PRESENTATION TO DEBT INVESTORS

4th quarter and full year 2019 | February 2020



DISCLAIMER

The information contained in this document (the "Information") has been prepared by Societe Generale Group (the "Group") solely for informational purposes. The Information is proprietary to the Group and confidential. This presentation and its content may not be reproduced or distributed to any other person or published, in whole or in part, not used for any purpose without the prior written permission of Societe Generale.

The Information is not an offer to buy or sell or a solicitation of an offer to buy or sell any security or instrument or to participate in any trading strategy, and does not constitute a recommendation of, or advice regarding investment in, any security or an offer to provide, or solicitation with respect to, any securities-related services of the Group. This presentation is information given in a summary form and does not purport to be complete. It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. Investors should consult the relevant offering documentation, with or without professional advice when deciding whether an investment is appropriate.

This presentation contains forward-looking statements relating to the targets and strategies of the Group. These forward-looking statements are based on a series of assumptions, both general and specific, in particular the application of accounting principles and methods in accordance with IFRS (International Financial Reporting Standards) as adopted in the European Union, as well as the application of existing prudential regulations. These forward-looking statements have also been developed from scenarios based on a number of economic assumptions in the context of a given competitive and regulatory environment. The Group may be unable to:

-anticipate all the risks, uncertainties or other factors likely to affect its business and to appraise their potential consequences;

-evaluate the extent to which the occurrence of a risk or a combination of risks could cause actual results to differ materially from those provided in this document and the related presentation.

Therefore, although Societe Generale believes that these statements are based on reasonable assumptions, these forward-looking statements are subject to numerous risks and uncertainties, including matters not yet known to it or its management or not currently considered material, and there can be no assurance that anticipated events will occur or that the objectives set out will actually be achieved. Important factors that could cause actual results to differ materially from the results anticipated in the forward-looking statements include, among others, overall trends in general economic activity and in Societe Generale's markets in particular, regulatory and prudential changes, and the success of Societe Generale's strategic, operating and financial initiatives. Unless otherwise specified, the sources for the business rankings and market positions are internal.

Other than as required by applicable law, Societe Generale does not undertake any obligation to update or revise any forward-looking information or statements information, opinion, projection, forecast or estimate set forth herein.

More detailed information on the potential risks that could affect Societe Generale's financial results can be found in the Registration Document and its updates filed with the French Autorité des Marchés Financiers.

The financial information presented for the fourth quarter and full-year 2019 was reviewed by the Board of Directors on 5 February 2020 and has been prepared in accordance with IFRS as adopted in the European Union and applicable at this date. This information has not been audited.

The figures presented in this document have been restated for the application of IAS 12 amendment. As a consequence, the tax effect on interest paid to holders of deeply subordinated notes undated subordinated notes is now accounted in the profit and loss of the period on « Income tax ». See supplement.

By receiving this document or attending the presentation, you will be deemed to have represented, warranted and undertaken to (i) have read and understood the above notice and to comply with its contents, and (ii) keep this document and the Information confidential.



SOCIETE GENERALE AT A GLANCE

LEADING FRANCHISES



- Société Générale and Crédit du Nord: two complementary brands focused on premium clients
- Boursorama: undisputed leader in online banking in France targeting > 3M clients by 2021



- International Retail: (BRD) #3 in Romania, (KB) #3 in Czech Republic, (SG Russia) #2 private bank by loans in Russia

- Insurance: #5 Bankinsurance in France
- Financial Services: (ALD) #1 Full service leasing in Europe, Equipment Finance #1 in Europe
- Presence in Africa as a differentiating factor

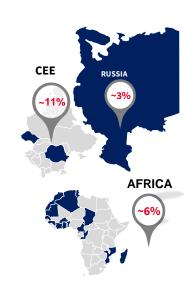


- World leader in Equity derivatives and in Structured Finance
- EMEA leader in Investment Banking and in Transaction Banking
- French Leader in Private Banking

WITH AN INTERNATIONAL FOOTPRINT TO SERVE OUR CLIENTS AND CAPTURE GROWTH POTENTIAL







RWA ALLOCATION(3) THROUGH BUSINESSES



Presence in **SELECTED WHOLESALE MARKETS** for our core clients **CONNECTING WITH EUROPE**

LEADERSHIP positions in
Western Europe
A reference RETAIL BANK in
France

Reference bank in **HIGH POTENTIAL RETAIL MARKETS**Leveraging on **GROUP PRESENCE**for our corporate clients

Including 47% in France As of FY 2018 results

As of 31.12.2019

KEY HIGHLIGHTS AND GROUP PERFORMANCE

2019 TARGETS ACHIEVED



DELIVERING ON CAPITAL TRAJECTORY

CET1 RATIO AT 12.7%, INCLUDING EUR 2.20 CASH DIVIDEND PER SHARE PROVISION

+41bp of organic capital generation and +17bp of securitisations and other risk transfers

Refocusing programme well on track, +ca.60bp (70%⁽¹⁾ of the program) resulting from transactions announced

Global Markets RWA reduction completed (+25bp)

LEVERAGE RATIO AT 4.3%

TLAC AND MREL COMPLIANT



ADRESSING PROFITABILITY

DELIVERY ON COSTS: Group costs⁽²⁾ down by 1.0% vs. 2018

STRONG PROFITABILITY IN INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES

RESILIENT PROFITABILITY IN FRENCH RETAIL BANKING

2019 revenues and costs in line with guidance

ON TRACK TO IMPROVE GLOBAL BANKING AND INVESTOR SOLUTIONS PROFITABILITY

Focused on most profitable businesses

EUR 500m savings programme: 100% secured for 2020 (44% accounted for in 2019)

Deleveraging completed one year earlier than expected

SOLID RISK PROFILE

COST OF RISK AT THE BOTTOM OF THE GUIDANCE

25bp in 2019

40BP DECREASE IN NPL RATIO

3.2% in Dec-19 vs. 3.6% in Dec-18

⁽²⁾ underlying data: adjusted for exceptional items, IFRIC 21 linearisation. See supplement.



⁽¹⁾ based on mid-point of 80bp to 90bp target



CET1 RATIO TARGET AT 12% (~200BP ABOVE MDA)

TLAC AND MREL COMPLIANT

COMMITTED TO DELIVER GROWTH IN GROUP NET INCOME

Modest Group revenue growth expected in current environment

Strict cost discipline leading to decrease in cost base at Group level, decrease in C/I ratio and positive jaws

Cost of risk expected to be between 30bp and 35bp

TARGETING AN INCREASE IN EARNINGS PER SHARE AND TANGIBLE BOOK VALUE PER SHARE

SHIFT TO A NEW CASH DIVIDEND POLICY ONLY BASED ON PAYOUT RATIO: 50% of underlying Group Net Income, that could include up to 10% of underlying Group Net Income in share buybacks⁽¹⁾

ROTE TO IMPROVE IN 2020

(1) Subject to General Meeting of Shareholders and regulatory approval



Q4 19 AND 2019 GROUP PERFORMANCE









FRENCH RETAIL BANKING

Revenues

+2.3% excl. PEL/CEL vs. O4 18 +0.3% excl. PEL/CEL vs. 2018

Revenues better than guidance at +0.3% vs. 2018

Costs at the low end of the guidance at +1.3% vs. 2018, nearly stable on an underlying basis

RONE(1)

9.3% in Q4 19 11.1% in 2019

INTERNATIONAL RETAIL BANKING

Revenues

+2.9%* vs. 04 18 **+5.6%*** vs. 2018

Increase in revenues driven by strong activity in all regions

Positive jaws effect in 2019

RONE(1) 14.8% in Q4 19 16.0% in 2019

INSURANCE AND FINANCIAL **SERVICES**

Revenues

+1.2%* vs. 04 18 **+2.9%*** vs. 2018

Strong commercial performance : in Financial Services in 2019: revenues up 3.1%*

Insurance: record level of life insurance inflows +18%* vs. 2018. protection premium +8%* Q4 revenue evolution impacted by high level of claims

RONE(1) 20.1% in Q4 19 20.8% in 2019

GLOBAL BANKING AND INVESTOR SOLUTIONS

Revenues

+7.1% vs. 04 18 **-1.6%** vs. 2018

+16% vs. Q4 18 in Global Markets revenues, good level of client activity in Equities

Commercial dynamism still strong in Financing and Advisory despite derisking

+8%⁽²⁾ vs. Q4 18 in Wealth and Asset Management

Decrease in costs⁽³⁾ (-1.6% in 2019 vs. 2018)

RONE(1) 6.5% in Q4 19 7.4% in 2019

CORPORATE **CENTRE**

EUR -246m

2019 Gross operating income

Underlying gross operating income better than guidance

IFRS 5 impact of refocusing plan (EUR -137m in Q4 19)

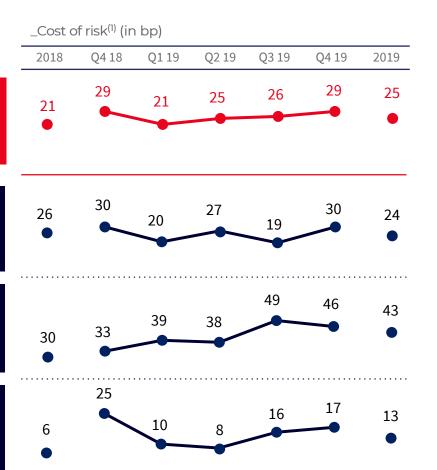
Write-off of Group minority stake in Lebanon (EUR -158m)

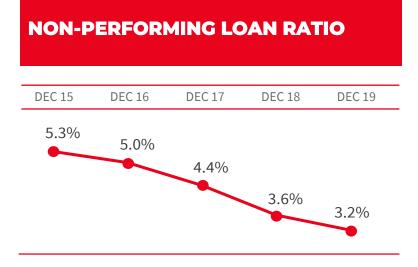
Q4 19 Revenues EUR 6.2bn, Q4 19 Group net income⁽¹⁾ at EUR 875m

- (1) Underlying data: adjusted for exceptional items, IFRIC 21 linearisation and PEL/CEL provision for French Retail Banking. See supplement.
- (2) adjusted for Belgium Private Banking disposal
- (3) adjusted for exceptional item (restructuring provision for EUR -227m)
- * When adjusted for changes in Group structure and at constant exchange rates



2019 COST OF RISK AT THE BOTTOM OF THE GUIDANCE





GROSS COVERAGE RATE: 55% at end-Dec. 19

2020 COST OF RISK EXPECTED TO BE BETWEEN 30BP AND 35BP

(1) Outstandings at beginning of period. Annualised.

FRENCH RETAIL BANKING

INTERNATIONAL RETAIL

GLOBAL BANKING AND

INVESTOR SOLUTIONS

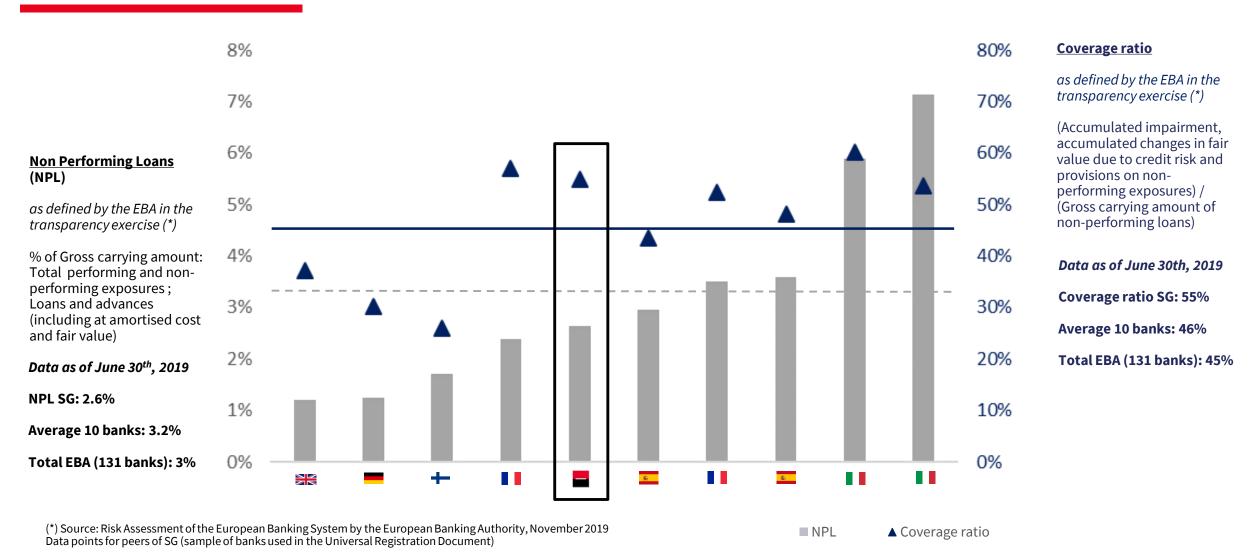
BANKING AND FINANCIAL



GROUP

SERVICES

EBA 2019 EU-WIDE TRANSPARENCY EXERCISE NON PERFORMING LOANS





EFFICIENCY PLAN ON TRACK

DECREASE IN GROUP COSTS

POSITIVE JAWS IN Q4 19

Revenues +4.8% / Costs -0.7%(1)

DELIVERING COST SAVINGS PLANS

Ca.70% of EUR 1.1bn initial cost savings plan accounted

Ca. 44% of EUR 500m additional GBIS cost savings plan accounted in 2019 vs. guidance of 20%-30%, 100% secured

(1) Underlying data: adjusted for exceptional items, IFRIC 21 linearisation. See supplement.



