017

# Financial assets of French households<sup>(2)</sup> (in EUR bn)



#### Societe Generale Private Banking in France



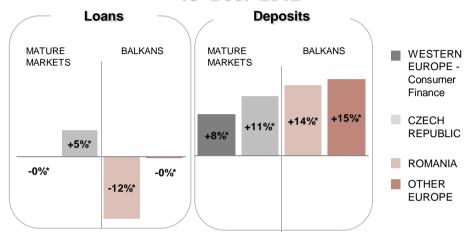
- (1) Split 2/3 French retail Banking and 1/3 Private Banking
- (2) Sources: Société Générale, Banque de France and FFSA



#### EUROPE: SOLID PERFORMANCE IN MATURE MARKETS, STILL ADJUSTING IN ROMANIA

- Strong deposit collection in all regions
- Western Europe: increasing new business +6%\* driven by partnerships in Germany
- Czech Republic: solid and profitable
  - Good commercial dynamics in loans and deposits
  - Adapting to customer behaviour through innovation to strengthen leadership position
- Romania: FUR -99m loss in 2013
  - Strong provisioning effort significantly raising the doubtful loan coverage ratio to 69%
  - Restructuring process progressing
    - Revamped commercial set up, strengthened risk management, reduction in number of branches (-32 in 2013), strict cost control (C/I: 55%, -2 pts vs. 2012)
- Other CEE: optimising the set up, focusing on retail development

#### **Europe: Loan and deposit outstandings change\*** vs Dec. 2012



#### Romania results

In EUR m	2012	2013	Change	Q4 12	Q4 13	Change
Net banking income	591	587	-1.5%*	146	139	-6.4%*
Operating expenses	(336)	(323)	-4.8%*	(87)	(80)	-9.8%*
Gross operating income	255	264	+2.9%*	59	59	-1.4%*
Net cost of risk	(439)	(480)	+8.3%*	(169)	(252)	+46.1%*
Operating income	(185)	(216)	-15.6%*	(110)	(192)	-71.6%*
Group net income	(85)	(99)	-15.0%*	(51)	(88)	-67.2%*
C/I ratio	56.9%	55.0%		59.5%	57.4%	



<sup>\*</sup> When adjusted for changes in Group structure and at constant exchange rates

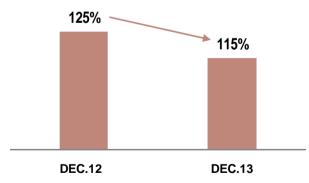
#### SG RUSSIA<sup>(1)</sup>: STEADY PERFORMANCE

- Confirmed commitment to Russia: stake in Rosbank increased by 10pts to 92.4%
- Good commercial momentum
  - Loans up +8%\*, deposits up +20%\* vs. 2012<sup>(3)</sup> driven by retail segment; dynamic mortgage origination
  - Société Générale: #1 for Syndicated Loans in Russia<sup>(4)</sup>
- Rebalancing the funding structure
  - Continued strong ruble deposit collection
  - Successful funding initiatives: EUR 1.7bn raised in 2013 through multiple bond issues
- Turnaround in progress
  - 2013 NBI up +16%\*, helped by capital gains on asset sales in Q4
  - Disciplined cost management (+1%\*) vs. 2012
  - EUR 165m Group net income in 2013, 12.7% ROE<sup>(5)</sup>, underlying Group net income in line with 2012

#### SG Russia results (1)(2)

In EUR m	2012	2013	Change	Q4 12	Q4 13	Change
Net banking income	1,314	1,423	+16.1%*	350	431	+36.8%*
Operating expenses	(962)	(895)	+1.3%*	(242)	(226)	+4.6%*
Gross operating income	352	528	+56.3%*	108	205	x2.1*
Net cost of risk	(213)	(289)	+41.0%*	(25)	(117)	x5.3*
Operating income	139	239	+83.1%*	82	88	+12.1%*
Group net income	106	165	+79.8%*	61	69	+27.8%*
C/I ratio	73.2%	62.9%		69.2%	52.4%	

#### Rosbank: Loan to Deposit ratio



<sup>(4)</sup> Sources: IFR, Euroweek and Cbonds (5) ROE calculated on normative equity at 9%



<sup>\*</sup> When adjusted for changes in Group structure and at constant exchange rates

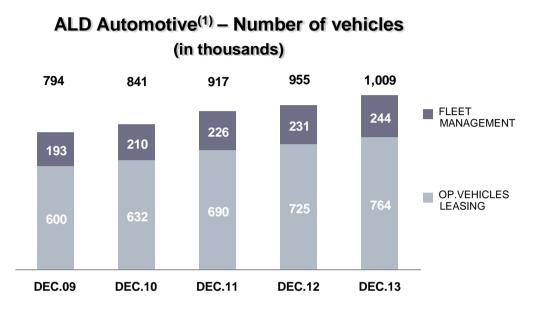
<sup>(1)</sup> Contribution of Rosbank, Delta Credit Bank, Rusfinance Bank, Société Générale Insurance, ALD Automotive, and their consolidated subsidiaries to Group businesses results

<sup>(2) 2012 :</sup> excluding goodwill impairment. 2012 figures restated further to Group reorganisation

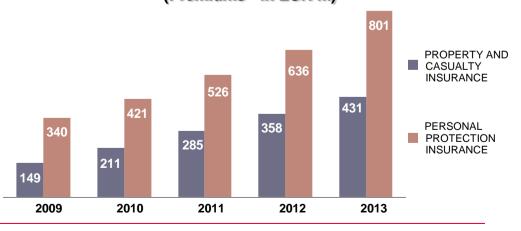
<sup>(3)</sup> International Retail Banking scope

#### FINANCIAL SERVICES TO CORPORATES AND INSURANCE: GROWTH ENGINE

- ALD Automotive<sup>(1)</sup>: record performance
  - 1 million car threshold reached
  - Successful partnerships with manufacturers and banking networks
  - New funding initiatives: EUR 1.9bn raised in 2013
- Equipment Finance: solid competitive position
  - Key partnerships with international vendors
  - Increased focus on high margin business
- Insurance: positive dynamics
  - Life: outstandings up +6.1%\* vs. 2012
  - Personal Protection, Property and Casualty: steady growth (premiums up +25.1%\* vs. 2012) through good development in France and international expansion (Poland, Russia, Italy)



## Personal Protection and Property & Casualty (Premiums - in EUR m)



\* When adjusted for changes in Group structure and at constant exchange rates (1) ALD Automotive: operational vehicle leasing and fleet management



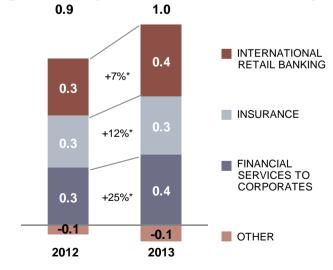
#### FINANCIAL RESULTS

- Revenues up +2.9%\* in 2013
  - Strong increase in Financial Services to **Corporates and Insurance**
  - Pressure on margin in International Retail **Banking**
- Costs down -0.7%\* vs. 2012
- EUR 1bn contribution to 2013 Group net income
  - International Retail Banking: resilient contribution in the Czech Republic (EUR 223m), improved results in Russia and in Western **Europe**
  - ALD Automotive: profitability at record level Contribution at EUR 270m, up +35.8%\* vs. 2012
  - Equipment Finance: solid contribution
  - Insurance: contribution up +12.0%\* vs. 2012 at **EUR 318m**

#### International Retail Banking and Financial Services results (1)

In EUR m	2012	2013	Cha	Change		Q4 13	Cha	inge
Net banking income	8,432	8,012	-5.0%	+2.9%*	2,122	2,050	-3.4%	+6.8%*
Operating expenses	(4,921)	(4,467)	-9.2%	-0.7%*	(1,317)	(1,115)	-15.3%	-6.1%*
Gross operating income	3,512	3,545	+1.0%	+7.8%*	804	935	+16.3%	+27.9%*
Net cost of risk	(2,035)	(1,941)	-4.6%	+10.0%*	(511)	(669)	+30.9%	+40.9%*
Operating income	1,477	1,604	+8.6%	+5.2%*	293	266	-9.2%	+4.0%*
Group net income	617	1,020	+65.3%	+51.4%*	183	208	+13.5%	+33.8%*
GNI excl. goodwill impairment.	867	1,020	+17.6%		183	208	+13.5%	
C/I ratio	58.4%	55.8%			62.1%	54.4%		

#### Contribution to Group net income (excl. goodwill impairment in 2012, in EUR bn)



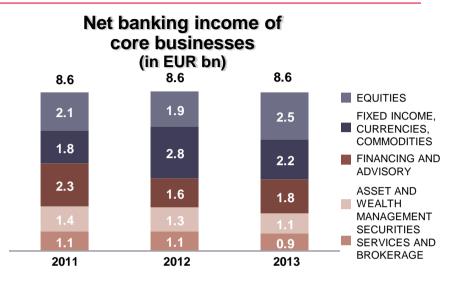
<sup>(1)</sup> Major changes in scope: stake in Geniki (Greece) sold in December 2012 and stake in NSGB (Egypt) sold in March 2013



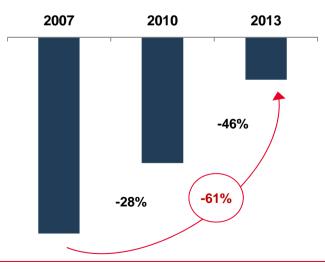
When adjusted for changes in Group structure and at constant exchange rates

#### STRONG BUSINESSES WITH STABLE REVENUES AND REDUCED RISK PROFILE

- A range of businesses offering comprehensive integrated solutions matching client needs
  - Shared clients: Corporates, Financial Institutions, Institutional Investors and High Net Worth Individuals
- Stable revenues over a three-year period despite volatile market environment
- Reduced risk profile
  - Sound quality of CIB credit portfolio as shown by a cost of risk maintained at a low level
  - Prudent market risk management
- Opportunities to foster cross-selling and cost synergies
  - Offer comprehensive asset and wealth management solutions
  - Provide integrated execution and post-trade services



#### Market stress test





#### **GLOBAL MARKETS**

- Equities: NBI +31.7%<sup>(1)</sup> vs. 2012
  - Strong performance of flow equity derivatives, especially in Asia. High level of client activity in a favourable environment
  - Increased revenues driven by structured products distributed in retail networks and private banks
  - Solid revenues from cash equity
- FICC<sup>(2)</sup>: NBI -18.9%<sup>(1)</sup> vs. a strong 2012
  - Good commercial activity globally, especially in USA

Rates: good on long term segment, lower on short term due to market environment

Credit: lower results in a challenging market context

Emerging: resilient despite macroeconomic uncertainty

Forex: dynamic corporate flows ("Best FX Provider"(3) in CEE)

Structured products: resilient despite a slow second half

#### **Global Markets results**

2012	2013	Ob.					
	2010	Change		Q4 12	Q4 13	Change	
4,676	4,718	+0.9%	+3.9%*	977	1,039	+6.3%	+9.3%*
1,886	2,519	+33.5%		334	646	+93.3%	
2,790	2,199	-21.2%		643	392	-39.0%	
(2,725)	(3,310)	+21.5%	+25.0%*	(619)	(1,069)	+72.7%	+82.0%*
	(446)				(446)		
1,952	1,408	-27.9%	-25.7%*	358	(30)	NM	NM*
(41)	1	NM	NM*	(4)	(4)	+4.7%	+4.7%*
1,911	1,409	-26.3%	-24.0%*	355	(34)	NM	NM*
1,355	910	-32.8%	-30.9%*	258	(141)	NM	NM*
1,355	1,377	+1.6%		258	269	+4.0%	
58.3%	60.3%			63.3%	63.0%		•
	1,886 2,790 (2,725) 1,952 (41) 1,911 1,355 1,355	1,886 2,519 2,790 2,199 (2,725) (3,310)	1,886 2,519 +33.5% 2,790 2,199 -21.2% (2,725) (3,310) +21.5% (446) 1,952 1,408 -27.9% (41) 1 NM 1,911 1,409 -26.3% 1,355 910 -32.8% 1,355 1,377 +1.6%	1,886 2,519 +33.5% 2,790 2,199 -21.2% (2,725) (3,310) +21.5% +25.0%*	1,886     2,519     +33.5%     334       2,790     2,199     -21.2%     643       (2,725)     (3,310)     +21.5%     +25.0%*     (619)       (446)     -27.9%     -25.7%*     358       (41)     1     NM     NM*     (4)       1,911     1,409     -26.3%     -24.0%*     355       1,355     910     -32.8%     -30.9%*     258       1,355     1,377     +1.6%     258	1,886     2,519     +33.5%     334     646       2,790     2,199     -21.2%     643     392       (2,725)     (3,310)     +21.5%     +25.0%*     (619)     (1,069)       (446)     (446)       1,952     1,408     -27.9%     -25.7%*     358     (30)       (41)     1     NM     NM*     (4)     (4)       1,911     1,409     -26.3%     -24.0%*     355     (34)       1,355     910     -32.8%     -30.9%*     258     (141)       1,355     1,377     +1.6%     258     269	1,886       2,519       +33.5%       334       646       +93.3%         2,790       2,199       -21.2%       643       392       -39.0%         (2,725)       (3,310)       +21.5%       +25.0%*       (619)       (1,069)       +72.7%         (446)       (446)       (446)       (446)       NM         (41)       1       NM       NM*       (4)       (4)       +4.7%         1,911       1,409       -26.3%       -24.0%*       355       (34)       NM         1,355       910       -32.8%       -30.9%*       258       (141)       NM         1,355       1,377       +1.6%       258       269       +4.0%