GROUP RESULTS

REVENUES FROM BUSINESSES -0.8%, (-0.1%*) IN 2019 vs. 2018

OPERATING EXPENSES⁽¹⁾ DOWN -0.7% vs. Q4 18, -1.0% vs. 2018

In EUR m	Q4 19	Q4 18	Change		2019	2018	Change	
Net banking income	6,213	5,927	+4.8%	+6.8%*	24,671	25,205	-2.1%	-1.5%*
Operating expenses	(4,503)	(4,458)	+1.0%	+2.1%*	(17,727)	(17,931)	-1.1%	-0.5%*
Underlying operating expenses(1)	(4,595)	(4,627)	-0.7%	+0,3%*	(17,411)	(17,595)	-1.0%	-0.4%*
Gross operating income	1,710	1,469	+16.4%	+21.6%*	6,944	7,274	-4.5%	-3.8%*
Underlying gross operating income(1)	1,618	1,300	+24.5%	+30.8%*	7,260	7,610	-4.6%	-3.9%*
Net cost of risk	(371)	(363)	+2.2%	+4.1%*	(1,278)	(1,005)	+27.2%	+30.3%*
Underlying net cost of risk (1)	(371)	(363)	+2.2%	+4.1%*	(1,260)	(1,005)	+25.4%	+28.5%*
Operating income	1,339	1,106	+21.1%	+27.6%*	5,666	6,269	-9.6%	-9.2%*
Underlying operating income(1)	1,247	937	+33.1%	+41.7%*	6,000	6,605	-9.2%	-8.8%*
Net profits or losses from other assets	(125)	(169)	+26.0%	+26.2%*	(327)	(208)	-57.2%	-56.9%*
Underlying net profits or losses from other assets(1)	12	72	-83.3%	-83.1%*	59	60	-1.7%	-0.2%*
Net income from companies accounted for by the equity method	(154)	13	n/s	n/s	(129)	56	n/s	n/s
Underlying net income from companies accounted for by the equity method(1)	4	13	n/s	n/s	29	56	n/s	n/s
Income tax	(230)	(75)	x3.1	x 3.1*	(1,264)	(1,304)	-3.1%	-2.4%*
Reported Group net income	654	685	-4.6%	+4.0%*	3,248	4,121	-21.2%	-20.9%*
Underlying Group net income(1)	875	805	+8.7%	+17.1%*	4,061	4,725	-14.1%	-13.6%*
ROE	3.7%	4.1%			5.0%	7.1%		
ROTE	5.0%	6.5%	=		6.2%	8.8%		
Underlying ROTE (1)	6.2%	5.9%	-		7.6%	9.7%		



⁽¹⁾ Underlying data: adjusted for exceptional items and IFRIC 21 linearisation. See Methodology and Supplement p.55

Note: 2018 figures restated for IAS 12 impact of tax effect on interest paid to holders of deeply subordinated notes & undated subordinated notes (EUR +61m for Q4 18 and EUR +257m for 2018) in "Income tax" and "Group net income". See supplement p.54.

^{*}when adjusted for changes in Group structure and at constant exchange rates

SAVE THE DATE







2 CAPITAL AND LIQUIDITY

BALANCE SHEET RATIOS ABOVE REGULATORY REQUIREMENTS

	2019 requirements ^{(2),(3)}	End-Q4 19 ratios	Target 2020
CET1	10.0%	12.7%	12%
Total Capital	13.5%	18.3%	
Leverage ratio	3.5%	4.3%	4% - 4.5%
TLAC	19.8% (% RWA) 6.0% (% leverage)	27.4% (% RWA) 7.9% (% leverage)	
MREL ⁽¹⁾	8% (% TLOF)	> 8% (% TLOF)	
LCR	>100%	124% ⁽⁴⁾	>100%
NSFR	>100%	>100%	>100%

Average on Q4 19



TLOF: Total Liabilities & Own Funds, after full recognition of netting rights on derivatives. Requirements subject to regulatory and legislative changes Excluding Pillar 2 Guidance add-on. Including countra cyclical buffer (at 0.3% as of 31 December 2019) and P2R (at 1.75%)

Requirements are presented as of today's status of regulatory discussions

CAPITAL: CETI AT 12.7%

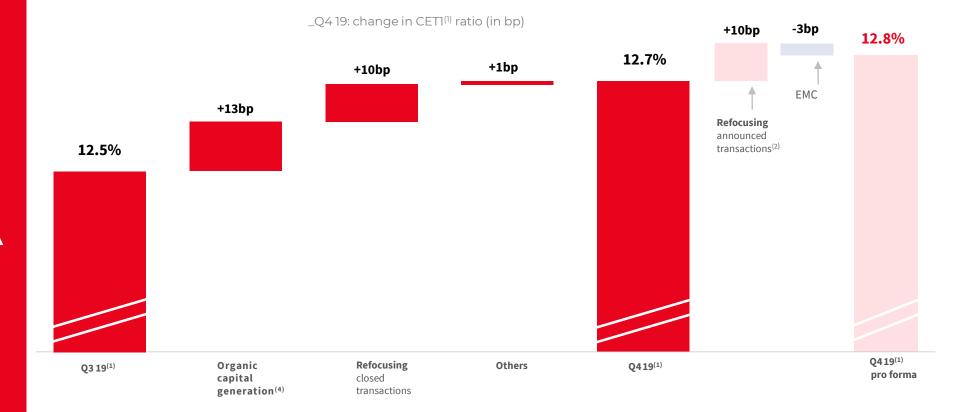
CETI⁽¹⁾ AT 12.7%, >200 bp buffer over MDA LEVERAGE RATIO AT 4.3%

TLAC(3) RATIO: 27.4% OF RWA

MREL COMPLIANT

LIQUID ASSET BUFFER EUR 190bn at end-December 19

LCR AND NSFR above 100%



- (1) Fully-loaded, based on CRR/CRD4 rules, including the Danish compromise for Insurance. See Methodology.
- (2) Estimated impact at signing date, excluding IFRS 5 impact
- (3) Including 2.5% of Senior Preferred debt.
- (4) Including -5bps of hybrid coupons and EUR 2.20 dividend provision per share



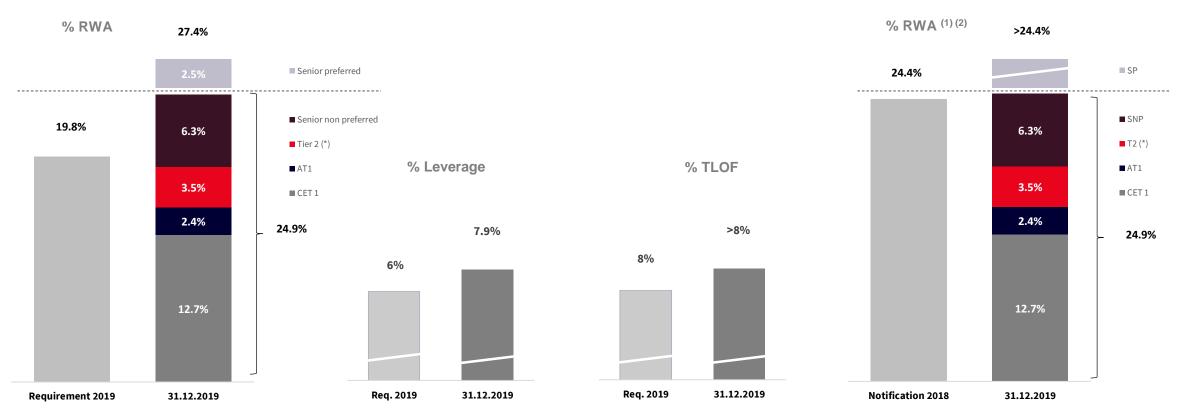
GROUP TLAC / MREL

_TLAC ratio

Meeting 2019 (19.8%) and 2022 (21.5% (1)) requirements

Meeting total requirements (notification received in June 2018)

MREL ratio



⁽¹⁾ Without countra cyclical buffer

^(*) Tier 2 capital computed for TLAC / MREL differ from T2 capital for total capital ratio due to TLAC / MREL eligibility rules



²⁾ Based on RWAs as of end-December 2016

EUR 40.1bn raised in 2019 incl. pre-funding, o/w: EUR 17.9bn of vanilla debt (0.9bn AT1, 0.2bn T2, 8.2bn SNP, 5.6bn SP and 3bn CB)

EUR 22.1bn of structured notes

Competitive funding conditions: MS6M+47bp (incl. senior non preferred debt, senior preferred debt and covered bonds), average maturity of 4.3 years Diversification of the investor base by currencies, maturities and types

Additional EUR 2.9bn issued by subsidiaries

Parent company 2020 funding programme similar to 2019

ca. EUR 18bn of vanilla debt, well balanced across the different debt formats

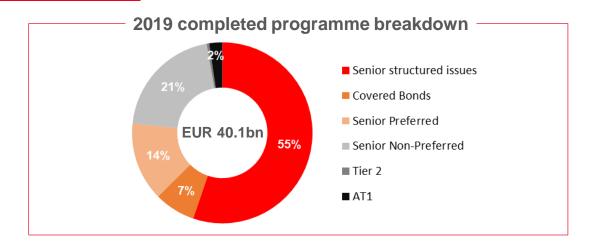
 As of 29 January 2020, completion of 30% of the vanilla funding programme (issuance of EUR 4.2bn of SNP debt and EUR 1.1bn of CB at good conditions)

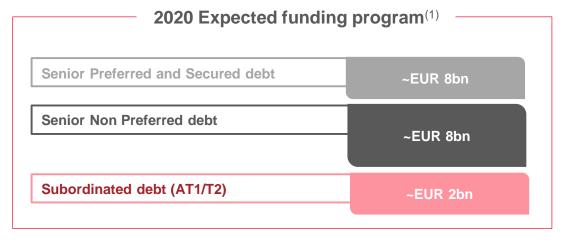
Annual structured notes issuance volume in line with amounts issued over the past years (i.e. ~EUR 19bn)

(1) Excluding structured notes



2020 LONG TERM FUNDING PROGRAMME SIMILAR TO 2019





Access to diversified and complementary investor bases through:

Subordinated issuances

Senior vanilla issuances (public or private placements)

Senior structured notes distributed to institutional investors, private banks and retail networks, in France and abroad

Covered bonds (SFH, SCF) and securitizations

Issuance by Group subsidiaries

Access to local investor bases by subsidiaries which issue in their own names or issue secured transactions (Russian entities, ALD, GEFA, Crédit du Nord, etc.)

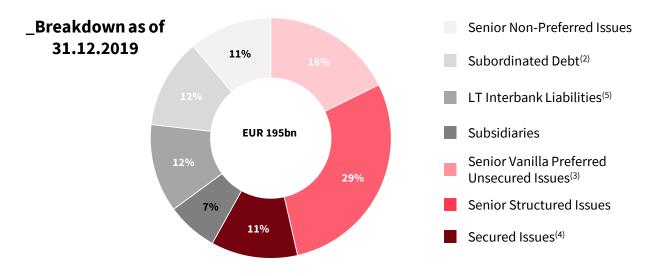
Increased funding autonomy of IBFS subsidiaries

Balanced amortisation schedule

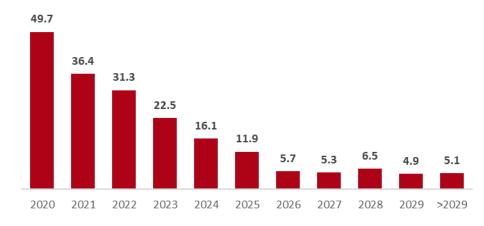
- (1) See Methodology
- (2) Including undated subordinated debt
- (3) Including CD & CP > 1y
- (4) Including CRH
- (5) Including IF

SOCIETE

GROUP LONG TERM FUNDING BREAKDOWN(1)



_Amortisation schedule as of 31.12.2019, in EUR bn



Robust balance sheet

Stable loan to deposit ratio
High quality asset buffers
Comfortable LCR at 124% on average in Q4 19
NSFR above regulatory requirements

Liquid asset buffer of EUR 190bn at December 19

High quality of the liquidity reserve: EUR 81bn of HQLA assets at end-December 2019 and EUR 88bn of Central bank deposits

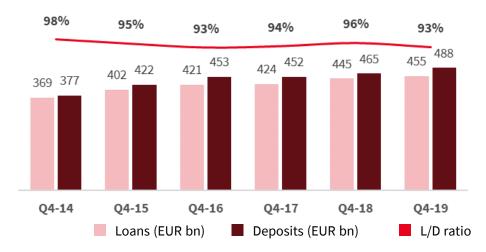
Excluding mandatory reserves for central bank deposits

Unencumbered, net of haircuts for HQLA assets and other assets eligible to central bank

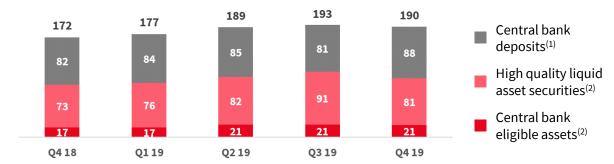
SOCIETE GENERALE

STRENGTHENED FUNDING STRUCTURE

_Loan to Deposit Ratio



_Liquid Asset Buffer (in EUR bn)



^{*} See Methodology. Q4 2018 data are presented according to IFRS 9 standard.

⁽¹⁾ Excluding mandatory reserves

⁽²⁾ Unencumbered, net of haircuts

Strong franchises

S&P: "Solid foundation in domestic retail, corporate and investment banking, and financial services to corporates. Consistent strategy and well-diversified revenues by business lines and geography"

Moody's: "Strong franchise and well-diversified universal banking business model"

Fitch: "Sound company profile, which benefits from franchise strengths across selected products and geographies"

Sound balance-sheet metrics

S&P: "Steady build-up of a comfortable bail-inable debt cushion"

Moody's: "Regulatory capitalisation is good and improving, underpinned by a strong earnings generation capacity [...] Liquidity is strong and broadly in line with large European peers"

Fitch: "Strong internal capital generation"

NB: The above statements are extracts from the rating agencies reports on SG and should not be relied upon to reflect the agencies opinion. Please refer to full rating reports available on Societe Generale and the agencies' websites.



CREDIT RATING OVERVIEW

_Credit Rating as of January 2020

	Fitch	Moody's	S&P
LT/ST Counterparty	A+(dcr)	A1(cr)/P-1(cr)	A/A-1
LT senior unsecured debt	A+	A1	Α
Outlook	Stable	Stable	Positive
ST senior unsecured debt	F1	P-1	A-1
LT senior non preferred debt	Α	Baa2	BBB+
Dated Tier 2 subordinated	A-	Baa3	ВВВ
Additional Tier 1	BB+	Ba2(hyb)	BB+

"In this period of profound change we are experiencing, we are committed to an approach supporting the positive transformations of our clients and all of our stakeholders. CSR matters are at the heart of our Transform to Grow strategic plan. As external indicators, these results are proof of the growing integration of CSR issues in the development of the Bank's activities."

Diony Lebot, Deputy CEO

SUSTAINABILITY RECOGNISED IN RATINGS

_SG is well recognised by extra-financial rating agencies and included in the leading sustainability indices, including DJSI:

	Rating	Position vs peers
MSCI ESG Research	Rated "A"	25% 24% 29% 11% 2% CCC B BB BBB A AA AAA
ROBECOSAM (We are Sustainability Investing.	79/100 90 th percentile	#1 Bank worldwide in environment #6 European Bank across all ESG criteria
vigeq _{eiris}	66/100	SG in leading category 'Advanced' Of 31 European banks, 6 have achieved Advanced status
ISS-oekom▶	Rated C "Prime" (above "Prime" threshold)	40% 30% 20% 10% 0% D- D D+ C- C C+ B- B B+ A- A A+



GROUP PERFORMANCE

REVENUES⁽¹⁾ ABOVE GUIDANCE, +0.3% vs. 2018

Net interest margin⁽¹⁾ progressing supported by volumes, increase in some margins and tiering

2019 fees impacted by French banking industry commitment measures

COST BASE AT THE LOW END OF THE GUIDANCE, +1.3% vs. 2018

Restructuring provision of EUR -55m in Q4 19

Adjusted for the restructuring provision, operating expenses nearly stable (+0.3% vs. 2018)

LOW COST OF RISK AT 30bp IN Q4 19, 24bp IN 2019

Reflecting portfolio and origination quality

CONFIRMING GUIDANCES, POSITIVE JAWS IN 2020

Revenues⁽¹⁾ evolution between 0% and -1% vs. 2019

Decrease in cost base vs. 2019



In EUR m	Q4 19	Q4 18	Change	2019	2018	Change
Net banking income	1,957	1,912	+2.4%	7,746	7,860	-1.5%
Net banking income excl. PEL/CEL	1,969	1,925	+2.3%	7,863	7,838	+0.3%
Operating expenses	(1,491)	(1,430)	+4.3%	(5,700)	(5,629)	+1.3%
Gross operating income	466	482	-3.3%	2,046	2,231	-8.3%
Net cost of risk	(149)	(143)	+4.2%	(467)	(489)	-4.5%
Operatingincome	317	339	-6.5%	1,579	1,742	-9.4%
Reported Group net income	230	282	-18.4%	1,131	1,237	-8.6%
RONE	8.2%	10.1%		10.0%	11.0%	
Underlying RONE (2)	9.3%	9.9%	•	11.1%	10.9%	

2019 RONE⁽²⁾: 11.1%



⁽¹⁾ Excluding PEL/CEL provision

⁽²⁾ Underlying data: adjusted for exceptional items (restructuring provision for EUR -55m), adjusted for IFRIC 21 linearisation, PEL/CEL provision. See supplement.

BUSINESS DYNAMISM IN FRENCH RETAIL BANKING IN 2019



SELECTIVE CLIENT ACQUISITION



DYNAMIC ORIGINATION



ADAPTING OUR SET UP, LEVERAGING ON DIGITAL

+1% # of wealthy and mass affluent clients in 2019

+1% # of corporates in 2019

>2.1M Boursorama clients as

INDIVIDUAL CLIENT LOAN
OUTSTANDINGS +7.0% VS. Q4 18

MEDIUM-TERM CORPORATE LOAN OUTSTANDINGS +6.8% VS. Q4 18

PRIVATE BANKING

AuM EUR 68.8BN, FY 19 Net inflows EUR 4.2BN

INSURANCE

Life Insurance outstandings **EUR 96.1BN,** net inflows **+EUR 1.7BN** in 2019

Personal protection penetration rate **21.8%**, + ~60 bp vs. end-2018

78%

% branches reduction target completed⁽¹⁾

57%

% digitally active customers⁽¹⁾

Ca.+65%

#contracts signed electronically in 2019 vs. $2018^{(1)}$

(1) Societe Générale network

SOCIETE

INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES RESULTS

SOLID REVENUE GROWTH, OFFSETTING DISPOSALS IMPACT

+4.6%* (+0.7%) vs. 2018

POSITIVE JAWS IN 2019

Operating expenses +4.3%* vs. 2018, adjusted for restructuring provision (EUR 34m) and asset tax in Romania (EUR 16m)

PROGRESSIVE NORMALISATION OF COST OF RISK

43bp in 2019, 46bp in Q4 19

POSITIVE JAWS IN 2020

In EUR m	Q4 19	Q4 18	Change		2019	2018	S Change	
Net banking income	2,077	2,161	-3.9%	+2.3%*	8,373	8,317	+0.7%	+4.6%*
Operating expenses	(1,141)	(1,145)	-0.3%	+5.4%*	(4,581)	(4,526)	+1.2%	+5.6%*
Gross operating income	936	1,016	-7.9%	-1.3%*	3,792	3,791	+0.0%	+3.4%*
Net cost of risk	(158)	(114)	+38.6%	+49.2%*	(588)	(404)	+45.5%	+56.1%*
Operatingincome	778	902	-13.7%	-7.7%*	3,204	3,387	-5.4%	-2.7%*
Net profits or losses from other assets	1	2	-50.0%	-40.5%*	3	8	-62.5%	-50.0%*
Reported Group net income	463	563	-17.8%	-10.7%*	1,955	2,065	<i>-5.3</i> %	-1.9%*
RONE	17.3%	19.7%			17.7%	18.1%		
Underlying RONE (1)	16.8%	19.0%			17.9%	18.1%	-	

2019 RONE(1): 17.9%

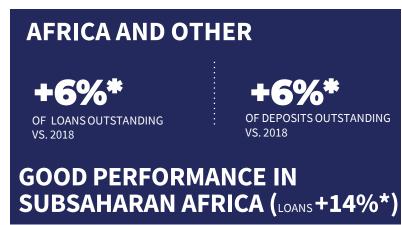


^{*} When adjusted for changes in Group structure and at constant exchange rates
(1) Adjusted for IFRIC 21 linearisation and EUR 34m restructuring provision for 2019

DELIVERING STRONG BUSINESS MOMENTUM IN INTERNATIONAL RETAIL BANKING WHILE OPTIMIZING THE MODEL

EUROPE +6%* OF LOANS OUTSTANDING VS. 2018 +2%* OF DEPOSITS OUTSTANDING VS. 2018 DOUBLE DIGIT GROWTH IN CONSUMER FINANCE







Sizing of branches: -72(1) in Russia, **-22**(1) in Czech Republic, **-75**(1) branches in Romania

Development of platforms: 2 regional platforms and 1 IT hub in Africa

Roll out of agile method: 44% HQ transferred to agile way of working in Czech Republic



47% of KB's clients are mobile banking clients (**+175k** vs. 2018)

21% of retail digital sales in Q4 19 and objective of **100%** of retail daily banking services available end-to-end via digital channels by 2020 at Rosbank

2019 RONE 16.0%

^{*} When adjusted for changes in Group structure and at constant exchange rates (1) Variation 2019 vs. 2018



SEIZING OPPORTUNITIES IN FINANCIAL SERVICES AND INSURANCE

INSURANCE

LIFE INSURANCE

OUTSTANDINGS

AS OF DEC-19 (EUR)

125_{Bn} +8%*

VS. 2018

+8%*

OF PROTECTION PREMIUMS VS 2018

DOUBLE DIGIT GROWTH INTERNATIONALLY

ALD

+5%

49%(2)

OF TOTAL ORGANIC FLEET VS DEC 18

2019 COST/INCOME RATIO

2019 GUIDANCE ACHIEVED

EQUIPMENT FINANCE

+2.5%*

OF LOAN AND LEASE OUTSTANDINGS (1) VS. 2018

REBOUND IN MARGIN ON NEW BUSINESS VOLUME



PARTNERSHIPS

Savings life insurance premium through partnerships +55% vs. 2018

New flagship partnerships with ALD in 2019



153K private lease vehicles as of Dec 2019 (**+36%** vs. 2018) with a strong contribution from partnerships



+51% vs. 2018 of digitally signed P&C⁽³⁾ insurance contracts in France

amazon personal car leasing platform using ALD solution in Spain is up and running since June 2019

>60% used car sales generated on E-commerce platform ALD Carmarket

2019 RONE 20.8%

^{*} When adjusted for changes in Group structure and at constant exchangerates.

⁽¹⁾ Excluding factoring

⁽²⁾ based on ALD standalone financial statements and excluding car sales result

⁽³⁾ Home and car insurance

GLOBAL BANKING AND INVESTOR SOLUTIONS RESULTS

REVENUES +11% vs. Q4 18 (+1% vs. 2018)

Adjusted for restructuring (run-off activities, deleveraging) and disposals (Belgium PB)

OPERATING EXPENSES: -1.9% vs. Q4 18, -2.5% vs. 2018

Adjusted for restructuring costs, EMC integration costs and Belgium PB disposal

LOW COST OF RISK

In EUR m	Q4 19	Q4 18	Change		2019 2018		Change	
Net banking income	2,186	2,041	+7.1%	+6.0%*	8,704	8,846	-1.6%	-3.1%*
Operating expenses	(1,773)	(1,779)	-0.3%	-1.3%*	(7,352)	(7,241)	+1.5%	+0.4%*
Gross operating income	413	262	+57.6%	+55.3%*	1,352	1,605	-15.8%	-18.6%*
Net cost of risk	(66)	(98)	-32.7%	-33.6%*	(206)	(93)	x 2.2	x 2.2
Operating income	347	164	x 2.1	x 2.1*	1,146	1,512	-24.2%	-26.9%*
Reported Group net income	291	179	+62.6%	+60.9%*	958	1,197	-20.0%	-22.7%*
RONE	8.3%	4.5%			6.3%	7.8%		
Underlying RONE (1)	6.5%	2.7%	•		7.4%	7.8%	-	

2019 RONE(1): 7.4%

(1) Adjusted for IFRIC 21 linearisation and restructuring provision for 2019

* When adjusted for changes in Group structure and at constant exchange rates



SUCCESSFUL EXECUTION OF GLOBAL BANKING AND INVESTOR SOLUTIONS RESTRUCTURING

RESTRUCTURING TARGETS

EUR 10bn RWA Reduction



EUR 20-30% of EUR 500m savings in 2019



EUR 250-300m restructuring costs in 2019



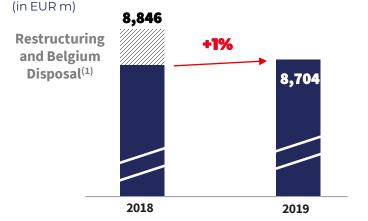
EUR -300m full year revenue impact



- *Source:RiskMagazine
- ** Source: The Banker
- $(1) \quad \text{Adjusted for restructuring (run-off activities, deleveraging) and disposals (Belgium PB)} \\$

SOLID REVENUES

_Global Banking and Investor Solutions revenues



Adjusted revenues⁽¹⁾ +11% vs. Q4 18, +1% vs. 2018

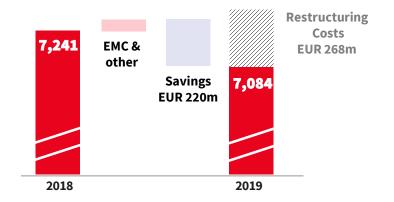
Preserving leadership in core franchises:

Structured products House of the Year *
Most innovative bank in infrastructure and project finance**

2020 revenues expected above 2019 in current environment

FIRST SAVINGS FROM RESTRUCTURING

_Global Banking and Investor Solutions operating expenses (in EUR m)



44% of savings achieved in 2019

Adjusted for restructuring costs, EMC integration costs and disposals: -1.9% vs. Q4 18, -2.5% vs. 2018

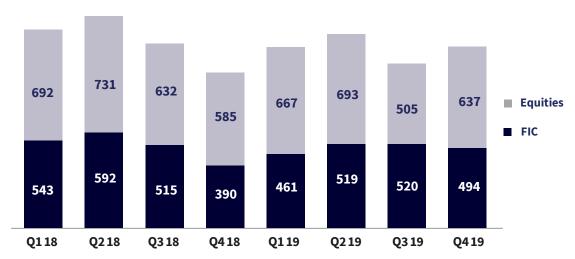
On track to deliver EUR 6.8bn costs in 2020



SOLID REVENUES ACROSS BUSINESSES

GLOBAL MARKETS & INVESTOR SERVICES: +13% VS. Q4 18, +18% EXCLUDING ACTIVITIES IN RUN-OFF

_Global Markets Revenues (EUR m)

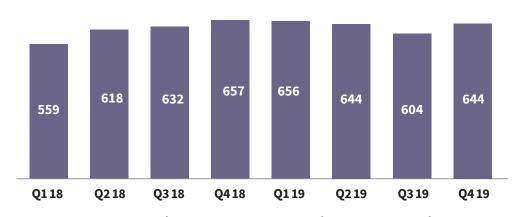


FIC +27% vs. Q4 18 (+41% excluding run-off), -2% vs. 2018 (+3% excluding run-off): rebound in rates and credit

Equities +9% vs. Q4 18 (-5% vs. 2018): solid performance in equity derivatives

FINANCING & ADVISORY: -2% VS. HIGH BASE IN Q4 18, +3% VS. 2018

_Financing & Advisory Revenues (EUR m)



2019 revenues +3% above 2018 revenues, despite RWA reduction measures

Good commercial activity in financing businesses and strong growth in Asset Backed Products and Transaction Banking

ASSET & WEALTH MANAGEMENT: +8% vs. Q4 18 (+1% vs. 2018) adjusted for Belgium private banking disposal

Q4 19 revenue growth driven by Lyxor, resulting from a good level of performance fees and the contribution of EMC



CORPORATE CENTRE

GROSS OPERATING INCOME

EUR -105m in Q4 19, EUR -246m in 2019

NET PROFITS OR LOSSES FROM OTHER ASSETS

Effect of IFRS 5 on refocusing programme for EUR -137m o/w sale of SG Finans (EUR -100m) and closing of Ohridska Banka Societe Generale in North Macedonia (EUR -21m)

NET INCOME FROM COMPANIES ACCOUNTED FOR BY THE EQUITY METHOD

Write-off of Group 16.8% minority stake in SG de Banque au Liban for EUR -158m

In EUR m	Q4 19	Q4 18	2019	2018
Net banking income	(7)	(187)	(152)	182
Operating expenses	(98)	(104)	(94)	(535)
Gross operating income	(105)	(291)	(246)	(353)
Net cost of risk	2	(8)	(17)	(19)
Net profits or losses from other assets	(145)	(243)	(394)	(274)
Net income from companies accounted for by the equity method	(155)	1	(152)	7
Reported Group net income	(330)	(339)	(796)	(378)

(Note: 2018 figures restated for IAS 12 impact of tax effect on interest paid to holders of deeply subordinated notes & undated subordinated notes (EUR +61m for Q4 18 and EUR +257m for 2018) on "Income tax" and "Group net income". See supplement.