#### Q4 13 Awards & Landmark Transactions



Best Bank, Credit risk Best Bank, Interest Rate and Inflation risk



Structured Products house of the year



Best FX Provider in CEE



Best Equity Derivatives Provider



EUR 1,400,000,000 Brusturerand Intermediary

December 2013

- (1) Restated, see details on p. 66
- (2) Fixed Income, Currencies and Commodities (3) Source Global Finance in November 2013
- (4) Proforma excluding Lyxor, transferred to Asset & Wealth Management as of January 1st 2014
- When adjusted for changes in Group structure and at constant exchange rate



#### FINANCING & ADVISORY

- Financing & Advisory: NBI -9.1%<sup>(1)</sup> vs. 2012
  - Satisfactory revenues in Natural Resources
  - High level of activity in Infrastructure Finance
  - Strong revenues in Export Finance, SG named "Best Global Export Finance Bank"<sup>(2)</sup>
  - Solid DCM with increased market share
  - Mixed year for ECM and M&A activities
- Revenues negatively impacted by 2012 deleveraging: average loan outstandings down -14% vs. 2012
- In 2014, increase origination and underwriting:
  - Further enhance strong commercial franchises
  - Achieve success in Originate to Distribute model
  - Put more capital at work

#### Financing & Advisory results

In EUR m	2012	2013	Change		Q4 12	Q4 13	Cha	ange
Net banking income	1,583	1,797	+13.5%	+14.7%*	436	477	+9.5%	+8.3%*
Operating expenses	(1,226)	(1,216)	-0.9%	+0.6%*	(258)	(345)	+33.9%	+32.9%*
Gross operating income	356	581	+63.1%	+62.1%*	178	132	-25.8%	-26.9%
Net cost of risk	(327)	(138)	-57.8%	-56.9%*	(97)	13	NM	NM*
Operating income	29	443	x15.3	x 11,6	81	145	+78.4%	+65.5%*
Group net income	91	430	x4.7	x 4,4	80	154	+93.3%	+83.1%*
Restated Group net income (1)	429	492	+14.6%		94	139	+48.5%	
Restated C/I ratio (1)	59.2%	64.5%			56.5%	75.6%		

#### **Q4 13 Landmark Transactions**

LUKOIL OIL COMPANY	Technip	Bridgepoint	COMPAGNIE DU PONANT		SIR	Tel	lefonica_	
LUKOIL Nefte Burgas, Tech SACE Buyer Cree	nip Italy	Compagnic Ponant / Bi French lease fr SACE Export 0 Soléal cruisesi	ridgepoint unded through a Credit for the	Raffina	e Ivoirienne de ge (SIR) cured Trade Finance	Telefónica Republic Senior Secur Facilities		
EUR 420 M		EUR 100,00	0,000	USD 30	0,000,000	EUR 2 288	M	
Mandated Lead A Global Coordinate		Mandated Lea	d Arranger	MLA Bookrunn Security A Facility Ac	gent	Coordinating Bookrunner Market Hedge Coordinator Debt and Structuring Advisor Rating Advisor		
2013	BULGARIA	2013	FRANCE	2013	COTE D'IVOIRE	05/11/2013	Czech Republic	

- (1) Restated, see details on p. 66
- (2) Source GTR Leaders in Trade Awards, December 2013
- When adjusted for changes in Group structure and at constant exchange rate



#### ASSET & WEALTH MANAGEMENT, SECURITIES SERVICES AND BROKERAGE

- Asset & Wealth Management
  - Private Banking: NBI up +11.1%(1) vs. 2012

Increase in gross margin (98bp<sup>(1)</sup> in 2013)

Positive inflow in 2013 driven by domestic markets

2013: creating SG Private Banking in Morocco

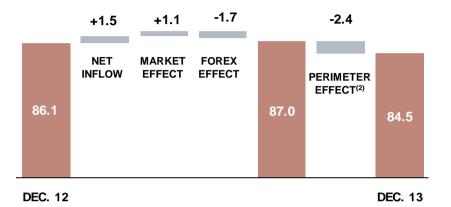
2014: launching a new private banking model in France

- Lyxor: good momentum with NBI up +7.9%
   Assets under management at EUR 80bn, +6.1% vs. 2012
- Amundi contribution of EUR 106m.
- Securities Services and Brokerage
  - SGSS:

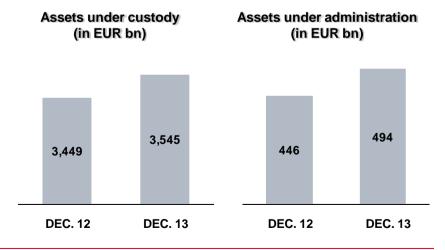
Assets under custody +2.8% vs. 2012
Assets under administration +10.8% vs. 2012

Newedge: stable market share in 2013

## Private Banking Assets under Management (in EUR bn)



#### **Securities Services**



(1) Excluding non-recurrent impact of EUR +17 m in Q3 13 from the write-back of a provision (2) O.w. closing of SG Private Banking Japan disposal on Oct. 1st 2013 for EUR 2.2bn



#### FINANCIAL RESULTS

- Corporate & Investment Banking Core activities
  - Revenues: EUR 6,515m, up +6.6%\* vs. 2012
  - 2013 underlying Cost Income ratio: 62%<sup>(1)</sup>
  - Basel 3 underlying ROE: 18%(1,2) in 2013
- Legacy assets
  - Operating income: EUR -296m in 2013
  - No impact on Group net income expected from 2014
- Asset & Wealth Management
  - Improved Cost Income ratio: down -5pts at 78%
- Securities Services and Brokerage
  - Group net income: EUR -64m in 2013, reflecting impact of low interest rates and restructuring plans

Transformation plan net impact: EUR -19m in Q4 13 Goodwill impairment for EUR -50m on SGSS in Q4 13

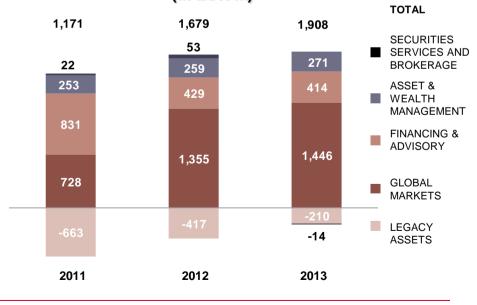
#### ♦ Contribution to Group net income: EUR 1.337m

- Excl. net CVA/DVA impact and non recurring items: details on p. 39 and 40
- Based on 10% normative capital allocation
  - When adjusted for changes in Group structure and at constant exchange rate

#### **Global Banking and Investors Solutions** results

In EUR m	2012	2013	Change		Q4 12	Q4 13	Cha	ange
Net banking income	8,349	8,710	+4.3%	+10.9%*	2,013	2,006	-0.3%	+5.3%*
Operating expenses	(6,092)	(6,414)	+5.3%	+12.7%*	(1,437)	(1,909)	+32.8%	+43.5%*
o.w. Euribor transaction		(446)				(446)		
Gross operating income	2,256	2,296	+1.8%	+5.9%*	575	97	-83.1%	-82.6%*
Net cost of risk	(641)	(548)	-14.4%	-13.4%*	(197)	(60)	-69.4%	-68.6%*
Operating income	1,616	1,748	+8.2%	+14.0%*	378	37	-90.3%	-89.7%*
Group net income	761	1,337	+75.6%	+87.7%*	(55)	(53)	+4.0%	-7.1%*
Underlying Group net income (1)	1,679	1,908	+13.6%		339	392	+15.7%	
Underlying C/I ratio (1)	68.9%	67.7%			70.7%	75.6%		

#### Growing underlying<sup>(1)</sup> Group net income (in EUR m)





#### CORPORATE CENTRE(1)

- Impact from revaluation of own financial liabilities
  - EUR -1,594m before tax and EUR -1,046 m after tax in 2013
  - EUR -379m before tax and EUR -249 m after tax in Q4 13
- Underlying GOI<sup>(2)</sup>: EUR -816m in 2013 vs. EUR -1,023m in 2012
- Total collective provision for litigation at EUR 700m at end-December 2013

#### **Corporate Centre results** (in EUR m)

	2012	2013	Q4 12	Q4 13
Net banking income	(1,832)	(2,126)	(1,073)	(389)
Operating expenses	(141)	(251)	6	(95)
Gross operating income	(1,973)	(2,377)	(1,066)	(484)
Net cost of risk	(329)	(411)	(307)	(2)
Net profits or losses from other assets	(505)	563	(5)	128
Group net income	(1,879)	(1,346)	(852)	(114)

<sup>(2)</sup> Excluding non economic and non recurring items, details on pp. 39 and 40



<sup>(1)</sup> The Corporate Centre includes:

<sup>-</sup> the Group's real estate portfolio, office and other premises

<sup>-</sup> industrial and bank equity portfolios

<sup>-</sup> Group treasury functions, some of the costs of cross-business projects and certain corporate costs not reinvoiced

**INTRODUCTION** 

**GROUP** 

**BUSINESSES RESULTS** 

**CONCLUSION** 

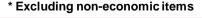
**KEY FIGURES** 



#### SOCIETE GENERALE GROUP

#### FOCUS ON BUSINESS TRANSFORMATION AND GROWTH

- We have enhanced a dynamic and balanced business model which has growth potential
- We can rely on a solid balance sheet
- The priority for 2014 is to pursue the transformation of the Group's businesses
  - French retail Banking: develop new client initiatives capitalising on strong position in digital banking solutions
  - International Banking and Financial Services: increase net contribution significantly
  - Global Banking and Investor Solutions: deliver resilient growth and gain market share, while taking advantage of increasing disintermediation
- The Group's strategic plan to be presented on May 13<sup>th</sup> will provide details on the roadmap to raising Group ROE to 10% by end-2015
- Target pay out ratio\* for 2014: 40% (up from 27% in 2013)





**INTRODUCTION** 

**GROUP** 

**BUSINESSES RESULTS** 

**CONCLUSION** 

**KEY FIGURES** 



#### **KEY FIGURES**

	In EUR m	Q4 13	Chg Q4 vs. Q3	Chg Q4 vs. Q4	2013	Chg 2013 vs. 2012
Financial results	Net banking income	5,782	+0.9%	+12.7%	22,831	-1.2%
	Operating expenses	(4,485)	+13.9%	+8.6%	(16,399)	-0.1%
	Net cost of risk	(1,045)	-4.5%	-20.5%	(4,052)	+3.0%
	Group net income	322	-39.6%	n/s	2,175	x 2,8
	ROE	2.1%			4.4%	
	ROE *	7.8%			8.4%	
	ROTE	2.4%			5.1%	
	ROTE*	9.1%			9.9%	
Performance per share	Earnings per share	EUR 0.28			EUR 2.40	
	Net Tangible Asset value per Share	EUR 48.99				
	Net Asset value per Share	EUR 56.63				
	Core Tier 1 ratio (Basel 2.5)	11.3%	-29bp	+60bp	2013 vs. 2012 7% 22,831 -1.2% (16,399) -0.1% (4,052) 32,175 x 2,8 4.4% 8.4% 5.1% 9.9% EUR 2.40	
Capital generation	Tier 1 ratio (Basel 2.5)	13.4%	-6bp	+92bp		
	Common Equity Tier 1 ratio (Basel 3)**	10.0%	+11bp			
Scarce resources	L / D ratio***	104%	-4 pts	-12 pts		
	RWA (Basel 2.5)	EUR 315.5bn	+1.6%	-2.7%		
	RWA (Basel 3)	EUR 342.6bn	-1.7%			

<sup>\*\*\*</sup> Refer to methodology section



Excluding impact of legacy assets, non recurring and non economic items: details on p. 39 and 40 Refer to methodology section
 Fully loaded proforma based on CRR/CRD4 rules as published on 26th June 2013, including Danish compromise for insurance. Phased-in Basel 3 Common Equity Tier 1 ratio at 10.9% as of January 1st, 2014