2020 PRIORITIES



IMPROVE PROFITABLITY THANKS TO STRICT DISCIPLINE ON COSTS AND SELECTIVE CAPITAL ALLOCATION



MAINTAIN STRONG CAPITAL POSITION



CAPTURE BUSINESS OPPORTUNITIES



CONTINUE TO DEPLOY DIGITAL STRATEGY AND FURTHER ENHANCE CLIENT EXPERIENCE



CONSOLIDATE LEADERSHIP IN SUSTAINABILITY



CSR STRATEGY

POSITIONING SOCIETE GENERALE AS A LEADER IN SUSTAINABLE FINANCE



Financing energy transition: 2020 EUR 100bn energy

transition target achieved one year in advance

New commitment of EUR 120bn over 2019-2023(1)

Scheduled exit from thermal coal

First French bank to sign a Green Power Purchase Agreement in France

First 'TCFD' Climate Disclosure report published (2)

"Grow with Africa": 7 "SMEs Centres" opened in 7 African countries



UN Principles for Responsible Banking: Core bank and founding signatory and part of the **Collective Commitment on Climate** aligning our loan portfolios with a low carbon society

Poseidon Principles and **Getting to Zero Coalition** applying the highest environmental standards to the shipping portfolio

Signature of the Green Investment Principles for the Belt and Road

Signature of the **Sustainable IT Charter**

Joined the **Hydrogen Council**, supporting the development of hydrogen for energy transition



N°I BANK WORLDWIDE IN ENVIRONMENT AND NO. 6 BANK IN EUROPE ACROSS ALL ESG CRITERIA (ROBECOSAM 2019) INCLUDED IN THE 2020 BLOOMBERG GENDER-EQUALITY INDEX BEST CSR BANK IN AFRICA (Euromoney)

(1) The Group is committed to raising €120 billion for the energy transition between 2019 and 2023, of which €100 billion in sustainable bond issues and €20 billion dedicated to the renewable energy sector through advisory and financing. (2) Task Force on Climate-related Financial Disclosure



A CLEAR CSR STRATEGY INTEGRATED ACROSS THE SG GROUP



The Board approves annually the Group's CSR objectives and strategy and reviews the developments of the programme

CSR AMBITIONS STRUCTURED AROUND 6 MAIN THEMES



IN OUR BUSINESS DEVELOPMENT GOALS...

Climate Change

Offers in line with Social Trends

Sustainable Development of Africa



IN THE WAY WE CONDUCT BUSINESS...

Client Satisfaction & Protection

Culture, Conduct & Governance

Responsible Employer



RESPONSIBILITY AT THE HEART OF BUSINESS DEVELOPMENT

CLIMATE CHANGE

Leveraging structuring and financing expertise to accelerate the energy transition

EUR 120bn commitment 2019-23

RESPONSIBLE EMPLOYER

Promoting a corporate culture based on shared values

No.5 in gender equality *

SUSTAINABLE CITIES

Applying innovation to create new models

Founding co-partner of the

Netexplo Smart Cities Accelerator;

launch of LaVilleE+® start-up



CLIENT SATISFACTION

Delivering the best service, with digital efficiency

Client Service of the Year 2020 **

GROW WITH AFRICA

Promoting sustainable development

3 year partnership signed with Global Fund to Fight AIDS, Tuberculosis and Malaria

CULTURE & CONDUCT

Reinforcing a culture of responsibility

93% of active employees worldwide trained on the appropriation of the Group Code of Conduct through **16,000 workshops**



^{*} European financials, Equileap 2019

^{**} Viséo Customer Insights, for the 7th year

CLIMATE STRATEGY

3 strategic priorities

- **1** MANAGING RISK
- 2 SEIZING OPPORTUNITIES
- **3** MANAGING OWN IMPACT



UNDERPINNED BY COLLECTIVE COMMITMENTS



Strategically aligning business to the UN SDGs and the Paris Agreement on Climate Change: SG part of core group defining the initiative

Katowice Agreement

5-bank pledge: Measuring the climate alignment of lending portfolio and exploring ways to progressively steer financial flows towards the goals of the Paris Agreement

Poseidon Principles

SG founding signatory:
Decarbonising the shipping industry
by integrating climate
considerations into bank portfolios
and credit decisions



CLIMATE STRATEGY: MANAGING RISK



GOVERNANCE



TRANSITION RISK

Climate-related risks incorporated into Group risk, with **Board approval**, and reviewed annually through the General Management Group Risk Committee.

A variety of risks identified with potential financial impact: **reputation**, **physical**, **transition and liability**, with time horizons to 2050.

Climate-related risks do not constitute a new risk category: rather, **they aggravate** credit, market, operational and insurance risks. Transition risk methodology established in 2018, based on a selected climate scenario and a climate vulnerability assessment, to assess the economic impact on sectors and clients.

This evaluation is mandatory for clients in key sectors (oil & gas, metals & mining, transport, energy)

Credit is the activity most sensitive to transition risk: the analyses carried out on the loan portfolio conclude a low global impact and concentrated in CO2 emitting sectors.

Selection of a climate scenario of below 2°C, consistent with the Paris Agreement.

This new risk framework complements the **existing E&S guidelines and policies** implemented operationally on clients and transactions.

CLIMATE DISCLOSURE: AMONGST THE FIRST BANKS TO PUBLISH TCFD REPORT *

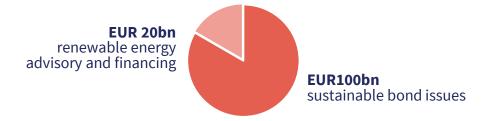
^{*} https://www.societegenerale.com/sites/default/files/documents/Document%20RSE/climate-disclosure-societe-generale-tcfd-report-june.pdf



CLIMATE STRATEGY: SEIZING OPPORTUNITIES



to support energy transition 2019-2023:





FOCUS

Leading role in the creation of the UN Environment Programme Positive Impact Finance initiative



Renewable Energy:

#4 MLA worldwide, #2 EMEA (2018 Dealogic)

Development of Positive Impact Notes financing SMEs located in areas of high unemployment

SDG-linked derviative hedging solution:

Linking the remuneration of a hedging swap to the achievement of energy transition targets

Setting standards in Sustainable Finance:

Inaugural EUR1bio Positive Impact covered bond in July 2019 on carbonefficient home loans

Awarded Best Sustainable Export Finance Deal of the Year for Abidjan drinking water supply plant

Setting standards in Responsible Finance:

Incorporation of CSR targets in loans with incentive mechanisms to support clients with ambitions CSR policies (no sectors excluded)



CLIMATE STRATEGY: MANAGING OWN IMPACT



KEY TARGETS and INITIATIVES

The Group will **progressively reduce to zero its exposure to the thermal coal sector**, at the latest in 2030 for companies with thermal coal assets located in the EU or OECD countries and 2040 elsewhere.

No new financing of Arctic oil or oil sands; and to finance other oil and gas activities only if environmental and social risks are identified and mitigated.

Internal Carbon Tax levied annually on the greenhouse gas emissions of each of the Group's activities: the sums collected are redistributed as rewards for environmentally efficient initiatives.



Katowice Commitment: 5-bank pledge in December 2018 to co-develop tools and metrics to measure the alignment of lending portfolios with the climate goals of the Paris Agreement

Poseidon Principles: founding signatory, in June 2019, decarbonising the global shipping industry

Getting to Zero Coalition: targeting commerciallyviable zero emission vessels operating along deep sea trade routes by 2030

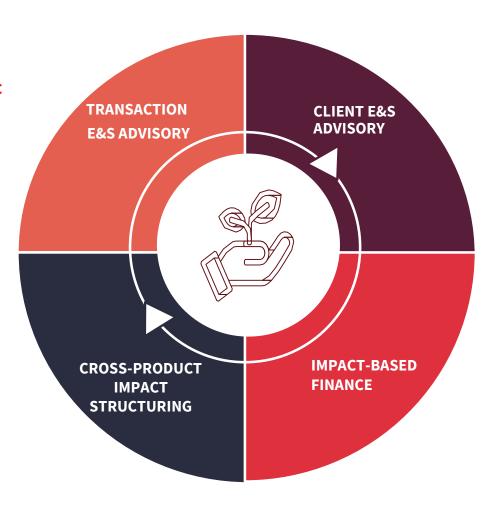
Collective Commitment on Climate: setting and publishing targets to align loan portfolios to a low carbon and climate-resilient society within 3 years



A UNIQUE EXPERTISE FOR CLIENTS

A team of 25 experts:

- E&S advisory to maximise positive and minimise negative E&S impacts of transactions
- Projects assessed against the Equator
 Principles and UNEP-FI Positive Impact
 Finance Framework
- 300 projects reviewed and 100 monitored in 2018 to ensure adequate execution and implementation of E&S related mitigants or covenants
- The Cross-Product Impact Structuring team is at the forefront of financial innovation and supports the positive impact development of our clients
- The team has been instrumental to structure key inaugural transactions and landmark new structures:
- Green, social and positive impact bonds
- Green and impact loans
- Positive impact notes supporting ESG investors portfolios



- Provides advisory services to put in place the adequate E&S set-up at corporate level and optimise extra-financial performance and ESG rating
- The team manages a portfolio of 8,500
 wholesale corporate clients from an
 E&S perspective in collaboration with
 commercial relationship managers
- Over 500 client E&S reviews in 2018
- R&D team dedicated to developing thought leadership and co-constructing impactbased business models, following two principles:
- From impact to solution, integrate all impacts
- Favour multi-impact value chains
- In close cooperation with leading international bodies such as the UNEP-FI, public authorities, multilaterals and the private sector



CONTRIBUTION TO THE SUSTAINABLE DEVELOPMENT OF AFRICA

LEVERAGING OPERATIONS IN 19 COUNTRIES AND HISTORICAL PRESENCE OVER A CENTURY

GROW WITH

AFRICA

SUPPORT FOR AFRICAN SMEs Creation of local "SME Centres" bringing together different public and private stakeholders to work together



Increase outstanding loans to African SMEs by 60% 2018-2023 (+ EUR 4bn)

INNOVATIVE FINANCING

Support of agriculture industries, through collaboration with farmers, cooperatives and SMEs

Promotion of energy inclusion and renewable energy



Provide access to range of banking and non-banking services (healthcare, education, advisory) to one million farmers, 2018-2023, via YUP platform

INFRASTRUCTURE FINANCING

Four areas of focus: energy, transport, water and waste management and sustainable cities



Double Africa workforce dedicated to structured finance by 2019



Increase financial commitments related to structured finance in Africa by 20%, 2018-2021

FINANCIAL INCLUSION

Launch of YUP mobile money in 2017

Continue to grow microfinance business



Reach 1 million clients with YUP by 2020 and roll out to 4 additional countries



Double outstanding loans to microfinance organisations by 2022

AWARDED 'AFRICA'S BEST BANK FOR CORPORATE RESPONSIBILITY' (2019 EUROMONEY)



PROTECTION OF ASSETS AND DIGITAL TRUST IS A STRATEGIC ISSUE



Security of key assets

- Protect data and prevent leakage
- Identify and enhance protection of sensitive assets
- Reinforce security of data and applications

Customers

- Build leading digital solutions for customers
 - Eg. Cryptodynamic Visa card, biometric voice password, biometric facial recognition



5 AXES:
CYBER SECURITY
STRATEGY
2020



Trust and Agility

- Extend our security expectations to external partners
- Chairing industry working groups to share experience and test resilience
- Build internal exchanges and controls to create a forum of trust

Detection and Reaction

- Strengthen detection tools
- Reinforce ability to respond to a crisis





Skills and Cyber Culture

- Build cyber skillsets across the Group
- Attract and retain talent



GOVERNANCE OF CYBER SECURITY



TONE FROM THE TOP

- Cyber security is monitored by the Board of Directors' Risk Committee and receives a quarterly IT and cyber dashboard
- The Group Risk Committee monitors quarterly the progress of the cyber security strategy
- Additional quarterly reporting to the ECB and local regulators
- **Group CSO** (Chief Security Officer), in charge of the Group Security Department
- Group CISO sets the Information Systems Security strategy, ensuring policies are observed across the Bank
- Computer Emergency Response Team "CERT" (the first of its kind to be registered by a French company in 2009) centralizes and coordinates response to security incidents
- REDTEAM SG tests Group defense and response to targeted attacks, based on Threat
 Intelligence which goes far beyond classic penetration testing. The approach is aligned
 with the TIBER-EU Framework established by the ECB. At the end of each mission an action
 plan is established and followed in project mode.
- Development of two IT hubs in Africa, since 2016, strengthening local IT and security
- Security policies aligned with international standards and compliant with regulation
- Mandatory training for all staff and external providers, in addition to special awareness actions, and specific training for cyber specialists (eg ISO 27005 certification, GIAC Advanced Smartphone Forensics)
- EUR 650m investment in security over 3 years 2017-20



CONTEXT and COLLABORATION

The EU regulatory framework for cyber and data security is evolving:

- the Network and Information Security ("NIS") Directive was adopted in August 2016 and currently being implemented across member states: it provides legal measures to increase the level of cyber security in the EU, facilitating cross-border exchanges of information and cooperation.
- the **EU General Data Protection Regulation ("GDPR")** was introduced in May 2018 and improves data governance and protection.