# SOCIETE GENERALE GROUP RESULTS SUPPLEMENT

FULL-YEAR AND 4<sup>TH</sup> QUARTER 2013 RESULTS

12 FEBRUARY 2014



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# ANNUAL RESULTS BY CORE BUSINESS

		n retail king	Bankiı	onal retail ng and I Services		nking and Solutions	Corporat	e Centre	Gre	oup
	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013
Net banking income	8,161	8,235	8,432	8,012	8,349	8,710	(1,832)	(2,126)	23,110	22,831
Operating expenses	(5,264)	(5,267)	(4,921)	(4,467)	(6,092)	(6,414)	(141)	(251)	(16,418)	(16,399)
Gross operating income	2,897	2,968	3,512	3,545	2,256	2,296	(1,973)	(2,377)	6,692	6,432
Net cost of risk	(931)	(1,152)	(2,035)	(1,941)	(641)	(548)	(329)	(411)	(3,935)	(4,052)
Operating income	1,967	1,816	1,477	1,604	1,616	1,748	(2,302)	(2,788)	2,757	2,380
Net profits or losses from other assets	(3)	2	(17)	6	21	4	(505)	563	(504)	575
Net income from companies accounted for by the equity method	10	7	23	36	115	107	6	3	154	153
Impairment losses on goodwill	0	0	(250)	0	(579)	(50)	(12)	0	(842)	(50)
Income tax	(669)	(654)	(391)	(449)	(390)	(456)	1,108	1,026	(341)	(533)
Net income	1,305	1,171	842	1,197	783	1,353	(1,705)	(1,196)	1,224	2,525
O.w. non controlling interests	14	7	225	177	21	16	174	150	434	350
Group net income	1,291	1,164	617	1,020	761	1,337	(1,879)	(1,346)	790	2,175
Average allocated capital	8,512	8,710	10,390	9,700	13,199	10,681	9,668*	12,854*	41,770	41,946
Group ROE (after tax)									1.2%	4.4%

<sup>\*</sup> Calculated as the difference between total Group capital and capital allocated to the core businesses



# QUARTERLY RESULTS BY CORE BUSINESS

		n retail king	Bankiı	onal retailing and		nking and Solutions	Corporat	e Centre	Gro	oup
	Q4 12	Q4 13	Q4 12	Q4 13	Q4 12	Q4 13	Q4 12	Q4 13	Q4 12	Q4 13
Net banking income	2,069	2,115	2,122	2,050	2,013	2,006	(1,073)	(389)	5,130	5,782
Operating expenses	(1,383)	(1,366)	(1,317)	(1,115)	(1,437)	(1,909)	6	(95)	(4,131)	(4,485)
Gross operating income	686	749	804	935	575	97	(1,066)	(484)	999	1,297
Net cost of risk	(299)	(314)	(511)	(669)	(197)	(60)	(307)	(2)	(1,314)	(1,045)
Operating income	387	435	293	266	378	37	(1,373)	(486)	(315)	252
Net profits or losses from other assets	(3)	3	(10)	4	2	(1)	(5)	128	(16)	134
Net income from companies accounted for by the equity method	5	2	15	11	28	32	1	(0)	49	45
Impairment losses on goodwill	0	0	0	0	(379)	(50)	(12)	(0)	(392)	(50)
Income tax	(131)	(157)	(83)	(83)	(78)	(69)	573	291	281	(18)
Net income	258	283	216	199	(50)	(50)	(816)	(68)	(392)	364
O.w. non controlling interests	4	2	33	(9)	5	3	36	45	79	41
Group net income	254	281	183	208	(55)	(53)	(852)	(114)	(471)	322
Average allocated capital	8,634	8,769	10,406	9,503	12,024	9,879	10,502*	14,290*	41,566	42,441
Group ROE (after tax)									NM	2.1%

<sup>\*</sup> Calculated as the difference between total Group capital and capital allocated to the core businesses



# LEGACY ASSETS, NON ECONOMIC AND NON RECURRING ITEMS

2013	Net banking income	Operating expenses	Others	Cost of risk	Group net income	
Capital gain on NSGB disposal			417		377	Corporate Centre
Adjustment on TCW disposal			24		21	Corporate Centre
Impairment & capital losses			(8)		(8)	Corporate Centre
Capital gain on disposal of Private banking subsidiary			166		126	Corporate Centre
Capital gain on Piraeus stake disposal	33				21	Corporate Centre
Impairment & capital losses			(50)		(50)	Global Banking and Investor Solutions
Legacy assets	150	(64)		(382)	(210)	Global Banking and Investor Solutions
Impact of transaction with EU Commission		(446)			(446)	Global Banking and Investor Solutions
Provision for disputes				(400)	(400)	Corporate Centre
Revaluation of own financial liabilities	(1,594)				(1,046)	Corporate Centre
Accounting impact of CVA / DVA	(103)				(73)	Global Banking and Investor Solutions
TOTAL	(1,514)				(1,688)	Group

2012	Net banking income	Operating expenses	Others	Cost of risk	Group net income	
Impairment & capital losses			(580)		(580)	Global Banking and Investor Solutions
Impairment & capital losses	(90)		(250)		(309)	International Banking and Financial Services
Impairment & capital losses			(502)		29	Corporate Centre
Buy Back Tier 2 debt	305				195	Corporate Centre
SG CIB core deleveraging	(489)				(338)	Global Banking and Investor Solutions
Legacy assets	(268)	(74)		(262)	(416)	Global Banking and Investor Solutions
Provision for disputes				(300)	(300)	Corporate Centre
Greek sovereign exposure				(22)	(16)	Corporate Centre
Revaluation of own financial liabilities	(1,255)				(822)	Corporate Centre
TOTAL	(1,797)				(2,557)	Group



# LEGACY ASSETS, NON ECONOMIC AND NON RECURRING ITEMS

Q4 13	Net banking income	Operating expenses	Others	Cost of risk	Group net income	
Capital gain on disposal of Private banking subsidiary			166		126	Corporate Centre
Impairment & capital losses			(50)		(50)	Global Banking and Investor Solutions
Legacy assets	16	(12)		(62)	(41)	Global Banking and Investor Solutions
Impact of transaction with EU Commission		(446)			(446)	Global Banking and Investor Solutions
Revaluation of own financial liabilities	(379)				(249)	Corporate Centre
Accounting impact of CVA / DVA	75				53	Global Banking and Investor Solutions
TOTAL	(288)				(606)	Group

Q4 12	Net banking income	Operating expenses	Others	Cost of risk	Group net income	
Impairment & capital losses			(380)		(380)	Global Banking and Investor Solutions
Impairment & capital losses			(13)		267	Corporate Centre
Impairment & capital losses	(43)				(28)	International Banking and Financial Services
SG CIB core deleveraging	(20)				(14)	Global Banking and Investor Solutions
Legacy assets	(5)	(35)		(95)	(92)	Global Banking and Investor Solutions
Provision for disputes				(300)	(300)	Corporate Centre
Revaluation of own financial liabilities	(686)				(450)	Corporate Centre
TOTAL	(754)				(996)	Group



# PRUDENTIAL CAPITAL RATIOS BASEL 2.5

	30 Sept.13	31 Dec.13
In EUR bn		
Shareholder equity group share	50.9	51.0
Deeply subordinated notes*	(5.3)	(6.6)
Undated subordinated notes*	(1.5)	(0.4)
Dividend to be paid & interest on subordinated notes	(0.7)	(0.9)
Goodwill and intangibles	(7.6)	(7.4)
Non controlling interests	3.3	2.8
Deductions and other prudential adjustments	(3.0)	(3.0)
Core Tier 1 capital	35.9	35.6
Additional Tier 1 capital	6.0	6.8
Tier 1 capital	41.8	42.3
Tier 2 capital	5.5	4.0
Total Basel 2 Capital (Tier 1 and Tier 2)	47.3	46.4
RWA	310.4	315.5
Core Tier 1 ratio	11.6%	11.3%
Tier 1 ratio	13.5%	13.4%
Total Capital ratio	15.2%	14.7%

**Basel 2 including CRD3 requirements** 

\* Excluding issue premiums on deeply subordinated notes and on undated subordinated notes



## PRUDENTIAL CAPITAL RATIOS BASEL 3

In EUR bn	30 Sept.13	31 Dec.13
Shareholder equity group share	50.9	51.0
Deeply subordinated notes*	(5.3)	(6.6)
Undated subordinated notes*	(1.5)	(0.4)
Dividend to be paid & interest on subordinated notes	(0.7)	(0.9)
Goodwill and intangibles	(7.6)	(7.4)
Non controlling interests	3.3	2.8
Deductions and other prudential adjustments**	(4.4)	(4.3)
Common Equity Tier One capital	34.5	34.3
Additional Tier 1 capital	5.2	6.0
Basel 3 Tier 1 capital	39.6	40.3
Tier 2 capital	6.1	5.7
Total Basel 3 Capital (Tier 1 and Tier 2)	45.7	46.0
Basel 2.5 RWA	310.4	315.5
Additional RWA	38.2	27.1
Basel 3 RWA	348.5	342.6
Common Equity Tier 1 ratio Basel 3	9.9%	10.0%
Tier 1 ratio Basel 3	11.4%	11.8%
Total Capital ratio	13.1%	13.4%

NB: Tier 2 capital in Q3 13 excludes the undated subordinated note issued in December 2012 (for EUR 1.1 billion) that was redeemed during Q4 13 Total capital and the total ratio (Basel 3) are therefore presented proforma for this redemption Ratios based on the CRR/CDR4 rules as published on 26<sup>th</sup> June 2013, including Danish compromise for insurance

\* Excluding issue premiums on deeply subordinated notes and on undated subordinated notes

\*\* Fully loaded deductions



## **CRR LEVERAGE RATIO**

## CRR Leverage ratio<sup>(1)</sup>

In EUR bn	31 Dec.13
Basel 3 Tier 1 capital	40.3
Total IFRS Balance sheet	1,235
Adjustement related to derivatives exposures	(43)
Adjustement related to securities financing transactions *	(151)
Off-balance sheet (loan and guarantee commitments)	131
Technical and prudential adjustments (Tier 1 capital prudential deductions)	(8)
Leverage exposure	1,165
CRR leverage ratio	3.5%

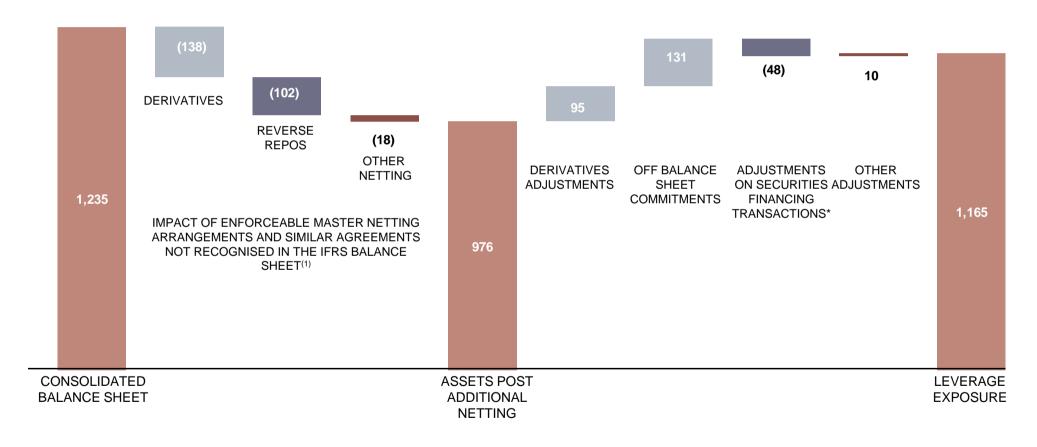
(1) Fully loaded proforma based on CRR rules as published on 26<sup>th</sup> June 2013, including Danish compromise for insurance

\* Securities financing transactions : repos, reverse repos, securities lending and borrowing and other similar transactions
The figures reported above do not reflect new rules published by the Basel committee in January 2014