The French State acts with the finance sector in the event of a global attack having a national impact (Loi de Programmation Militaire). The European Directive NIS is currently being implemented across Europe to offer support at a European level.

SG works on collective initiatives with the industry to share cyber experience and strengthen procedures. SG's Group CISO chairs the Federation Bancaire Française working group. CERT teams across France and internationally meet on a regular basis.

ANCHORING A CULTURE OF RESPONSIBILITY



STRONG HISTORY OF CULTURE:



FOUR GROUP VALUES:



A COMMON LEADERSHIP MODEL:



A GROUP CODE OF CONDUCT:

SG culture underpinned by a strong history of **client service**.

- Team Spirit
- Responsibility
- Commitment
- Innovation

Describing required management and individual behaviour

A Group Code of Conduct that sets out the commitments and principles we must all observe while fulfilling our duties, and 2 complementary codes focusing on particular conduct matters:

- Tax Code of Conduct
- Code governing the fight against corruption and influence peddling



THREE-YEAR CULTURE AND CONDUCT PROGRAMMME ACCELERATING CULTURAL TRANSFORMATION

A CLEAR ROADMAP WITH 3 MAIN OBJECTIVES...

- 1 Accelerate SG's cultural transformation
- 2 Achieve the highest standards of quality of service, integrity and behaviour
- 3 Make SG's culture a differentiating factor: quality of service, performance and attractiveness





CLEAR GOVERNANCE OF E&S RISK MANAGEMENT



THE BOARD approves climate strategy and risk appetite



GENERAL MANAGEMENT

reviews CSR strategy and climate-related risks and opportunities

Deputy CEO Diony Lebot has overall responsibility for climate strategy and supervision of control functions



GROUP MANAGEMENT COMMITTEE

Consultative committee of 60 executives, 4 of which have dedicated climate responsibilities



GROUP RISK COMMITTEE

Reviews climate-related risks at least annually and validates action plan

CSR team defines, proposes, supports and monitors the deployment of climate strategy

Dedicated team

offering sustainable and positive impact solutions LOD1: Business and Service Units implement the strategy; integration of E&S policies in the SG Code

LOD2: Risk team establishes risk management and monitoring

LOD2: Compliance risk prevention and control framework



COMMITTED TO BE A RESPONSIBLE EMPLOYER



DEVELOP THE SKILLS THAT EMPLOYEES NEED

To Adjust To Transformations On The Banking Landscape

- Develop employees' employability through training, learning and the formulation of diverse career paths
- Targeted recruitment for growing and emerging businesses
- Embrace digital transition by offering alternative working methods



DEVELOP A RESPONSIBLE BANKING CULTURE

based on the common values of the Group's 'Leadership Model'

- Commitment to diversity
- Highest standards of conduct and ethics
- Cascading a strong tone from the top

Encouraging a speak-up culture

 New whistleblowing system introduced end-2018

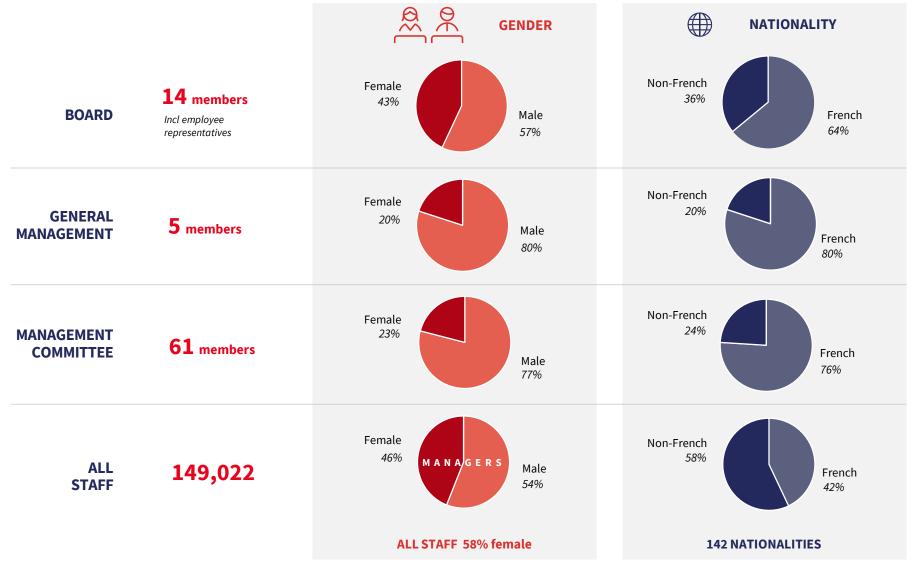


FOSTER EMPLOYEE COMMITMENT AND TEAM SPIRIT

- Recognising each individual's contribution to the Group's long-term performance
- Ensuring safety and well-being at work
- Involving employees in civic initiatives



DIVERSITY AT SOCIETE GENERALE...









5 SUPPLEMENT

STRENGTHENING THE BUSINESS MODEL

RESTRUCTURING Global Banking and Investor Solutions

EXIT from **NON CORE FRANCHISES** with 7 disposals announced in 2019

CAPITAL ALLOCATED to the MOST PROFITABLE FRANCHISES

Further enhance CLIENT EXPERIENCE by developing NEW BUSINESS MODELS and leveraging on SYNERGIES

Accelerate **DIGITALISATION** across the Group





BALANCED





EFFICIENT



GROUP QUARTERLY INCOME STATEMENT BY CORE BUSINESS

	French Ret	ail Banking	International and Financ	Retail Banking ial Services	Global Banking Solut	g and Investor tions	Corporat	te Centre	Gro	oup
In EURm	Q4 19	Q4 18	Q4 19	Q418	Q4 19	Q418	Q4 19	Q4 18	Q4 19	Q418
Net banking income	1,957	1,912	2,077	2,161	2,186	2,041	(7)	(187)	6,213	5,927
Operating expenses	(1,491)	(1,430)	(1,141)	(1,145)	(1,773)	(1,779)	(98)	(104)	(4,503)	(4,458)
Gross operating income	466	482	936	1,016	413	262	(105)	(291)	1,710	1,469
Net cost of risk	(149)	(143)	(158)	(114)	(66)	(98)	2	(8)	(371)	(363)
Operating income	317	339	778	902	347	164	(103)	(299)	1,339	1,106
Net income from companies accounted for by the equity method	2	8	1	2	(2)	2	(155)	1	(154)	13
Net profits or losses from other assets	15	73	1	2	4	(1)	(145)	(243)	(125)	(169)
Impairment losses on goodwill	0	0	0	0	0	0	0	0	0	0
Income tax	(104)	(138)	(188)	(204)	(52)	20	114	247	(230)	(75)
O.w. non controlling Interests	0	0	129	139	6	6	41	45	176	190
Group net income	230	282	463	563	291	179	(330)	(339)	654	685
Average allocated capital	11,165	11,158	10,675	11,417	13,943	16,059	15,632*	10,382*	51,415	49,016
Group ROE (after tax)									3.7%	4.1%

^{*} Calculated as the difference between total Group capital and capital allocated to the core businesses Net banking income, operating expenses, allocated capital, ROE: see Methodology 2018 figures restated for IAS 12 amendment impact, see p.54



GROUP 2019 INCOME STATEMENT BY CORE BUSINESS

	French Ret	ail Banking		Retail Banking ial Services	Global Banking Solut		Corporat	te Centre	Gr	oup
In EURm	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018
Net banking income	7,746	7,860	8,373	8,317	8,704	8,846	(152)	182	24,671	25,205
Operating expenses	(5,700)	(5,629)	(4,581)	(4,526)	(7,352)	(7,241)	(94)	(535)	(17,727)	(17,931)
Gross operating income	2,046	2,231	3,792	3,791	1,352	1,605	(246)	(353)	6,944	7,274
Net cost of risk	(467)	(489)	(588)	(404)	(206)	(93)	(17)	(19)	(1,278)	(1,005)
Operating income	1,579	1,742	3,204	3,387	1,146	1,512	(263)	(372)	5,666	6,269
Net income from companies accounted for by the equity method	8	28	12	15	3	6	(152)	7	(129)	56
Net profits or losses from other assets	58	74	3	8	6	(16)	(394)	(274)	(327)	(208)
Impairment losses on goodwill	0	0	0	0	0	0	0	0	0	0
Income tax	(514)	(607)	(760)	(841)	(174)	(281)	184	425	(1,264)	(1,304)
O.w. non controlling Interests	0	0	504	504	23	24	171	164	698	692
Group net income	1,131	1,237	1,955	2,065	958	1,197	(796)	(378)	3,248	4,121
Average allocated capital	11,263	11,201	11,075	11,390	15,201	15,424	13,047 *	10,123*	50,586	48,138
Group ROE (after tax)									5.0%	7.1%

^{*} Calculated as the difference between total Group capital and capital allocated to the core businesses Net banking income, operating expenses, allocated capital, ROE: see Methodology 2018 figures restated for IAS 12 amendment impact, see p.54



GROUP: IAS 12 AMENDMENT IMPACT RECONCILIATION WITH 2017/18 AND Q1 19 REPORTED FIGURES

		Income Tax			Group Net Income	
	Reported	IAS 12 impact	Adjusted	Reported	IAS 12 impact	Adjusted
2017	(1,708)	198	(1,510)	2,806	198	3,004
Q1 18	(370)	53	(317)	850	53	903
Q2 18	(516)	68	(448)	1,156	68	1,224
Q3 18	(539)	75	(464)	1,234	75	1,309
Q4 18	(136)	61	(75)	624	61	685
2018	(1,561)	257	(1,304)	3,864	257	4,121
Q1 19	(310)	55	(255)	631	55	686

GROUP: UNDERLYING DATA RECONCILIATION WITH REPORTED FIGURES

Q4 19 (in EURm)	Operating Expenses	Net cost of risk	Net profit or losses from other assets	Net income from companies accounted for by the equity method	Group net income	Business
Reported	(4,503)	(371)	(125)	(154)	654	
(+) IFRIC 21 linearisation	(152)				(112)	
(-) Restructuring provision*	(60)				(40) RBI	OF (EUR -55m), IBFS (EUR -5m)
(-) Write-off of Group minority stake in SG de Banque au						
Liban*				(158)	(158) Cor	porate Centre
(-) Group refocusing plan*			(137)		(135) Cor	porate Centre
Underlying	(4,595)	(371)	12	4	875	
				Not income from		

Q4 18 (in EURm)	Operating Expenses	Net cost of risk	Net profit or losses from other assets	Net income from companies accounted for by the equity method	Group net income	Business
Reported	(4,458)	(363)	(169)	13	685	
(+) IFRIC 21 linearisation	(169)				(121)	
(-) Group refocusing plan*			(241)		(241)	Corporate Centre
Underlying	(4,627)	(363)	72	13	805	

2019 (in EURm)	Operating Expenses	Net cost of risk	Net profit or losses from other assets	Net income from companies accounted for by the equity method	Group net income	Business
Reported	(17,727)	(1,278)	(327)	(129)	3,248	
						GBIS (EUR -227m) / IBFS (EUR -34m),
(-) Restructuring provision*	(316)				(233)	RBDF (EUR -55m)
(-) Write-off of Group minority stake in SG de Banque au						
Liban*				(158)	(158)	Corporate Centre
(-) Group refocusing plan*		(18)	(386)		(422)	Corporate Centre
Underlying	(17,411)	(1,260)	59	29	4,061	

2018 (in EURm)	Operating Expenses	Net cost of risk	Net profit or losses from other assets	Net income from companies accounted for by the equity method	Group net income	Business
Reported	(17,931)	(1,005)	(208)	56	4,121	
(-) Provision for disputes*	(336)				(336) C	orporate Centre
(-) Group refocusing plan*			(268)		(268) C	orporate Centre
Underlying	(17,595)	(1,005)	60	56	4,725	

^{*} Exceptional item



GROUP CRR/CRD4 PRUDENTIAL CAPITAL RATIOS

_Fully Loaded Common Equity Tier 1, Tier 1 and Total Capital

In EUR bn	31/12/2019	31/12/2018
Shareholder equity Group share	63.5	61.0
Deeply subordinated notes*	(9.5)	(9.3)
Undated subordinated notes*	(0.3)	(0.3)
Dividend to be paid & interest on subordinated notes	(2.0)	(1.0)
Goodwill and intangible	(6.5)	(6.7)
Non controlling interests	4.0	3.7
Deductions and regulatory adjustments	(5.4)	(5.3)
Common Equity Tier 1 Capital	43.8	42.0
Additionnal Tier 1 Capital	8.1	9.4
Tier 1 Capital	51.9	51.4
Tier 2 capital	11.2	11.5
Total capital (Tier 1 + Tier 2)	63.1	62.9
Risk-Weighted Assets	345	376
Common Equity Tier 1 Ratio	12.7%	11.2%
Tier 1 Ratio	15.1%	13.7%
Total Capital Ratio	18.3%	16.7%

Ratios based on the CRR/CDR4 rules as published on 26th June 2013, including Danish compromise for insurance. See Methodology. For 31/12/2018, dividend to be paid calculated assuming a 50% takeup on 2018 scrip dividend

* Excluding issue premiums on deeply subordinated notes and on undated subordinated notes