### FROM CONSOLIDATED BALANCE SHEET TO LEVERAGE EXPOSURE

#### In EUR bn

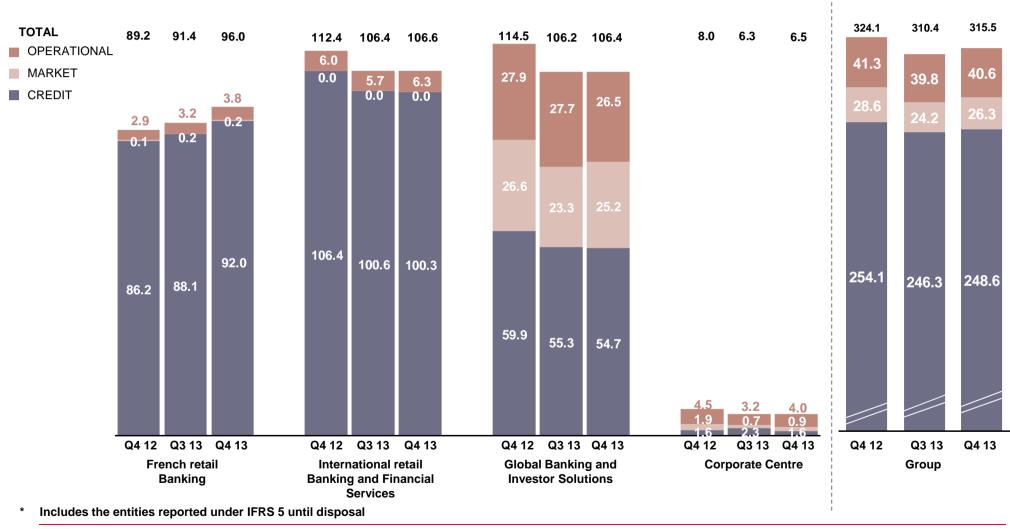


(1) For further details, see note 27 to the consolidated financial statement s as of 31 December 2013

o.w.: reverse repos and stock lending and borrowing

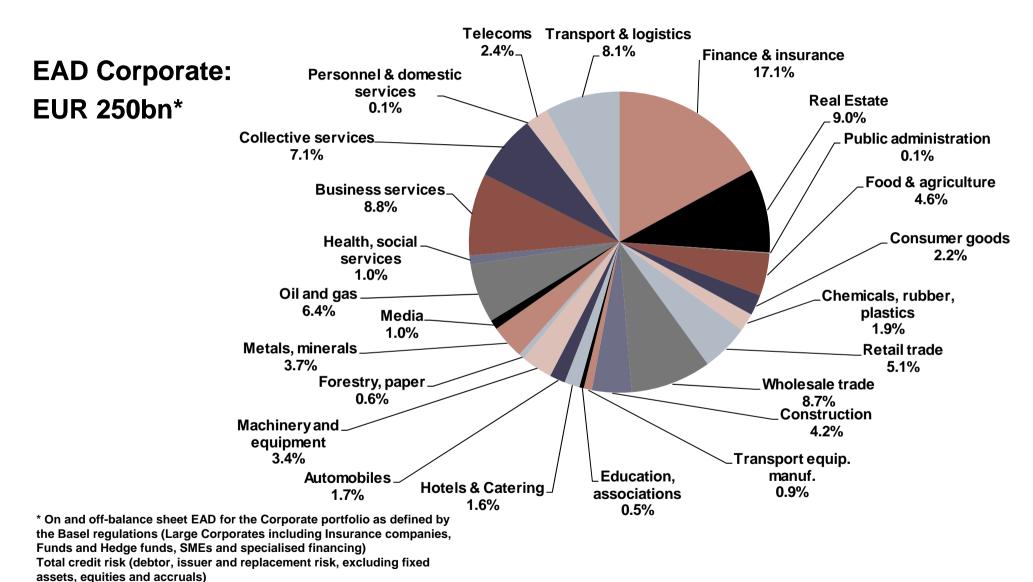


## BASEL 2.5 (CRD3) RISK-WEIGHTED ASSETS\* (in EUR bn)





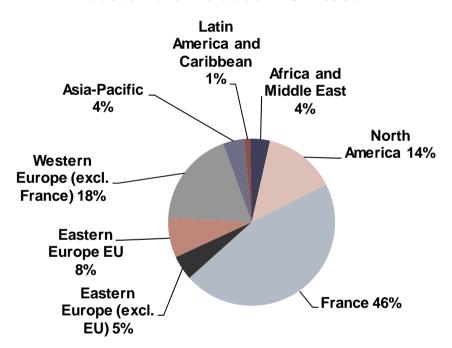
### BREAKDOWN OF SG GROUP COMMITMENTS BY SECTOR AT 31 DECEMBER 2013





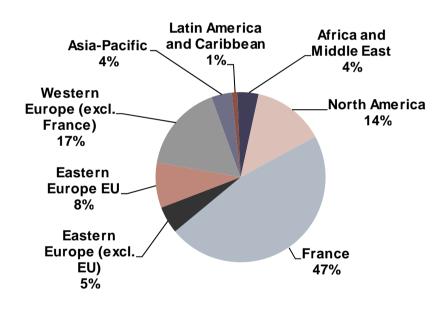
## On-and off-balance sheet EAD\*

All customers included: EUR 650bn



## On-balance sheet EAD\*

All customers included: EUR 531bn



<sup>\*</sup> Total credit risk (debtor, issuer and replacement risk for all portfolios, excluding fixed assets, equities and accruals)



## GIIPS SOVEREIGN EXPOSURES(1)

## Net exposures<sup>(2)</sup> (in EUR bn)

	31.12.2013						
	Total	o.w. positions in banking book	o.w. positions in trading book				
Greece	0.0	0.0	0.0				
Ireland	0.0	0.0	0.0				
Italy	2.3	0.9	1.4				
Portugal	0.1	0.0	0.1				
Spain	1.9	0.8	1.1				

30.09.2013							
Total	o.w. positions in banking book	o.w. positions in trading book					
0.0	0.0	0.0					
0.1	0.0	0.1					
2.8	0.9	1.8					
0.3	0.0	0.3					
0.5	0.6	-0.1					

<sup>(1)</sup> Methodology defined by the European Banking Authority (EBA) for the European bank capital requirements tests as of 3rd October 2012



<sup>(2)</sup> Perimeter excluding direct exposure to derivatives.

Banking book, net of provisions at amortised cost adjusted with accrued interests, premiums and discounts

Trading Book, net of CDS positions (difference between the market value of long positions and that of short positions)

## INSURANCE SUBSIDIARIES' EXPOSURES TO GIIPS SOVEREIGN RISK

## **Exposures in the banking book (in EUR bn)**

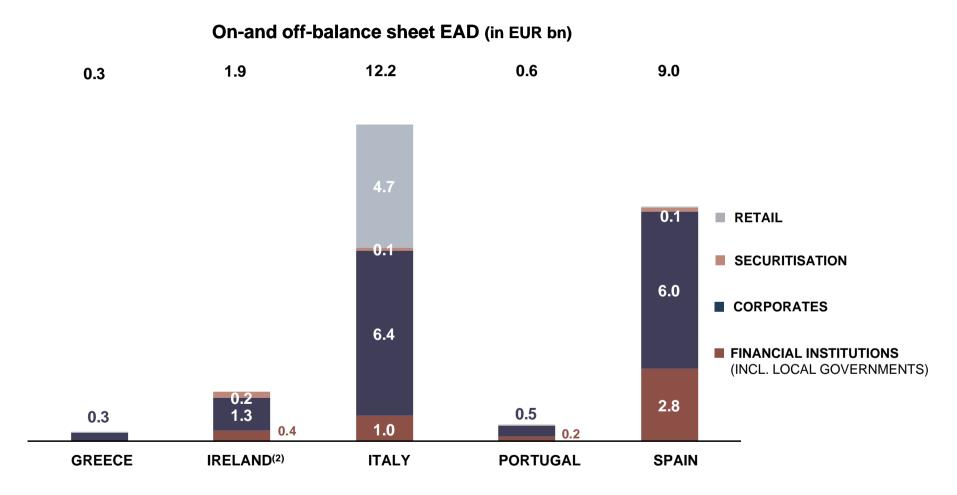
	31.12.2	013	30.09.2013			
	Gross exposure (1)	Net exposure (2)	Gross exposure (1)	Net exposure (2)		
Greece	0.0	0.0	0.0	0.0		
Ireland	0.4	0.0	0.4	0.0		
Italy	2.3	0.1	2.3	0.1		
Portugal	0.0	0.0	0.0	0.0		
Spain	1.3	0.1	1.3	0.1		

<sup>(1)</sup> Gross exposure (net book value) excluding securities guaranteed by Sovereigns



<sup>(2)</sup> Net exposure after tax and contractual rules on profit-sharing

## GROUP EXPOSURE TO GIIPS NON SOVEREIGN RISK(1)



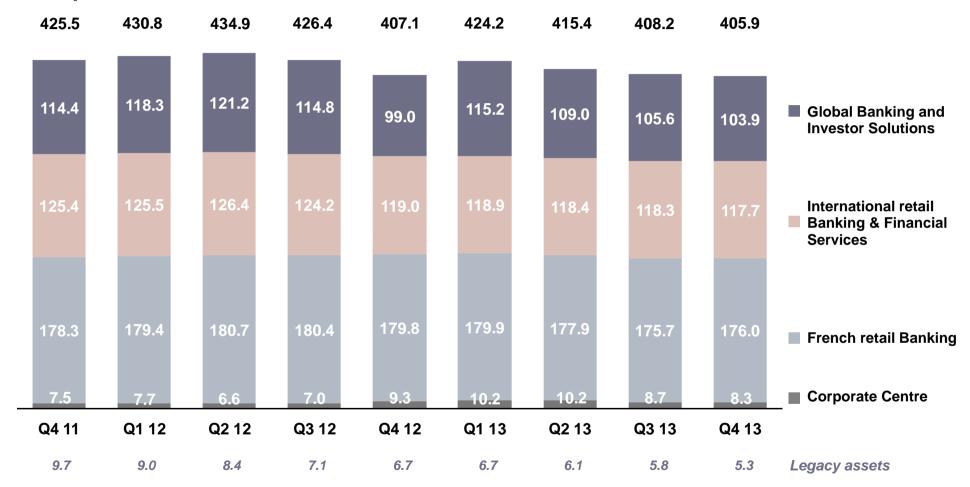
<sup>(1)</sup> Based on EBA July 2011 methodology

<sup>(2)</sup> Securitisation exposure in Ireland: underlying exposure to GIIPS countries around 8%



### **CHANGE IN GROSS BOOK OUTSTANDINGS\***

## End of period in EUR bn



Customer loans; deposits and loans due from banks and leasing
 Excluding entities reported under IFRS 5, notably Geniki and TCW since Q3 12, and NSGB since Q4 12



## **DOUBTFUL LOANS\***

In EUR bn	31/12/2012	30/06/2013	31/12/2013
Gross book outstandings*	417.6	426.0	416.7
Doubtful loans	23.8	24.4	24.9
Collateral relating to doubtful loans	6.1	6.4	7.3
Provisionable commitments	17.7	18.0	17.5
Net non performing loans ratio (Provisionable commitments / Gross book outstandings)	4.2%	4.2%	4.2%
Gross non performing loans ratio (Doubtful loans / Gross book outstandings)	5.7%	5.7%	6.0%
Specific provisions	12.7	12.8	13.3
Specific provisions / Provisionable commitments	72%	71%	76%
Portfolio-based provisions	1.1	1.3	1.2
Net doubtful loans coverage ratio (Overall provisions / Provisionable commitments)	78%	78%	83%
Gross doubtful loans coverage ratio (Overall provisions / Doubtful loans)	58%	58%	58%

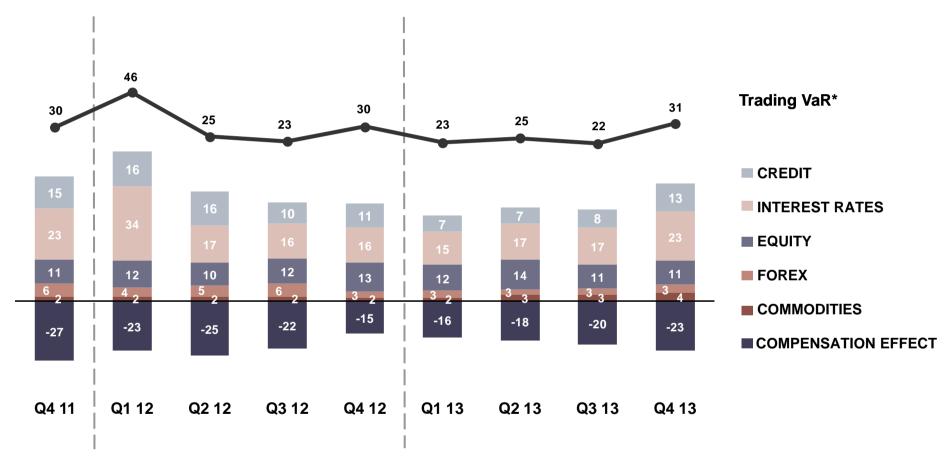
<sup>\*</sup> Customer loans, deposits at banks and loans due from banks and leasing. Including lease assets (outstandings of EUR 10.8bn as of 31 December 2013; EUR 10.6bn as of 30 June 2013; EUR 10.4bn as of 31 December 2012)

Excluding legacy assets (provisions of EUR 2.5bn as of 31 December 2013, EUR 2.5bn as of 30 June 2013 and EUR 2.3bn as of 31 December 2012)



### **CHANGE IN TRADING VAR\***

# Quarterly average of 1-day, 99% Trading VaR\* (in EUR m)



<sup>\*</sup> Trading VaR: measurement over one year (i.e. 260 scenarii) of the greatest risk obtained after elimination of 1% of the most unfavourable occurrences. A reallocation of some Fixed Income and Forex products was implemented in Q3 12 in the VaR breakdown by risk factor, with restatement of the historical data. This reallocation doest not represent a change in the VaR model, and has no impact on the Group's overall Trading VaR level.

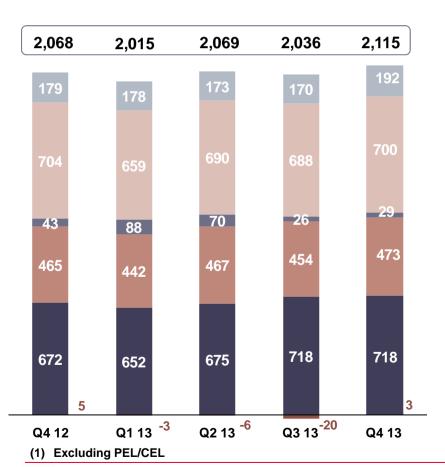


### CHANGE IN NET BANKING INCOME

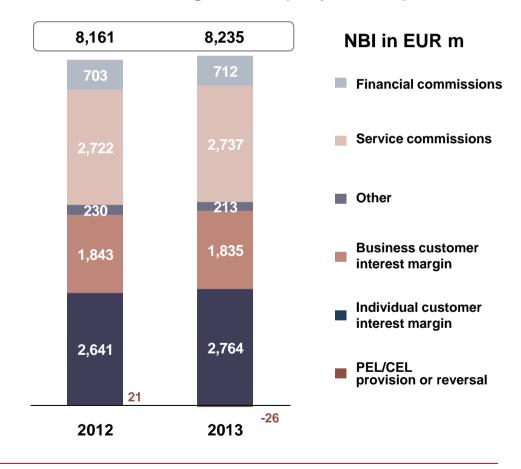
Commissions: +0.7% vs. 2012

• Financial commissions: +1.3%

• Service commissions: +0.5%

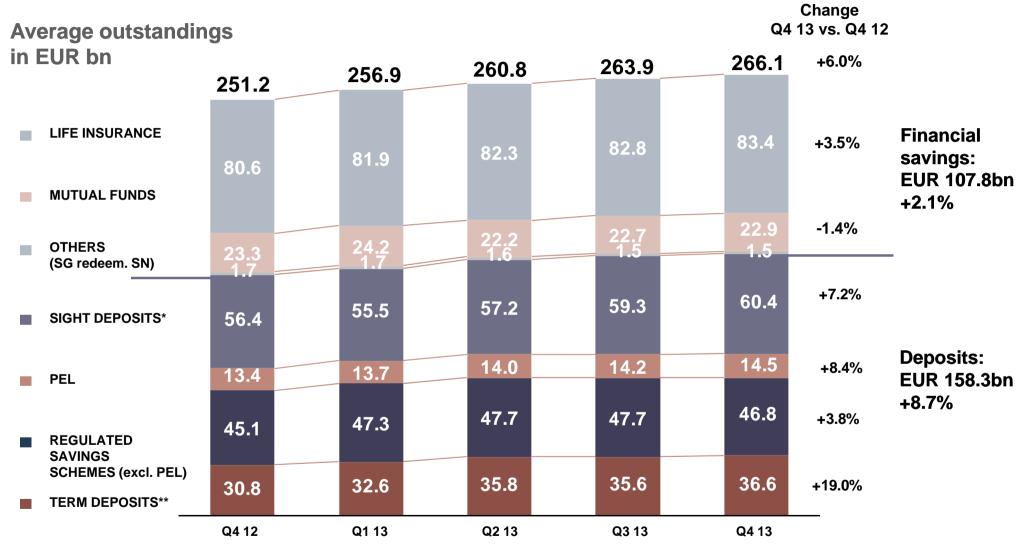


- Interest margin: +2.1%<sup>(1)</sup> vs. 2012
  - Average deposit outstandings: +9.5%
  - Average loan outstandings: -0.8%
  - Gross interest margin: 2.37% (+6bp vs. 2012)





### CUSTOMER DEPOSITS AND FINANCIAL SAVINGS

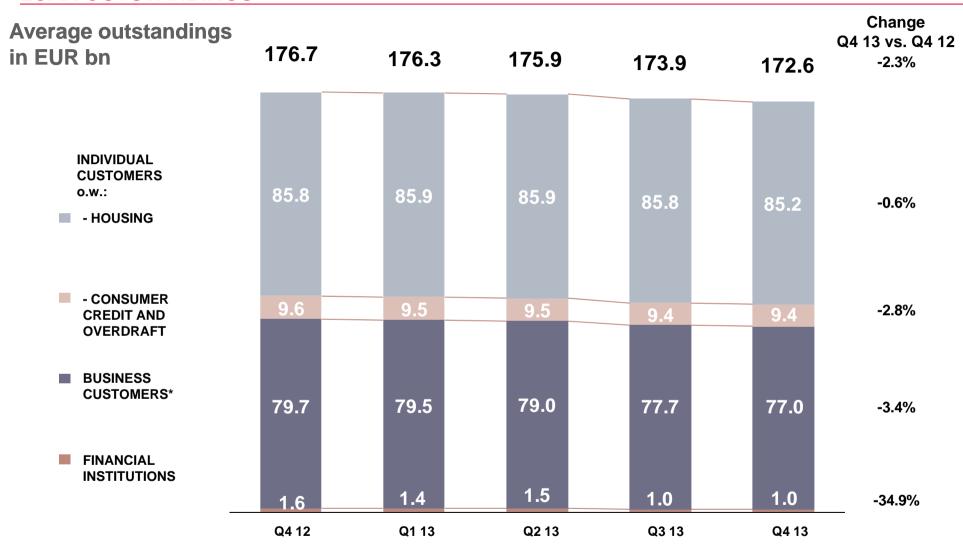


<sup>\*</sup> Including deposits from Financial Institutions and currency deposits

<sup>\*\*</sup> Including deposits from Financial Institutions and medium-term notes



## LOAN OUTSTANDINGS



<sup>\*</sup> SMEs, self-employed professionals, local authorities, corporates, NPOs Including foreign currency loans



## **ANNUAL RESULTS**

	retail E	ational Banking (2)	Financial Services to corporates			_				Otl	ner	То		
In EUR m	2012	2013	Change	2012	2013	Change	2012	2013	Change	2012	2013	2012	2013	Change
Net banking income	6,602	6,010	+1.1%*	1,245	1,368	+8.3%*	684	750	+10.5%*	(99)	(116)	8,432	8,012	+2.9%*
Operating expenses	(3,884)	(3,455)	+0.1%*	(699)	(705)	+0.6%*	(259)	(280)	+8.2%*	(79)	(27)	(4,921)	(4,467)	-0.7%*
Gross operating income	2,718	2,555	+2.6%*	546	663	+18.1%*	425	470	+11.9%*	(178)	(143)	3,512	3,545	+7.8%*
Net cost of risk	(2,003)	(1,826)	+5.2%*	(125)	(123)	-0.9%*	0	0	+100.0%*	93	8	(2,035)	(1,941)	+10.0%*
Operating income	716	729	-3.6%*	421	540	+23.7%*	425	470	+11.9%*	(85)	(135)	1,477	1,604	+5.2%*
Net profits or losses from other assets	(4)	7		(12)	(1)		(0)	0		(1)	0	(17)	6	
Impairment losses on goodwill	(250)	0		0	0		0	0		0	0	(250)	0	
Group net income	67	403	x 2,9	314	389	+25.1%*	289	318	+12.0%*	(53)	(90)	617	1,020	+51.4%*
C/I ratio	59%	57%		56%	52%		38%	37%		NM*	NM*	58%	56%	

<sup>(2)</sup> Stake in NSGB (Egypt) sold in March 2013. Contribution to Group Net Income: EUR +20m in 2013 and EUR +99m in 2012



<sup>\*</sup> When adjusted for changes in Group structure and at constant exchange rates

<sup>(1)</sup> Stake in Geniki (Greece) sold in December 2012. Contribution to Group Net Income: EUR -164m in 2012

#### SUPPLEMENT - INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES

## QUARTERLY RESULTS

	retail E	ational Banking (2)						Oti	her	То				
In EUR m	Q4 12	Q4 13	Change	Q4 12	Q4 13	Change	Q4 12	Q4 13	Change	Q4 12	Q4 13	Q4 12	Q4 13	Change
Net banking income	1,667	1,530	+4.6%*	327	368	+12.0%*	178	195	+10.2%*	(50)	(43)	2,122	2,050	+6.8%*
Operating expenses	(1,003)	(856)	-1.9%*	(186)	(182)	-1.6%*	(68)	(72)	+7.2%*	(61)	(5)	(1,317)	(1,115)	-6.1%*
Gross operating income	664	674	+14.1%*	141	186	+30.1%*	110	123	+12.0%*	(111)	(48)	804	935	+27.9%*
Net cost of risk	(590)	(657)	+17.9%*	(41)	(31)	-23.2%*	0	(0)	NM*	120	19	(511)	(669)	+40.9%*
Operating income	74	18	-37.2%*	100	155	+51.9%*	110	123	+11.9%*	9	(29)	293	266	+4.0%*
Net profits or losses from other assets	0	4		(9)	(0)		(0)	0		(1)	0	(10)	4	
Impairment losses on goodwill	0	0		0	0		0	0		0	0	0	0	
Group net income	42	33	+72.1%*	76	116	+58.4%*	75	83	+11.9%*	(9)	(24)	183	208	+33.8%*
C/I ratio	60%	56%		57%	50%		38%	37%		NM*	NM*	62%	54%	

<sup>(2)</sup> Stake in NSGB (Egypt) sold in March 2013. Contribution to Group Net Income: EUR +19m in Q4 12



<sup>\*</sup> When adjusted for changes in Group structure and at constant exchange rates

<sup>(1)</sup> Stake in Geniki (Greece) sold in December 2012. Contribution to Group Net Income: EUR -7m in Q4 12

#### SUPPLEMENT - INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES

### ANNUAL RESULTS OF INTERNATIONAL RETAIL BANKING: BREAKDOWN BY ZONE

		n Europe 1)	Czech I	Republic	Rom	nania	Russ	sia (2)	Other	Europe	Medite basiı	, Asia, rranean n and eas (3)	Intern	otal ational Banking
In EUR m	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013
Net banking income	898	823	1,190	1,075	591	587	1,244	1,324	701	645	1,979	1,556	6,602	6,010
Change		+1.0%*		-6.7%*		-1.5%*		+16.9%*		-7.2%*		+0.2%*		+1.1%*
Operating expenses	(545)	(406)	(550)	(531)	(336)	(323)	(928)	(852)	(450)	(445)	(1,076)	(898)	(3,884)	(3,455)
Change		-4.1%*		-0.2%*		-4.8%*		+1.2%*		-0.2%*		+3.4%*		+0.1%*
Gross operating income	352	417	641	544	255	264	317	472	251	200	903	658	2,718	2,555
Change		+6.3%*		-12.4%*		+2.9%*		+62.7%*		-19.8%*		-3.8%*		+2.6%*
Net cost of risk	(520)	(331)	(74)	(66)	(439)	(480)	(213)	(288)	(235)	(240)	(521)	(421)	(2,003)	(1,826)
Change		-3.9%*		-7.6%*		+8.3%*		+40.5%*		+2.6%*		-4.0%*		+5.2%*
Operating income	(168)	86	567	478	(185)	(216)	104	184	16	(40)	382	237	716	729
Change		+74.2%*		-13.0%*		-15.6%*		x 2,2		n/s		-3.4%*		-3.6%*
Net profits or losses from other assets	(0)	0	(1)	0	(1)	(1)	(2)	6	(1)	2	0	0	(4)	7
Impairment losses on goodwill	0	0	0	0	0	0	(250)	0	0	0	0	0	(250)	0
Group net income	(130)	66	271	223	(85)	(99)	(180)	128	(12)	(33)	203	118	67	403
Change		+83.6%*		-15.4%*		-15.0%*		NM*		NM*		-2.4%*		x 2,9
C/I ratio	61%	49%	46%	49%	57%	55%	75%	64%	64%	69%	54%	58%	59%	57%

<sup>(3)</sup> Stake in NSGB (Egypt) sold in March 2013. Contribution to Group Net Income: EUR +20m in 2013 and EUR +99m in 2012



<sup>\*</sup> When adjusted for changes in Group structure and at constant exchange rates

<sup>(1)</sup> Stake in Geniki (Greece) sold in December 2012. Contribution to Group Net Income: EUR -164m in 2012

<sup>(2)</sup> Russia structure includes Rosbank, Delta Credit, Rusfinance and their consolidated subsidiaries in International Retail Banking