GROUP CRR LEVERAGE RATIO

_CRR Fully Loaded Leverage Ratio⁽¹⁾

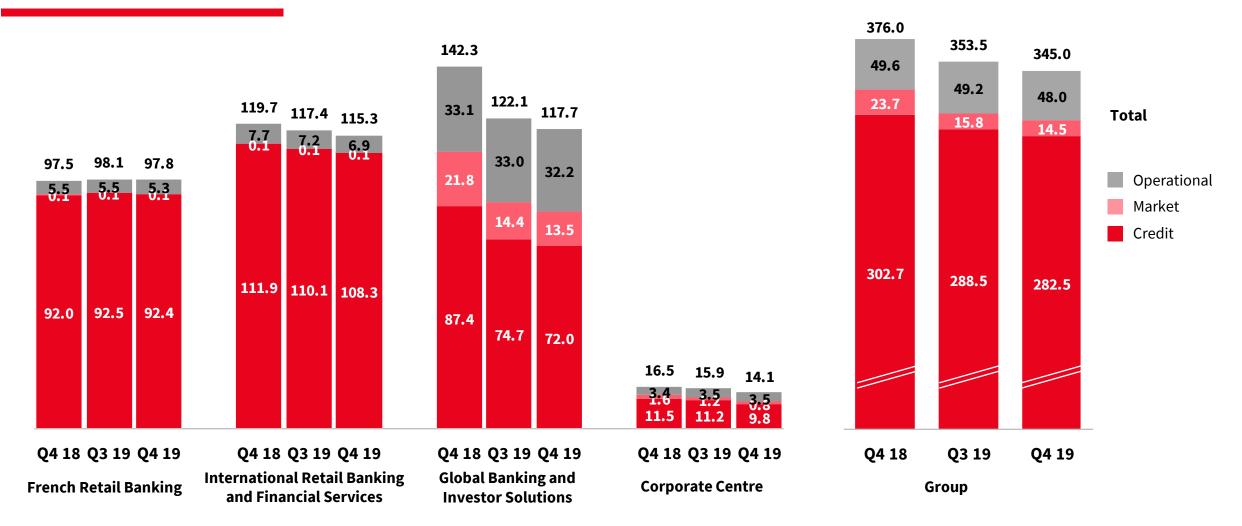
In EUR bn	31/12/2019	31/12/2018
Tier 1 Capital	51.9	51.4
Total prudential balance sheet ⁽²⁾	1,204	1,175
Adjustement related to derivative exposures	(81)	(46)
Adjustement related to securities financing transactions*	(3)	(11)
Off-balance sheet (loan and guarantee commitments)	104	100
Technical and prudential adjustments (Tier 1 capital prudential deductions)	(23)	(10)
Leverage exposure	1,200	1,208
CRR leverage ratio	4.3%	4.3%

 ⁽²⁾ The prudential balance sheet corresponds to the IFRS balance sheet less entities accounted for through the equity method (mainly insurance subsidiaries)
 Securities financing transactions: repos, reverse repos, securities lending and borrowing and other similar transactions



⁽¹⁾ Fully loaded based on CRR rules taking into account the leverage ratio delegated act adopted in October 2014 by the European Commission. See Methodology. Tier 1 capital as at 31/12/2018 calculated assuming a 50% takeup on 2018 scrip dividend

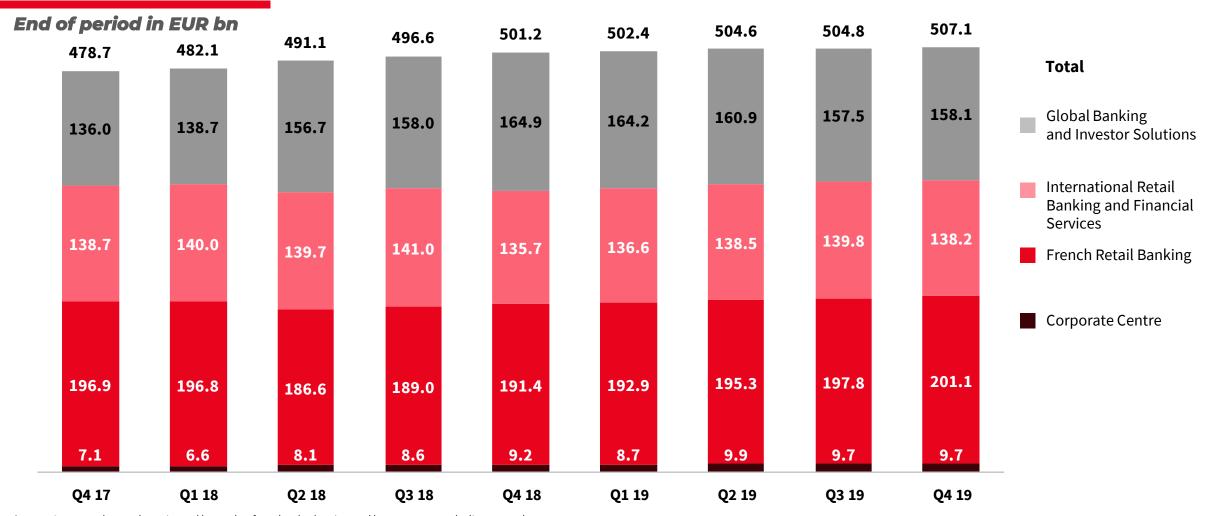
GROUP RISK-WEIGHTED ASSETS* (CRR/CRD 4, IN EUR BN)



^{*} Includes the entities reported under IFRS 5 until disposal



GROUP CHANGE IN GROSS BOOK OUTSTANDINGS*

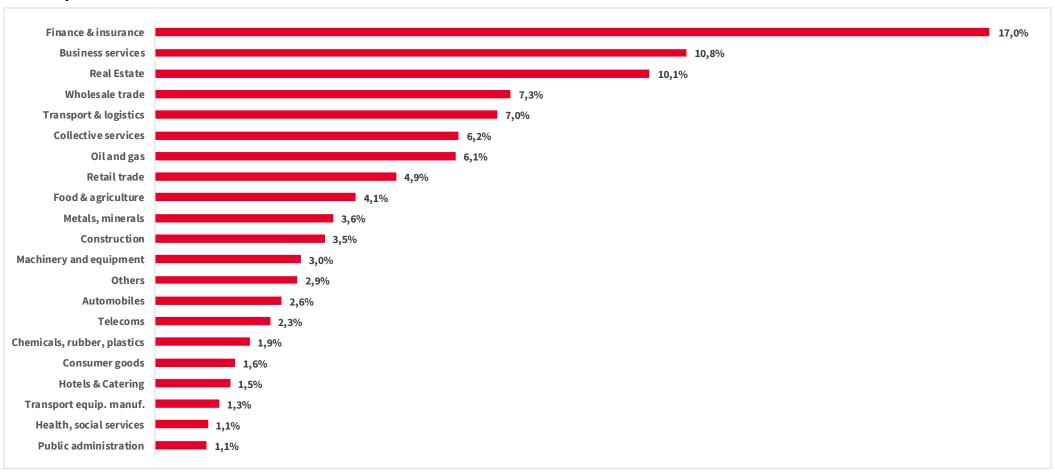


^{*} Customer loans; deposits and loans due from banks, leasing and lease assets. Excluding repurchase agreements.
Excluding entities reported under IFRS 5
From Q2 18, date restated reflecting the transfer of Global Transaction and Payment Services from French Retail Banking to Global Banking and Investor solutions.



GROUP - BREAKDOWN OF SG GROUP COMMITMENTS BY SECTOR AT 31.12.2019

EAD Corporates: EUR 326bn*



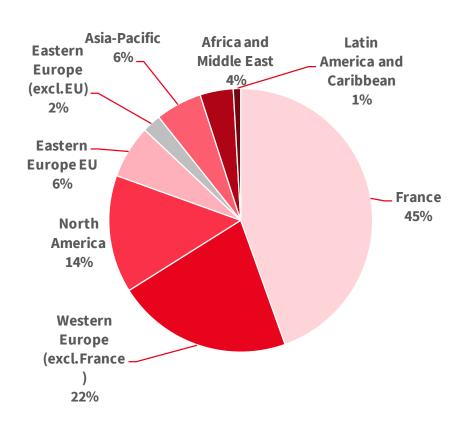
^{*}EAD for the corporate portfolio as defined by the Basel regulations (large corporate including insurance companies, funds and hedge funds, SME, specialised financing, and factoring) based on the obligor's characteristics before taking account of the substitution effect. Total credit risk (debtor, issuer and replacement risk)



GROUP - GEOGRAPHIC BREAKDOWN OF SG GROUP COMMITMENTS AT 31.12.2019

On-and off-balance sheet EAD*

All customers included: EUR 919bn

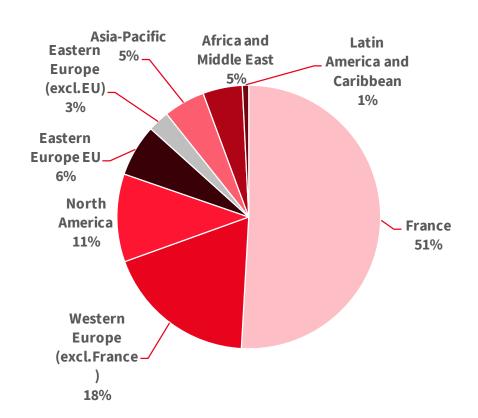


*Total credit risk (debtor, issuer and replacement risk for all portfolios)



On-balance sheet EAD*

All customers included: EUR 685bn



GROUP NON PERFORMING LOANS

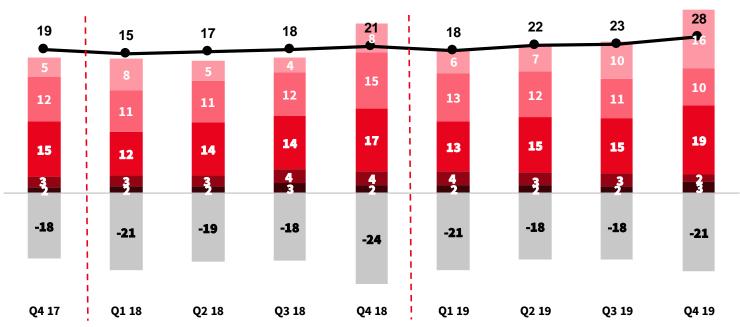
In EUR bn	31/12/2019	30/09/2019	31/12/2018
Gross book outstandings*	507.1	504.8	501.2
Doubtful loans*	16.2	16.9	18.0
Group Gross non performing loans ratio*	3.2%	3.4%	3.6%
Stage 1 provisions	0.9	0.9	0.9
Stage 2 provisions	1.0	1.0	1.0
Stage 3 provisions	9.0	9.4	9.7
Group Gross doubtful loans coverage ratio* (Stage 3 provisions / Doubtful loans)	55%	55%	54%

 $^{^\}star$ Customer loans, deposits at banks and loans due from banks, leasing and lease assets See: Methodology



GROUP CHANGE IN TRADING VAR* AND STRESSED VAR**

_Quarterly Average of 1-Day, 99% Trading VaR* (in EUR m)



Stressed VAR** (1 day, 99%, in EUR m)	Q4 18	Q1 19	Q2 19	Q3 19	Q4 19
Minimum	34	22	25	17	23
Maximum	123	59	70	60	61
Average	62	36	45	34	38

Trading VaR: measurement over one year (i.e. 260 scenarios) of the greatest risk obtained after elimination of 1% of the most unfavourable occurrences

Stressed VaR: Identical approach to VaR (historical simulation with 1-day shocks and a 99% confidence interval), but over a fixed one-year historical window corresponding to a period of significant financial tension instead of a oneyear rolling period



Trading VaR*

Interest Rates

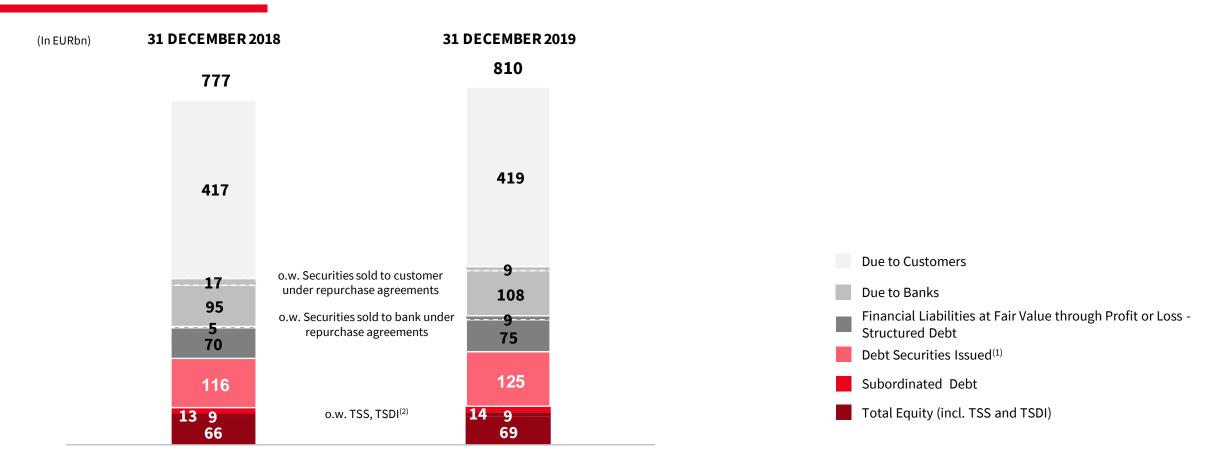
Commodities

Compensation Effect

Credit

Equity Forex

GROUP FUNDING STRUCTURE



⁽¹⁾ o.w. SGSCF: EUR 3.4bn, SGSFH: EUR 13.8bn, CRH: EUR 5.5bn, securitisation and other secured issuances: EUR 2.7bn, conduits: EUR 10bn at end-December 2019 (and SGSCF: EUR 5.7bn, SGSFH: EUR 13.3bn, CRH: EUR 5.9bn, securitisation and other secured issuances: EUR 3.1bn, conduits: EUR 10.6bn at end-December 2018).