#### SUPPLEMENT - INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES

### QUARTERLY RESULTS OF INTERNATIONAL RETAIL BANKING: BREAKDOWN BY ZONE

		n Europe 1)	Czech F	Republic	Rom	nania	Russ	sia (2)	Other	Europe	Medite basi	r, Asia, rranean n and eas (3)	Intern	otal ational Banking
In EUR m	Q4 12	Q4 13	Q4 12	Q4 13	Q4 12	Q4 13	Q4 12	Q4 13	Q4 12	Q4 13	Q4 12	Q4 13	Q4 12	Q4 13
Net banking income	218	203	291	260	146	139	331	405	177	140	503	384	1,667	1,530
Change		-1.4%*		-5.4%*		-6.4%*		+38.9%*		-17.7%*		+3.0%*		+4.6%*
Operating expenses	(135)	(100)	(146)	(136)	(87)	(80)	(232)	(213)	(116)	(111)	(287)	(216)	(1,003)	(856)
Change		-10.7%*		-0.9%*		-9.8%*		+4.9%*		-5.2%*		+0.7%*		-1.9%*
Gross operating income	83	103	145	124	59	59	100	192	60	29	216	168	664	674
Change		+9.5%*		-9.9%*		-1.4%*		x 2,2		-45.6%*		+6.0%*		+14.1%*
Net cost of risk	(88)	(98)	(21)	(14)	(169)	(252)	(25)	(116)	(95)	(66)	(192)	(110)	(590)	(657)
Change		+12.4%*		-26.8%*		+46.1%*		x 5,3		-30.2%*		-33.0%*		+17.9%*
Operating income	(5)	4	125	110	(110)	(192)	75	76	(35)	(37)	24	58	74	18
Change		-20.9%*		-7.0%*		-71.6%*		+13.5%*		+10.9%*		x 39,1		-37.2%*
Net profits or losses from other assets	(0)	(0)	(1)	(0)	0	0	2	5	(0)	0	(0)	0	0	4
Impairment losses on goodwill	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group net income	(2)	2	59	54	(51)	(88)	52	60	(30)	(28)	14	34	42	33
Change		-42.5%*		-4.7%*		-67.2%*		+27.3%*		+21.5%*		x 83,1		+72.1%*
C/I ratio	62%	49%	50%	52%	59%	57%	70%	53%	66%	80%	57%	56%	60%	56%

<sup>(3)</sup> Stake in NSGB (Egypt) sold in March 2013. Contribution to Group Net Income: EUR +19m in Q4 12

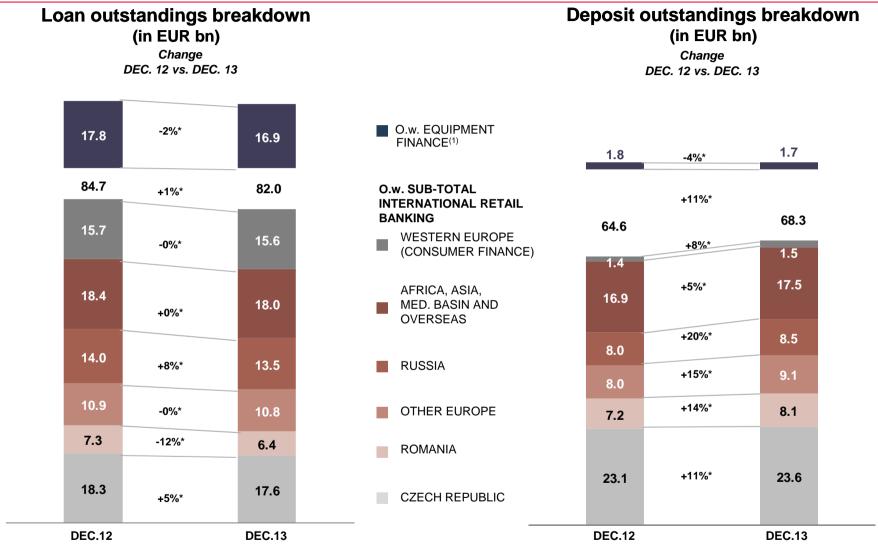


<sup>\*</sup> When adjusted for changes in Group structure and at constant exchange rates

<sup>(1)</sup> Stake in Geniki (Greece) sold in December 2012. Contribution to Group Net Income: EUR -7m in Q4 12

<sup>(2)</sup> Russia structure includes Rosbank, Delta Credit, Rusfinance and their consolidated subsidiaries in International Retail Banking

## LOAN AND DEPOSIT OUTSTANDINGS BREAKDOWN

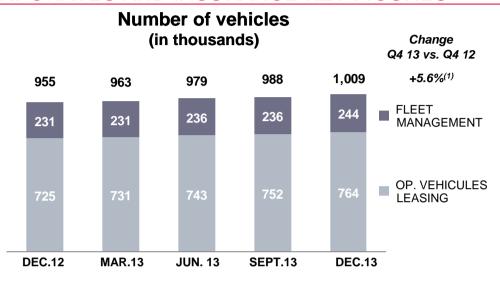


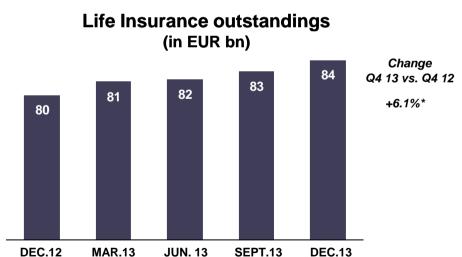
(1) Excluding factoring

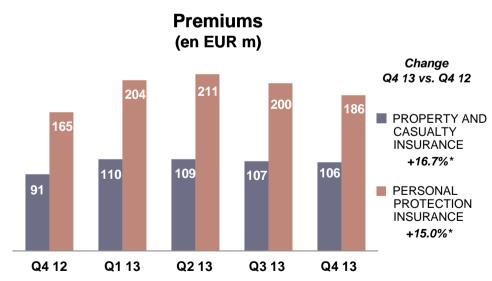
When adjusted for changes in Group structure and at constant exchange rates



### FINANCIAL SERVICES TO CORPORATES AND INSURANCE KEY FIGURES







- \* When adjusted for changes in Group structure and at constant exchange rates
- (1) When adjusted for changes in Group structure



### SUPPLEMENT - GLOBAL BANKING AND INVESTOR SOLUTIONS

# ANNUAL RESULTS

	GI	Global Markets		Financing and Advisory			Le	Legacy assets			Asset & Wealth Management			Securities Services and Brokerage			Total Global Banking and Investor Solutions		
	2012	2013	Change	2012	2013	Change	2012	2013	Change	2012	2013	Change	2012	2013	Change	2012	2013	Char	ıge
Net banking income	4,676	4,718	+4%*	1,583	1,797	+15%*	(269)	150	NM*	1,293	1,100	+16%*	1,065	945	-11%*	8,349	8,710	+4% +	⊦11%*
Operating expenses (1)	(2,725)	(3,310)	+25%*	(1,226)	(1,216)	+1%*	(73)	(64)	-10%*	(1,076)	(858)	+12%*	(992)	(966)	-3%*	(6,092)	(6,414)	+5% +	⊦13%*
Gross operating income	1,952	1,408	-26%*	356	581	+62%*	(342)	86	NM*	218	242	+32%*	73	(21)	NM*	2,256	2,296	+2%	+6%*
Net cost of risk	(41)	1	NM*	(327)	(138)	-57%*	(262)	(382)	+46%*	(5)	(27)	x 5,3*	(5)	(2)	-63%*	(641)	(548)	-14% -	-13%*
Operating income	1,911	1,409	-24%*	29	443	x 11,6*	(604)	(296)	+50%*	213	215	+21%*	67	(23)	NM*	1,616	1,748	+8% +	+14%*
Net profits or losses from other assets	3	0		7	3		0	0		(0)	0		11	1		21	4		
Net income from companies accounted for by the equity method	0	0		0	0		0	1		115	106		0	0		115	107		
Impairment losses on goodwill	0	0		0	0		0	0		(200)	0		(379)	(50)		(579)	(50)		
Income tax	(545)	(486)		56	(14)		187	85		(63)	(50)		(25)	9		(390)	(456)		
Net income	1,369	923		91	432		(417)	(210)		65	271		(326)	(63)		783	1,353		
O.w. non controlling interests	14	13		0	2		0	0		6	0		1	1		21	16		
Group net income	1,355	910	-31%*	91	430	x 4,4*	(417)	(210)	+49%*	59	271	x 6,1*	(327)	(64)	+81%*	761	1,337	+76% +	⊦88%*
Average allocated capital	5,036	4,482		3,731	3,180		2,410	1,235		1,304	1,160		718	624		13,199	10,681		
C/I ratio	58.3%	70.2%		77.5%	67.7%		n/s	42.7%		83.2%	78.0%		93.2%	102.2%		73.0%	73.6%		



When adjusted for changes in Group structure and at constant exchange rates
 Including EUR -446M impact of Euribor Settlement in Global Markets

#### SUPPLEMENT - GLOBAL BANKING AND INVESTOR SOLUTIONS

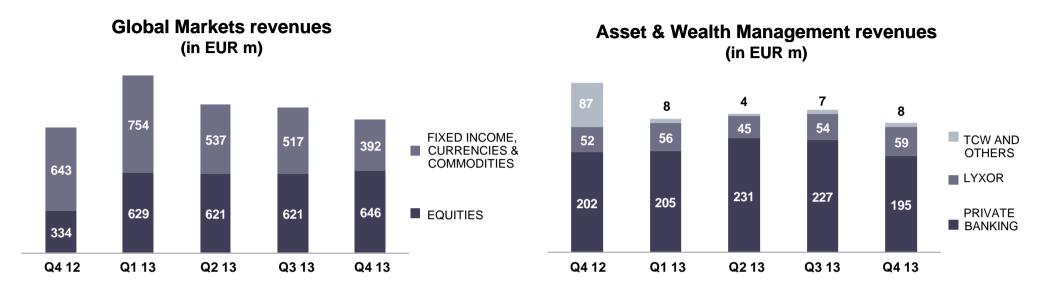
## **QUARTERLY RESULTS**

	Glo	obal Mar	kets	Financing and Advisory						Asset & Wealth Management			Securities Services and Brokerage			Total Global Banking and Investor Solutions			
	Q4 12	Q4 13	Change	Q4 12	Q4 13	Change	Q4 12	Q4 13	Change	Q4 12	Q4 13	Change	Q4 12	Q4 13	Change	Q4 12	Q4 13	Cha	inge
Net banking income	977	1,039	+9%*	436	477	+8%*	(6)	16	NM*	342	263	+3%*	263	211	-20%*	2,013	2,006	-0%	+5%*
Operating expenses (1)	(619)	(1,069)	+82%*	(258)	(345)	+33%*	(34)	(13)	-61%*	(278)	(223)	+13%*	(249)	(260)	+2%*	(1,437)	(1,909)	+33%	+44%*
Gross operating income	358	(30)	NM*	178	132	-27%*	(39)	3	NM*	64	40	-30%*	14	(49)	NM*	575	97	-83%	-83%*
Net cost of risk	(4)	(4)	+5%*	(97)	13	NM*	(95)	(62)	-35%*	(3)	(7)	x 3,5*	2	(0)	NM*	(197)	(60)	-69%	-69%*
Operating income	355	(34)	NM*	81	145	+66%*	(134)	(58)	+55%*	61	33	-40%*	15	(49)	NM*	378	37	-90%	-90%*
Net profits or losses from other assets	0	(0)		1	(0)		0	0		(0)	(0)		1	(0)		2	(1)		
Net income from companies accounted for by the equity method	0	0		0	0		0	1		28	31		0	0		28	32		
Impairment losses on goodwill	0	0		0	0		0	0		0	0		(379)	(50)		(379)	(50)		
Income tax	(94)	(106)		(3)	10		42	16		(18)	(8)		(6)	19		(78)	(69)		
Net income	261	(139)		80	155		(93)	(41)		71	56		(368)	(80)		(50)	(50)		
O.w. non controlling interests	2	2		0	1		0	0		3	0		0	(0)		5	3		
Group net income	258	(141)	NM*	80	154	+83%*	(93)	(41)	+54%*	68	56	-18%*	(369)	(80)	+79%*	(55)	(53)	+4%	-7%*
Average allocated capital	4,627	4,331		3,553	3,089		1,839	710		1,316	1,131		688	619		12,024	9,879		
C/I ratio	63.3%	102.9%		59.1%	72.3%		n/s	79.6%		81.2%	84.7%		94.8%	123.1%		71.4%	95.2%		

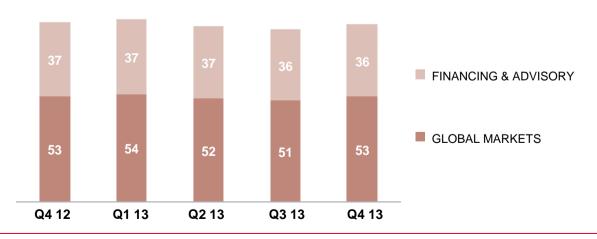


When adjusted for changes in Group structure and at constant exchange rates
 Including EUR -446M impact of Euribor Settlement in Global Markets

## **KEY FIGURES**



### Core CIB RWA (in EUR bn)





# SG CIB CVA/DVA IMPACT AND NON RECURRING ITEMS

NBI		2012	2013	Q4 12	Q4 13
	Equities	_	(63)		29
Accounting impact of CVA/DVA	Fixed income, currencies, commodities		(64)		22
	Financing and Advisory		22		21
Net discount on loan sales	Financing and Advisory	(489)	-	(20)	-
Recovery on Lehman claim	Equities	-	98		-
Loss on tax claim	Financing and Advisory	-	(109)		-
TOTAL		(489)	(117)	(20)	72
Operating expenses		2012	2013	Q4 12	Q4 13
Euribor settlement	Global Markets	-	(446)	-	(446)



#### SUPPLEMENT - GLOBAL BANKING AND INVESTOR SOLUTIONS

### RECOGNITION ACROSS THE FINANCE INDUSTRY

## **Investment Banking**



League Table FY 2013
#5 All Euro Bonds
#3 All Euro Corporate Bonds
#4 All Euro Bonds for Financial
Institutions (exclu. CB)
#2 Euro Bond in CEEMEA & in CEE
#2 Global Securitization in Euro



League Table FY 2013 #2 Equity & Equity-Related – France #10 Equity & Equity-Related – EMEA #7 Equity & Equity-Related in Euro



#2 EMEA M&A Metal & Minings #4 M&A Metal & Minings

### Global Finance

Best Global Export Finance Bank



2013 Deal of the Year





#1 MLA of Syndicated Trade Finance Loans #2 MLA of Trade Flow Business Loans #5 MLA of ECA Guarantees #5 MLA of ECA Guaranteed Financing



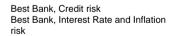
League Table FY 2013
#3 EMEA Loan Bookrunner
#2 EMEA Investment Grade Loan Bookrunner
#1 Russia Loan Bookrunner
#4 EMEA Project Finance Loan Bookrunner

### Global markets



Best FX Provider in CEE







Best Equity Derivatives Provider





2013
European & US Hedge Fund
Services Awards
Meilleure Plateforme de Comptes
Gérés



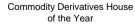
Best managed account platform

Meilleure Plateforme de Comptes Gérés Meilleure Plateforme globale



2013 Morningstar & Boursorama Prix de l'innovation







Structured Products House of the Year



Structured Products House of the Year



#### SUPPLEMENT - GLOBAL BANKING AND INVESTOR SOLUTIONS

# LEGACY ASSETS – SUMMARY OF EXPOSURES AS OF 31 DECEMBER 2013

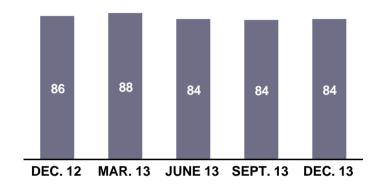
In EU	D I	h n		Banking			Trading		Total	o.w. monoline and CDPC	Basel 3
III EU	K I	OII	Nominal	Net exposure	Discount rate	Nominal	Net exposure	Discount rate	Net exposure	Net exposure	capital*
		US residential market related assets	4.6	0.1	98%	1.2	0.0	99%	0.1	0.0	\
		- RMBS	0.2	0.0	95%	0.1	0.0	96%	0.0	0.0	
sets	US assets	- CDOs of RMBS	4.4	0.1	99%	1.1	0.0	99%	0.1	0.0	
e as	US a:	Other US assets	0.2	0.1	52%	0.4	0.3	28%	0.4	0.2	
grad		- Other CDOs	0.1	0.0	95%	0.4	0.3	22%	0.3	0.2	
ent g		- Other assets	0.1	0.1	25%	0.0	0.0	99%	0.1	0.0	0.3
stm	sts	EUR assets	0.3	0.1	55%	0.1	0.0	97%	0.1	0.0	
inve	assets	- ABS	0.2	0.1	53%	0.1	0.0	98%	0.1	0.0	
Non investment grade assets	Non US	- CLOs	0.0	0.0	94%	0.0	0.0	94%	0.0	0.0	
	ž	AUD and NZD assets	0.1	0.1	15%	0.0	0.0		0.1	0.1	
	Tot	tal Non investment grade assets	5.2	0.4	92%	1.7	0.3	81%	0.7	0.3	/
		US assets	1.0	1.0	7%	1.4	1.3	7%	2.3	1.4	\
	ets	- Other CDOs	0.3	0.3	8%	0.2	0.2	23%	0.4	0.2	
y,	assets	- CLOs	0.4	0.3	2%	0.9	0.8	4%	1.2	1.1	
ısset	NS	- Banking & Corporate Bonds	0.1	0.1	22%	0.3	0.3	6%	0.4	0.2	
od od		- Other assets	0.3	0.3	8%	0.1	0.0	4%	0.3	0.0	\
V 80	ts	EUR assets	0.7	0.6	16%	0.1	0.0	23%	0.6	0.1	0.5
Money good assets	Non US assets	- ABS	0.6	0.5	16%	0.1	0.0	23%	0.6	0.1	
2	on U	- CLOs	0.1	0.1	18%	0.0	0.0	29%	0.1	0.0	
	ž 	AUD and NZD assets	1.3	1.2	5%	0.3	0.2	22%	1.5	0.7	
	Tot	tal Money good assets	3.1	2.8	8%	1.8	1.6	10%	4.4	2.2	/

<sup>\*</sup> Fully loaded proforma based on CRR/CRD4 rules as published on 26th June 2013

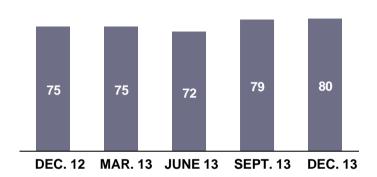


### **KEY FIGURES**

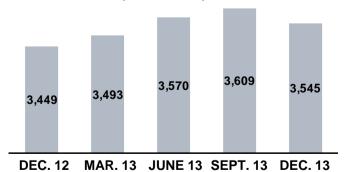
Private Banking: Assets under management (in EUR bn)



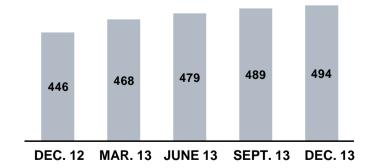
Lyxor: Assets under management (in EUR bn)



Securities Services: Assets under custody (in EUR bn)



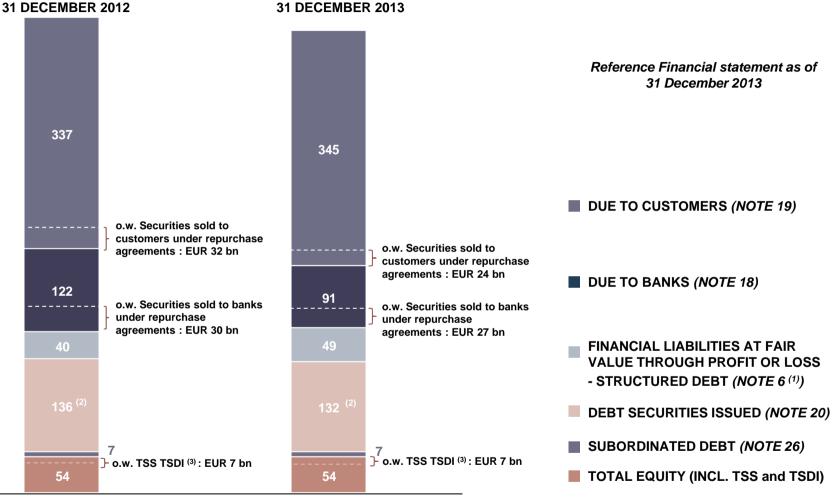
Securities Services: Assets under administration<sup>(1)</sup> (in EUR bn)



(1) Restated from a methodology change



### DETAILS ON GROUP FUNDING STRUCTURE



- (1) o.w.: debt securities issued reported in the trading book and debt securities issued measured using fair value option through P&L
- (2) o.w. SGSCF: EUR 8.5bn; SGSFH: EUR 7.9bn; CRH: EUR 7.3bn, securitisation: EUR 2.4bn at end 2013 (and respectively at end 2012: EUR 10.0bn, EUR 5.8bn, EUR 7.4bn and EUR 0.8bn)
- (3) TSS, TSDI: deeply subordinated notes, perpetual subordinated notes
  Refer to note 32 in the Financial statements as of 31 december 2013, for additional information on contractual maturities of financial liabilities

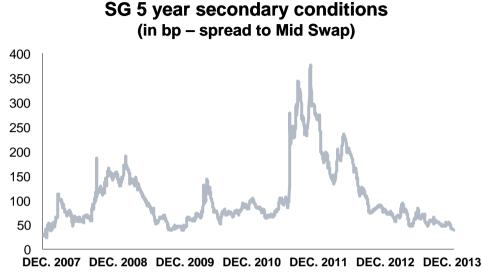


### **GROUP FUNDING**

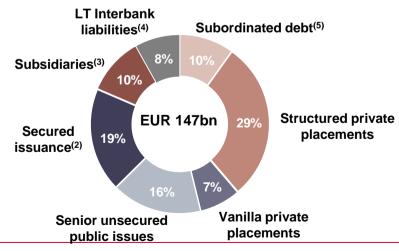
- 2013 long term funding at Group level : EUR 28.8bn raised, well in excess of our programme 400
  - EUR 25.6bn of senior debt with an average spread of MS Euribor 6M+66bp<sup>(1)</sup> and average maturity<sup>(1)</sup> of 5.5 years
  - EUR 3.2bn of subordinated debt (USD 3bn of AT1 and EUR 1bn of T2)
- 2014 long term funding programme of EUR 20-25bn out of which EUR 5-7bn at subsidiary level
  - EUR 2.6bn raised as of February 7th, 2014
- Maturing long term funding of EUR 24bn in 2014 (including subsidiaries)



- (2) Including Covered Bonds, CRH and SFEF
- (3) Including secured and unsecured issuance
- (4) Including International Financial Institutions
- (5) Including undated subordinated debt (Eur 7bn) accounted in Equity



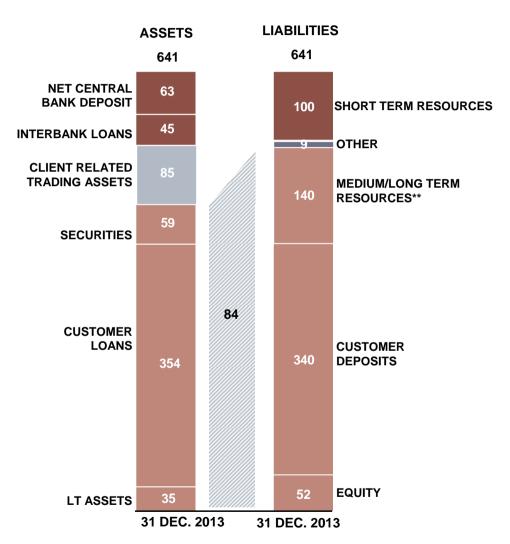
### Long term funding breakdown





## FUNDED BALANCE SHEET (1/2)\*

In EUR bn



<sup>\*\*</sup> including Medium Long term maturing debt of EUR 24bn

Due to rounding, numbers presented may not add up precisely to the totals provided and changes may not precisely reflect the absolute figures



<sup>\*</sup> See Methodology section n°7

# FUNDED BALANCE SHEET (2/2)\*

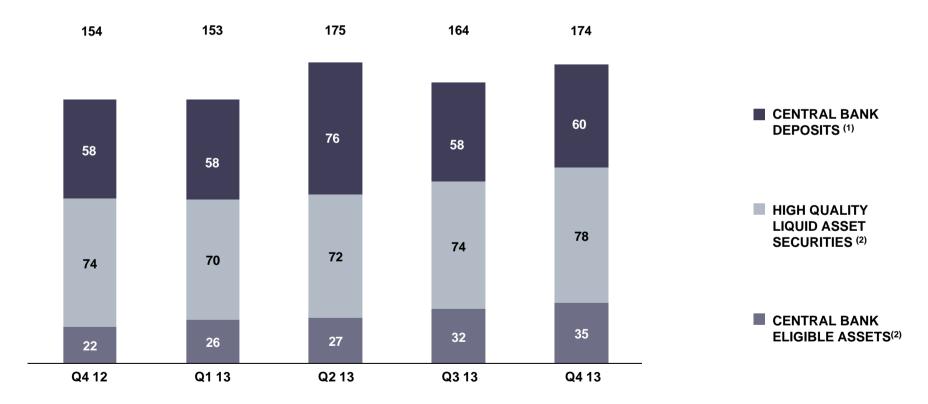
n EUR bn			<b>ASSET</b>	S				LIABIL	ITIES		
	DEC. 12	MAR. 13	JUN. 13	SEPT.13	DEC. 13	DEC. 13	SEPT.13	JUN. 13	MAR. 13	DEC. 12	2
Net Central bank deposits	65	64	78	58	63	100	99	103	111	115	Short term resources
Interbank loans	36	41	40	40	45	9	5	10	14	8	Other
Client related trading assets	88	93	79	82	85	140	142	153	156	157	Medium/Long term resources
Securities	60	58	56	59	59	24	23	25	22	24	o.w. LT debt with a remaining maturity below 1 year**
Customer loans	369	365	360	356	354	340	330	329	321	319	Customer deposits
Long term assets	34	34	34	34	35	52	53	52	52	52	Equity
Total assets	652	655	647	629	641	641	629	647	655	652	Total liabilities

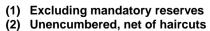


 <sup>\*</sup> Refer to Methodology section n°7
 \*\* Management information

# LIQUID ASSET BUFFER

#### In EUR bn







### GROUP ENVIRONMENTAL & SOCIAL COMMITMENTS AND ESG PERFORMANCE

The Group is committed to honour its obligations related to the environment, the workforce, and society **across all of its activities** and **in all countries where it is established**:



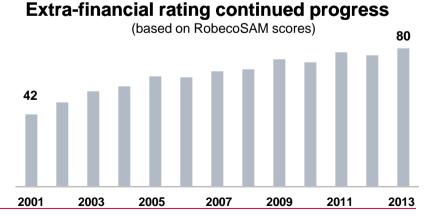
Incorporated in 2011 into the Environmental & Social General Guidelines

including 10 cross sectorial and specific sectorial policies signed by its Chief Executive Officer (published on the Group website).