⁽²⁾ TSS: Deeply Subordinated Notes, TSDI: Undated Subordinated notes. Notional amount excluding notably fx differences, original issue premiums/discounts, and accrued interest



GROUP EPS CALCULATION

Average number of shares (thousands)	2019	2018	2017
Existing shares	834,062	807,918	807,754
Deductions			
Shares allocated to cover stock option plans and free shares awarded to staff	4,011	5,335	4,961
Other own shares and treasury shares	149	842	2,198
Number of shares used to calculate EPS**	829,902	801,741	800,596
Group net Income	3,248	4,121	3,004
Interest, net of tax on deeply subordinated notes and undated subordinated notes	(715)	(719)	(664)
Capital gain net of tax on partial buybacks			
Adjusted Group net income	2,533	3,402	2,340
EPS (in EUR)	3.05	4.24	2.92
Underlying EPS* (in EUR)	4.03	5.00	5.03

^{*}Underlying EPS: adjusted for exceptional items and IFRIC 21 linearisation. See p.55 and Methodology

** The number of shares considered is the average number of ordinary shares of the period, excluding treasury shares and buybacks, but including the trading shares held by the Group
Published Group net income figures for 2017 and 2018 adjusted for IAS 12 amendment. See p.54



GROUP NET ASSET VALUE, TANGIBLE NET ASSET VALUE

End of period	2019	2018	2017
Shareholders' equity Group share	63,527	61,026	59,373
Deeply subordinated notes	(9,501)	(9,330)	(8,520)
Undated subordinated notes	(283)	(278)	(269)
Interest, net of tax, payable to holders of deeply subordinated notes & undated subordinated notes, interest paid to holders of deeply subordinated notes & undated subordinated notes, issue premium amortisations	4	(14)	(165)
Bookvalue of own shares in trading portfolio	375	423	223
Net Asset Value	54,122	51,827	50,642
Goodwill	(4,510)	(4,860)	(5,154)
Intangible Asset	(2,362)	(2,224)	(1,940)
Net Tangible Asset Value	47,250	44,743	43,548
Number of shares used to calculate NAPS**	849,665	801,942	801,067
Net Asset Value per Share	63.7	64.6	63.2
Net Tangible Asset Value per Share	55.6	55.8	54.4

The number of shares considered is the number of ordinary shares outstanding as of 30 December 2019, excluding treasury shares and buybacks, but including the trading shares held by the Group. In accordance with IAS 33, historical data per share prior to the date of detachment of a preferential subscription right are restated by the adjustment coefficient for the transaction. See Methodology



GROUP ROE/ROTE CALCULATION DETAIL

End of period	Q4 19	Q4 18	2019	2018
Shareholders' equity Group share	63,527	61,026	63,527	61,026
Deeply subordinated notes	(9,501)	(9,330)	(9,501)	(9,330)
Undated subordinated notes	(283)	(278)	(283)	(278)
Interest net of tax payable to holders of deeply subordinated notes & undated subordinated notes, interest paid to holders of deeply subordinated notes & undated subordinated notes,				
issue premium amortisations	4	(14)	4	(14)
OCI excluding conversion reserves	(575)	(312)	(575)	(312)
Dividend provision	(1,869)	(1,764)	(1,869)	(1,764)
ROE equity end-of-period	51,303	49,328	51,303	49,328
Average ROE equity	51,415	49,016	50,586	48,138
Average Goodwill	(4,544)	(4,946)	(4,586)	(5,019)
Average Intangible Assets	(2,327)	(2,177)	(2,243)	(2,065)
Average ROTE equity	44,544	41,893	43,757	41,054
Group net Income (a)	654	685	3,248	4,121
Underlying Group net income (b)	875	805	4,061	4,725
Interest on deeply subordinated notes and undated subordinated notes (c)	(178)	(185)	(715)	(719)
Cancellation of goodwill impairment (d)	85	176	200	198
Ajusted Group net Income (e) = (a)+ (c)+(d)	561	676	2,733	3,600
Ajusted Underlying Group net Income (f)=(b)+(c)	697	620	3,346	4,006
Average ROTE equity (g)	44,544	41,893	43,757	41,054
ROTE [quarter: (4*e/g), 12M: (e/g)]	5.0%	6.5%	6.2%	8.8%
Average ROTE equity (underlying) (h)	44,619	41,951	43,983	41,345
Underlying ROTE [quarter: (4*f/h), 12M: (f/h)]	6.2%	5.9%	7.6%	9.7%

ROE/ROTE: see Methodology Published figures for Q4 18 and 2018 Group net Income adjusted for IAS amendment impact. See p.55



FRENCH RETAIL BANKING **NET BANKING INCOME**

1,912

1,916

1,994

1,879

Change Q4 19 vs. Q4 18

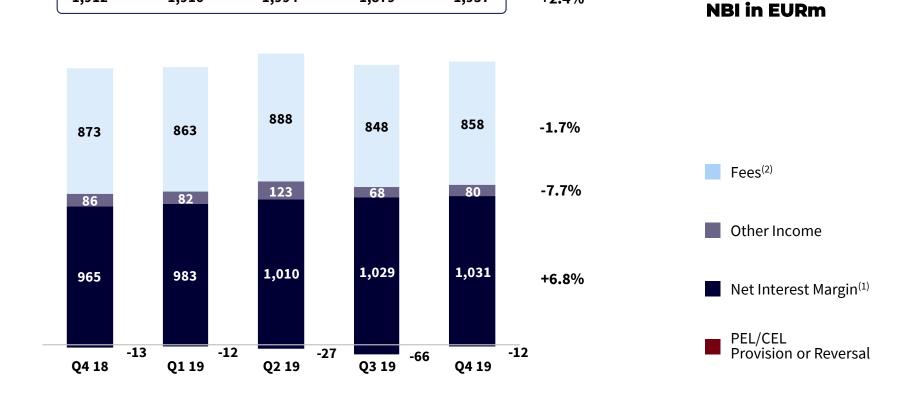
+2.4%

Commissions⁽²⁾

-1.7% vs. Q4 18 and -2.1% vs. 2018

Interest margin⁽¹⁾

+6.8% vs. Q4 18 and +2.0% vs. 2018



1,957

Fees includes revenues from insurance previously reported in "Other Income". Historical series have been restated.



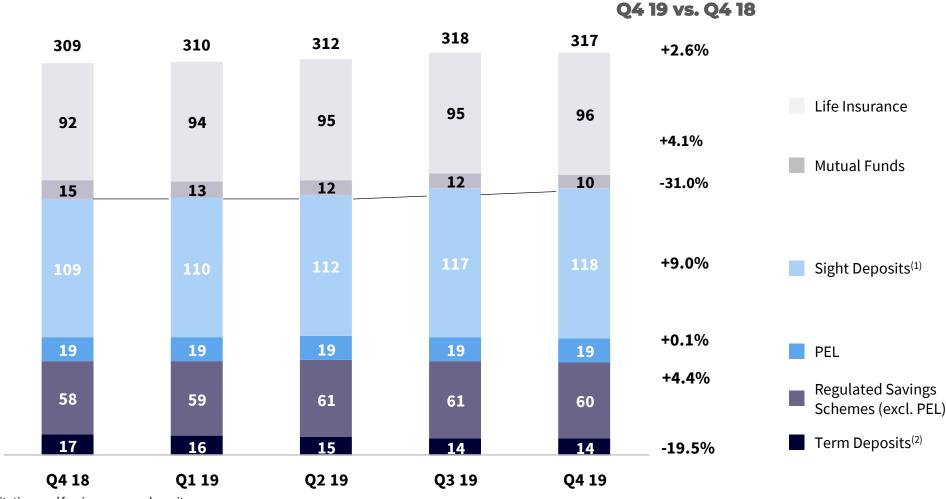
Excluding PEL/CEL

FRENCH RETAIL BANKING CUSTOMER DEPOSITS AND FINANCIAL SAVINGS



Financial savings: EUR 106.4bn -0.9%

Deposits: EUR 210.7bn +4.4%



 ⁽¹⁾ Including deposits from Financial Institutions and foreign currency deposits
 (2) Including deposits from Financial Institutions and medium-term notes

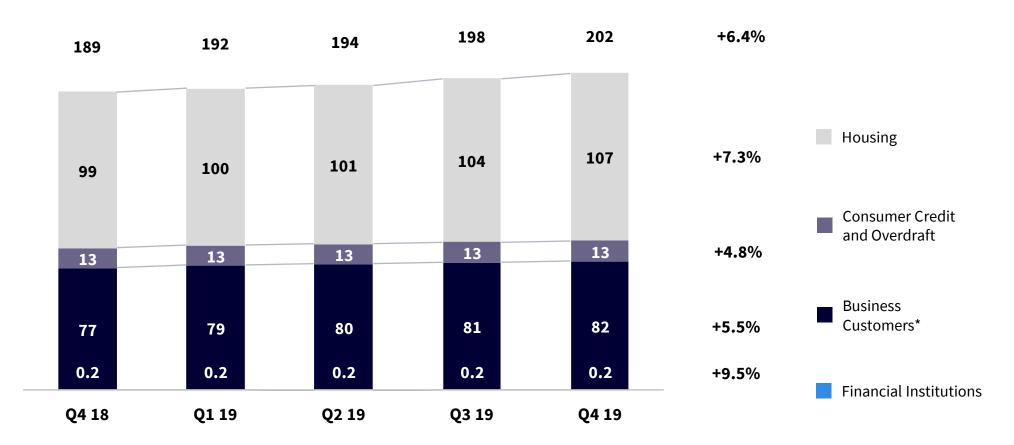


Change

FRENCH RETAIL BANKING LOANS OUTSTANDING

Average outstanding, net of provisions in EUR bn





 $^{^{\}star}\,\mathsf{SMEs}, \mathsf{self-employed}\,\mathsf{professionals}, \mathsf{local}\,\mathsf{authorities}, \mathsf{corporates}, \mathsf{NPOs}, \mathsf{including}\,\mathsf{foreign}\,\mathsf{currency}\,\mathsf{loans}$



INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES QUARTERLY RESULTS

	Internatio	onal Retai	l Banking		Insurance		Financial S	ervices to	Corporates		Total	
In EUR m	Q4 19	Q4 18	Change	Q4 19	Q4 18	Change	Q4 19	Q4 18	Change	Q4 19	Q4 18	Change
Net banking income	1,392	1,477	+2.9%*	222	224	-0.8%*	463	460	+2.2%*	2,077	2,161	+2.3%*
Operating expenses	(812)	(812)	+7.7%*	(80)	(79)	+1.9%*	(244)	(254)	-2.9%*	(1,141)	(1,145)	+5.4%*
Gross operating income	580	665	-3.1%*	142	145	-2.3%*	219	206	+8.5%*	936	1,016	-1.3%*
Net cost of risk	(132)	(94)	+53.5%*	0	0	n/s	(26)	(20)	+30.6%*	(158)	(114)	+49.2%*
Operating income	448	571	-12.8%*	142	145	-2.3%*	193	186	+6.0%*	778	902	-7.7%*
Net profits or losses from other assets	1	1	+67.7%*	0	0	n/s	0	1	-100.0%*	1	2	-40.5%*
Impairment losses on goodwill	0	0	n/s	0	0	n/s	0	0	n/s	0	0	n/s
Income tax	(104)	(134)	-15.2%*	(44)	(48)	-8.5%*	(41)	(22)	+94.0%*	(188)	(204)	-2.2%*
Group net income	245	332	-15.2%*	98	95	+3.0%*	124	136	-6.8%*	463	563	-10.7%*
C/I ratio	58%	55%		36%	35%		53%	55%		55%	53%	
Average allocated capital	6,351	6,980		1,351	1,775		2,949	2,662		10,675	11,417	

IMPORTANT NOTE: The total column includes the effect of restructuring provision for EUR-5m recorded in Operating expenses (EUR-4m in Group net income), not allocated to the businesses

* When adjusted for changes in Group structure and at constant exchange rates

Net banking income, operating expenses, cost to income ratio, allocated capital: see Methodology



INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES 2019 RESULTS

	International Retail Banking			Insurance			Financial Services to Corporates			Total		
In EUR m	2019	2018	Change	2019	2018	Change	2019	2018	Change	2019	2018	Change
Net banking income	5,592	5,608	+5.6%*	909	887	+2.5%*	1,872	1,822	+3.1%*	8,373	8,317	+4.6%*
Operating expenses	(3,218)	(3,238)	+5.4%*	(349)	(333)	+4.7%*	(980)	(955)	+2.7%*	(4,581)	(4,526)	+5.6%*
Gross operating income	2,374	2,370	+6.0%*	560	554	+1.2%*	892	867	+3.6%*	3,792	3,791	+3.4%*
Net cost of risk	(504)	(335)	+64.7%*	0	0	n/s	(84)	(69)	+19.9%*	(588)	(404)	+56.1%*
Operating income	1,870	2,035	-3.6%*	560	554	+1.2%*	808	798	+2.1%*	3,204	3,387	-2.7%*
Net profits or losses from other assets	3	7	-40.1%*	0	0	n/s	0	1	-100.0%*	3	8	-50.0%*
Impairment losses on goodwill	0	0	n/s	0	0	n/s	0	0	n/s	0	0	n/s
Income tax	(421)	(474)	-7.8%*	(174)	(183)	-4.8%*	(176)	(184)	-3.5%*	(760)	(841)	-7.9%*
Group net income	1,069	1,187	-4.4%*	383	368	+4.2%*	526	510	+4.4%*	1,955	2,065	-1.9%*
C/I ratio	58%	58%		38%	38%		52%	52%		55%	54%	
Average allocated capital	6,661	6,926		1,506	1,825		2,870	2,639		11,075	11,390	

IMPORTANT NOTE: The total column includes the effect of restructuring provisions for EUR -34m recorded in Operating expenses (EUR -23m in Group net income), not allocated to the businesses

^{*} When adjusted for changes in Group structure and at constant exchange rates
Net banking income, operating expenses, cost to income ratio, allocated capital: see Methodology