#### RECOGNISED CSR PERFORMANCE

#### Societe Generale included in the main SRI indexes:

- ✓ Dow Jones Sustainability Index (Europe)
- √ FSTE4Good (Global and Europe)
- ✓ Euronext Vigeo (Global, Europe, Eurozone and France)
- √ 5 STOXX ESG Leaders indices





## **EPS CALCULATION**

Average number of shares (thousands)	2011	2012	2013
Existing shares	763,065	778,595	789,759
Deductions			
Shares allocated to cover stock options and restricted shares awarded to staff	9,595	8,526	6,559
Other treasury shares and share buybacks	14,086	18,333	16,711
Number of shares used to calculate EPS	739,383	751,736	766,489
Group net income Interest, net of tax effect, payable to holders of	2,385	790	2,175
deeply subordinated notes and undated subordinated notes	(298)	(293)	(316)
Capital gain net of tax on partial repurchase	276	2	(19)
Group net income adjusted	2,363	499	1,840
EPS (in EUR) (1)	3.20	0.66	2.40

<sup>(1)</sup> In accordance with IAS 33, historical data per share prior to the date of detachment of a preferential subscription right are restated by the adjustment coefficient for the transaction.



#### SUPPLEMENT - OTHER INFORMATION AND TECHNICAL DATA

# NET ASSET VALUE, TANGIBLE NET ASSET VALUE AND ROE EQUITY

		-	
End of period	31 Dec.11	31 Dec.12	31 Dec.13
Shareholder equity group share	47,067	49,279	51,008
Deeply subordinated notes	(5,291)	(5,264)	(6,561)
Undated subordinated notes	(929)	(1,606)	(414)
Interest net of tax payable to holders of deeply subordinated notes & undated subordinated notes, interests paid to holders of deeply subordinated notes & undated subordinated notes, issue premiums amortisations	(190)	(184)	(144)
Own shares in trading portfolio	105	171	65
Net Asset Value	40,762	42,396	43,954
Goodwill	7,942	6,290	5,926
Net Tangible Asset Value	32,820	36,106	38,028
Number of shares used to calculate NAPS**	746,987	754,002	776,206
NAPS** (in EUR)	54.6	56.2	56.6
Net Tangible Asset Value per Share (EUR)	43.9	47.9	49.0

End of period	31 Dec.11	31 Dec.12	31 Dec.13
Shareholder equity group share	47,067	49,279	51,008
Deeply subordinated notes	(5,291)	(5,264)	(6,561)
Undated subordinated notes	(929)	(1,606)	(414)
Interest net of tax payable to holders of deeply subordinated notes & undated subordinated notes, interests paid to holders of deeply subordinated notes & undated subordinated notes, issue premiums amortisations	(190)	(184)	(144)
OCI excluding conversion reserves	695	(673)	(664)
Dividend provision	0	(340)	(776)
ROE equity	41,352	41,208	42,449
Average ROE equity	39,483	41,770	41,946



<sup>\*\*</sup> The number of shares considered is the number of ordinary shares outstanding at 31 December 2013, excluding treasury shares and buybacks, but including the trading shares held by the Group.

In accordance with IAS 33, historical data per share prior to the date of detachment of a preferential subscription right are restated by the adjustment coefficient for the transaction.

#### TECHNICAL SUPPLEMENT

## METHODOLOGY (1/3)

#### 1- The Group's consolidated results as at December 31st, 2013 were approved by the Board of Directors on February 11th, 2014

The financial information presented for the financial year ended December 31st, 2013 has been prepared in accordance with IFRS as adopted in the European Union and applicable at that date. The audit procedures carried out on the consolidated financial statements by the Statutory Auditors are currently in progress.

Note that the data for the 2012 financial year have been restated due to the implementation of the revised IAS 19, resulting in the publication of adjusted data for the previous financial year. Similarly, the reorganisations that have taken place have led to modifications in the results of certain strategic pillars, by generating in particular a variation in the tax rates applicable to the new entities.

For financial communication purposes, data relating to the subsidiary Lyxor have been reclassified within the Global Banking & Investor Solutions division in Asset and Wealth Management. This change will only actually take effect at the beginning of 2014.

- 2- Group ROE is calculated on the basis of average Group shareholders' equity under IFRS excluding
- (i) unrealised or deferred capital gains or losses booked directly under shareholders' equity excluding conversion reserves, (ii) deeply subordinated notes, (iii) undated subordinated notes recognised as shareholders' equity ("restated"), and deducting (iv) interest payable to holders of deeply subordinated notes and of the restated, undated subordinated notes. The net income used to calculate ROE is based on Group net income excluding interest, net of tax impact, to be paid to holders of deeply subordinated notes for the period and, since 2006, holders of deeply subordinated notes and restated, undated subordinated notes (EUR 316 million for 2013, including EUR 83 million in Q4 13). As from January 1st, 2012, the allocation of capital to the different businesses is based on 9% of risk-weighted assets at the beginning of the period, vs. 7% previously. The published quarterly data related to allocated capital have been adjusted accordingly. At the same time, the normative capital remuneration rate has been adjusted for a neutral combined effect on the businesses' historic revenues.
- 3- For the calculation of earnings per share, "Group net income for the period" is corrected (reduced in the case of a profit and increased in the case of a loss) for capital gains/losses realised on partial buybacks (EUR -19 million in Q4 13 and for 2013), interest, net of tax impact, to be paid to holders of:
  - (i) deeply subordinated notes (EUR -77 million in respect of Q4 13 and EUR -267 million for 2013),
  - (ii) undated subordinated notes recognised as shareholders' equity (EUR -6 million in respect of Q4 13 and EUR -49 million for 2013).

Earnings per share is therefore calculated as the ratio of corrected Group net income for the period to the average number of ordinary shares outstanding, excluding own shares and treasury shares but including (a) trading shares held by the Group and (b) shares held under the liquidity contract.

4- Net assets are comprised of Group shareholders' equity, excluding (i) deeply subordinated notes

(EUR 6.6 billion), undated subordinated notes previously recognised as debt (EUR 0.4 billion) and (ii) interest payable to holders of deeply subordinated notes and undated subordinated notes, but reinstating the book value of trading shares held by the Group and shares held under the liquidity contract. **Tangible net assets** are corrected for net goodwill in the assets and goodwill under the equity method. In order to calculate Net Asset Value Per Share or Tangible Net Asset Value Per Share, the number of shares used to calculate book value per share is the number of shares issued at December 31st, 2013, excluding own shares and treasury shares but including (a) trading shares held by the Group and (b) shares held under the liquidity contract.



#### TECHNICAL SUPPLEMENT

## METHODOLOGY (2/3)

- 5- The Societe Generale Group's Core Tier 1 capital is defined as Tier 1 capital minus the outstandings of hybrid instruments eligible for Tier 1 and a share of Basel 2 deductions. This share corresponds to the ratio between core Tier 1 capital excluding hybrid instruments eligible for Tier 1 capital and Core Tier 1 capital.

  As from December 31st, 2011, Core Tier 1 capital is defined as Basel 2 Tier 1 capital minus Tier 1 eligible hybrid capital and after application of the Tier 1 deductions provided for by the Regulations.
- **6-** The Group's **ROTE** is calculated on the basis of tangible capital, i.e. excluding cumulative average book capital (Group share), average net goodwill in the assets and underlying average goodwill relating to shareholdings in companies accounted for by the equity method. The net income used to calculate ROTE is based on Group net income excluding interest, interest net of tax on deeply subordinated notes for the period (including issuance fees paid, for the period, to external parties and the discount charge related to the issue premium for deeply subordinated notes) and interest net of tax on undated subordinated notes recognised as shareholders' equity for the current period (including issuance fees paid, for the period, to external parties and the discount charge related to the issue premium for undated subordinated notes).

#### 7- Funded balance sheet, loan/deposit ratio, liquidity reserve

The **funded balance sheet** gives a representation of the Group's balance sheet excluding the contribution of insurance subsidiaries and after netting derivatives, repurchase agreements and accruals.

The standards and definitions applicable to the funded balance sheet changed in 2013. There is no change in the assets between the old and new presentation of the funded balance sheet. In liabilities, the reclassifications essentially consisted in redefining the items "short-term financing", "medium/long-term financing" and "customer deposits".

- At December 31st, 2013, the IFRS balance sheet excluding the assets and liabilities of insurance subsidiaries, after netting repurchase agreements and securities lending/borrowing, derivatives and accruals, has been restated to include:
- a) the reclassification <u>under customer deposits</u> of SG Euro CT outstandings (included in customer repurchase agreements), as well as the share of issues placed by French Retail Banking networks (recorded in medium/long-term financing), and certain transactions carried out with counterparties equivalent to customer deposits (previously included in short-term financing). However, certain transactions equivalent to market resources are deducted from customer deposits and reintegrated in short-term financing. The net amount of transfers from
  - medium/long-term financing to customer deposits amounted to EUR 10bn at December 31st, 2013
    - short-term financing to customer deposits amounted to EUR 8bn at December 31st, 2013
    - repurchase agreements to customer deposits amounted to EUR 3bn at December 31st, 2013
- b) The balance of financing transactions has been allocated to medium/long-term resources and short-term resources based on the maturity of outstandings (more or less than one year). The contractual maturity of loans has been used for debts represented by a security.
- c) In assets, the item "customer loans" includes outstanding loans with customers, net of provisions and write-downs, including net lease financing outstandings and transactions at fair value through profit and loss, and excludes financial assets reclassified under loans and receivables in 2008 in accordance with the conditions stipulated by the amendments to IAS 39. These positions have been reclassified in their original lines.
- d) The accounting item "due to central banks" in liabilities has been offset against the item "net central bank deposits" in assets.



#### TECHNICAL SUPPLEMENT

## METHODOLOGY (3/3)

For comparison purposes, the following table presents the funded balance sheet for 2013 established according to the previous definition.

EUR bn	ASSETS					LIABILITIES					
	DEC. 12	MAR. 13	JUN. 13	SEPT.13	DEC. 13	DEC. 13	SEPT.13	JUN. 13	MAR. 13	DEC. 12	
Net Central bank deposits	65	64	78	58	63	56	49	54	62	66	Short term issuance
Interbank loans	36	41	40	40	45	65	57	56	63	65	Interbank short term deposit
Client related trading assets	88	93	79	82	85	9	5	10	14	8	Other
Securities	60	58	56	59	59	137	141	151	151	149	Medium/Long term funding
Customer loans	369	365	360	356	354	322	325	323	311	311	Customer deposits
Long term assets	34	34	34	34	35	52	53	52	52	52	Equity
Total assets	652	655	647	629	641	641	629	647	655	652	Total liabilities

Note that a loan to the ECB, in the funded balance sheet, was declassified from interbank assets and appears as a central bank cash deposit since it involves a very short period and is considered economically as central bank cash. The amount of the loan was EUR 14 billion at the end of Q1 13, EUR 12 billion at the end of Q2 13 and EUR 6 billion at the end of Q3 13. No reclassification was carried out at the end of the year, the balance of this loan being nil.

The Group's loan/deposit ratio is calculated as the ratio between customer loans and customer deposits defined accordingly.

At the same time, a new definition of the liquid asset buffer or liquidity reserve has been drawn up. It now includes

- a) central bank cash balances, excluding mandatory reserves
- b) liquid assets rapidly tradable in the market (High Quality Liquid Assets or HQLA), unencumbered net of haircuts
- c) central bank eligible assets, unencumbered net of haircuts.

Note that according to the old definition, central bank cash corresponded to the book amount reported in assets, net of central bank deposits reported in liabilities, with mandatory reserves not being deducted. Moreover, certain HQLA assets were not included in the reserve.

For comparison purposes, items published in 2013 are reiterated here:

In EUR bn	DEC. 12	MAR. 13	JUN. 13	SEPT.13	DEC. 13
Net available central bank deposits	65	64	79	58	63
Unencumbered central bank eligible assets	68	71	72	79	87
Total	133	135	150	137	150

NB (1) The sum of values contained in the tables and analyses may differ slightly from the total reported due to rounding rules.

(2) All the information on the results for the period (notably: press release, downloadable data, presentation slides and supplement) is available on Societe Generale's website www.societegenerale.com in the "Investor" section.



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