QUARTERLY RESULTS OF INTERNATIONAL RETAIL BANKING BREAKDOWN BY REGION

	Western I	Europe	Czech F	Republic	Rom	ania	Other Eu	ırope	Russ	ia (1)	Africa Mediterran and Ov	ean bassin	Total Inte Retail B	
In M EUR	Q4 19	Q4 18	Q4 19	Q4 18	Q4 19	Q418	Q4 19	Q4 18	Q4 19	Q4 18	Q4 19	Q4 18	Q4 19	Q4 18
Net banking income	228	217	290	294	157	159	25	172	225	201	467	434	1,392	1,477
Change *	+4.9%*		-2.4%*		+1.5%*		-93.9%*		+4.1%*		+5.6%*		+2.9%*	
Operating expenses	(99)	(94)	(150)	(143)	(110)	(88)	(17)	(92)	(155)	(139)	(281)	(256)	(812)	(812)
Change *	+5.3%*		+3.8%*		+27.6%*		n/s		+5.2%*		+7.9%*		+7.7%*	
Gross operating income	129	123	140	151	47	71	8	80	70	62	186	178	580	665
Change *	+4.6%*		-8.3%*		-31.4%*		+73.2%*		+1.7%*		+2.3%*		-3.1%*	
Net cost of risk	(45)	(30)	11	(3)	(1)	13	1	(11)	(32)	(28)	(66)	(35)	(132)	(94)
Change *	+50.0%*		n/s		n/s		х 13,7		+6.2%*		+82.0%*		+53.5%*	
Operating income	84	93	151	148	46	84	9	69	38	34	120	143	448	571
Change *	-10.0%*		+0.9%*		-43.3%*		+63.9%*		-1.7%*		-16.9%*		-12.8%*	
Net profits or losses from other assets	0	0	(1)	(2)	1	(1)	0	4	1	0	0	0	1	1
Impairment losses on goodwill	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income tax	(17)	(20)	(30)	(31)	(10)	(17)	(1)	(15)	(7)	(7)	(39)	(44)	(104)	(134)
Group net income	63	71	74	70	22	40	7	55	32	27	47	69	245	332
Change *	-11.6%*		+4.6%*		-42.6%*		+16.6%*		+3.8%*		-32.4%*		-15.2%*	
C/I ratio	43.4%	43.3%	51.7%	48.6%	70.1%	55.3%	68.0%	53.5%	68.9%	69.2%	60.2%	59.0%	58.3%	55.0%
Average allocated capital	1,571	1,490	978	1,026	432	457	326	1,112	1,192	1,111	1,852	1,785	6,351	6,980

When adjusted for changes in Group structure and at constant exchange rates
 Net banking income, operating expenses, cost to income ratio, allocated capital: see Methodology

 Russia structure includes Rosbank, Rusfinance and their consolidated subsidiaries in International Retail Banking



2019 RESULTS OF INTERNATIONAL RETAIL BANKING BREAKDOWN BY REGION

	Western	Europe	Czech R	epublic	Rom	ania	Other I	Europe	Russi	ia (1)	Medite	a, Asia, rranean d Overseas	Total Inte Retail B	
In M EUR	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018
Net banking income	896	836	1,149	1,119	622	599	325	678	815	735	1,785	1,641	5,592	5,608
Change *	+7.2%*		+2.8%*		+5.9%*		n/s		+8.3%*		+6.9%*		+5.6%*	
Operating expenses	(399)	(384)	(599)	(594)	(381)	(343)	(181)	(390)	(574)	(530)	(1,084)	(997)	(3,218)	(3,238)
Change *	+3.7%*		+1.0%*		+13.0%*		n/s		+6.4%*		+6.7%*		+5.4%*	
Gross operating income	497	452	550	525	241	256	144	288	241	205	701	644	2,374	2,370
Change *	+10.1%*		+4.8%*		-3.8%*		n/s		+13.1%*		+7.2%*		+6.0%*	
Net cost of risk	(161)	(133)	23	23	43	56	(11)	(42)	(106)	(68)	(292)	(171)	(504)	(335)
Change *	+21.1%*		-0.3%*		+21.7%*		+54.6%*		+51.5%*		+66.9%*		+64.7%*	
Operating income	336	319	573	548	284	312	133	246	135	137	409	473	1,870	2,035
Change *	+5.6%*		+4.6%*		-7.0%*		n/s		-5.7%*		-14.4%*		-3.6%*	
Net profits or losses from other assets	0	0	0	2	0	(1)	1	4	1	2	1	0	3	7
Impairment losses on goodwill	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income tax	(67)	(67)	(115)	(116)	(57)	(65)	(26)	(52)	(24)	(27)	(132)	(147)	(421)	(474)
Group net income	255	242	281	266	138	149	101	181	112	112	182	237	1,069	1,187
Change *	+5.6%*		+5.7%*		-5.2%*		n/s		-4.4%*		-23.6%*		-4.4%*	
C/I ratio	44.5%	45.9%	52.1%	53.1%	61.3%	57.3%	55.7%	57.5%	70.4%	72.1%	60.7%	60.8%	57.5%	57.7%
Average allocated capital	1,505	1,441	1,005	994	448	466	742	1,104	1,130	1,123	1,831	1,797	6,661	6,926

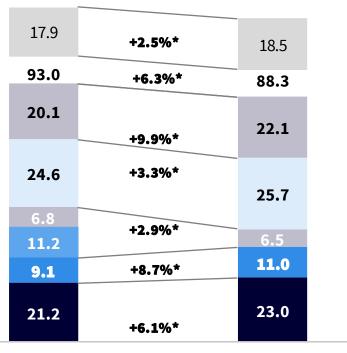
^{*} When adjusted for changes in Group structure and at constant exchange rates
Net banking income, operating expenses, cost to income ratio, allocated capital: see Methodology
(1) Russia structure includes Rosbank, Rusfinance and their consolidated subsidiaries in International Retail Banking



INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES LOAN AND DEPOSIT OUTSTANDINGS BREAKDOWN

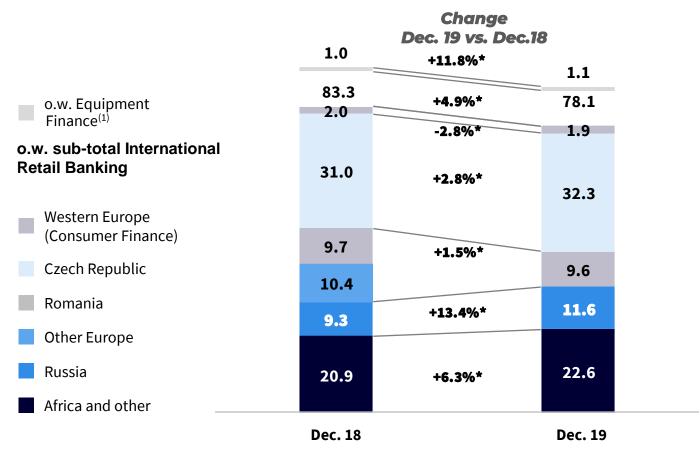
_Loan Outstandings Breakdown (in EURbn)

Change Dec.19 vs. Dec. 18



Dec. 18 Dec. 19

_Deposit Outstandings Breakdown (in EURbn)

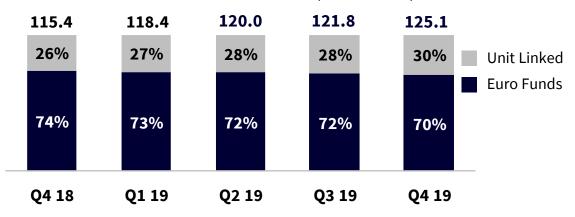


When adjusted for changes in Group structure and at constant exchange rates
 Excluding factoring

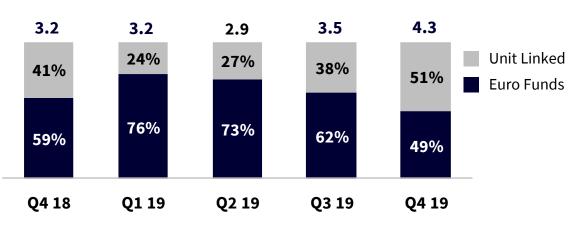


INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES INSURANCE KEY FIGURES

_Life Insurance Outstandings and Unit Linked Breakdown (in EUR bn)



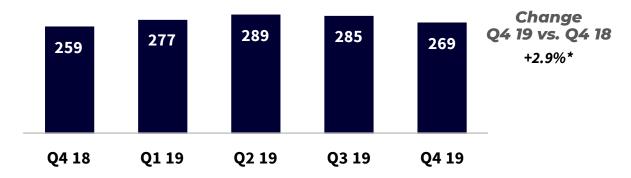
_Life Insurance Gross Inflows (in EUR bn)



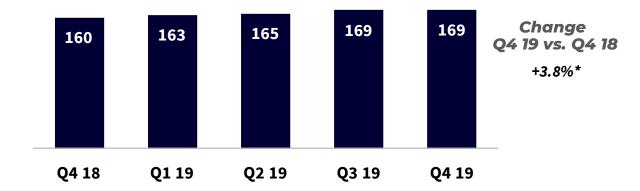
When adjusted for changes in Group structure and at constant exchange rates



_Personal Protection Insurance Premiums (in EUR m)



_Property and Casualty Insurance Premiums (in EUR m)



INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES SG RUSSIA(1)

SG Russia Results

In EUR m	Q419	Q4 18	Change	2019	2018	Change
Net banking income	245	220	+3.4%*	899	815	+7.8%*
Operating expenses	(165)	(146)	+5.2%*	(608)	(562)	+6.0%*
Gross operating income	80	74	-0.1%*	291	252	+11.8%*
Net cost of risk	(32)	(28)	+5.7%*	(106)	(68)	+52.2%*
Operating income	48	46	-3.6%*	185	185	-3.0%*
Group net income	38	35	-1.6%*	146	144	-1.8%*
C/I ratio	67%	67%		68%	69%	

SG Commitment to Russia

In EUR bn	Q4 19	Q4 18	Q4 17	Q4 16
Book value	3.1	2.8	2.8	2.7
Intragroup Funding				
- Sub. Loan	0.5	0.5	0.5	0.6
- Senior	0.0	0.0	0.0	0.0

NB. The Rosbank Group book value amounts to EUR 3.1bn at Q4 19, not including translation reserves of EUR -0.9bn, already deducted from Group Equity

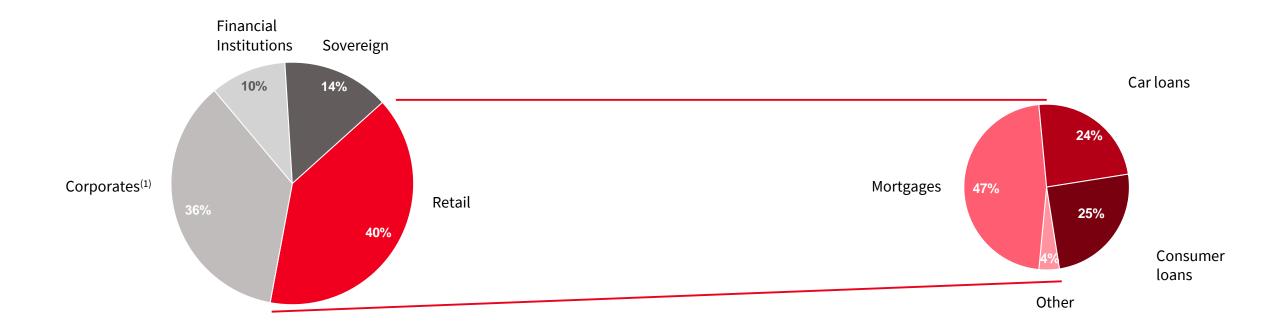
Q4 19 RONE: 12.2% / 2019 RONE: 12.4%

- When adjusted for changes in Group structure and at constant exchange rates Contribution of Rosbank, Rusfinance Bank, Societe Generale Insurance, ALD Automotive, and their consolidated subsidiaries to Group businesses results Net banking income, operating expenses, cost to income ratio: see Methodology



GROUP DIVERSIFIED EXPOSURE TO RUSSIA

_EAD as of Q4 19: EUR 17.8bn



INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES **PRESENCE IN AFRICA**

C/I

RWA

35					-/-				
4.1m	EUR 1.6k	on	EUR 191m		59%	EUF	R 21.3bn		
2019	NBI (In EURm)	RWA (In EURm)	Credits (In EURm)	Deposits (In EURm)	L/D ratio	Ranking (1)			
Morocco	457	7,992	8,108	6,969	116%	5th			
Algeria	173	1,882	1,789	2,192	82%	-			
Tunisia	131	1,708	1,716	1,506	114%	7th	4		
Côte d'Ivoire	223	2,621	2,310	2,512	92%	1st			
Senegal	115	1,530	1,010	1,217	83%	2nd	₹		
Cameroun	115	1,316	990	1,222	81%	1st			
Ghana	85	617	415	499	83%	5th			
Madagascar	55	435	311	453	69%	3rd			
Burkina Faso	52	933	730	732	100%	3rd			
Guinea Equatorial	36	367	173	305	57%	3rd			
Guinea	56	541	301	355	85%	1st			
Chad	28	321	116	222	52%	4th			
Benin	15	468	282	335	84%	5th			
Congo (2)	26	261	161	203	79%	-			

NBI

Net income



Clients

Ranking based on loan outstandings Full consolidation from 1 January 2019



GLOBAL BANKING AND INVESTOR SOLUTIONS QUARTERLY RESULTS

	Global M	Global Markets and Investor Services			Financing and Advisory Asset ar			Asset and Wealth Management		Total Global Banking and Investor Solutions			
In EUR m	Q4 19	Q4 18	Change	Q4 19	Q4 18	Change	Q4 19	Q4 18	Change	Q4 19	Q4 18	Ch	ange
Net banking income	1,300	1,152	+11.0%*	643	657	-3.5%*	243	232	+7.3%*	2,186	2,041	+7.1%	+6.0%*
Operating expenses	(1,124)	(1,121)	-1.1%*	(434)	(429)	-0.2%*	(215)	(229)	-4.9%*	(1,773)	(1,779)	-0.3%	-1.3%*
Gross operating income	176	31	x 5.1	209	228	-9.7%*	28	3	x 64.1	413	262	+57.6%	+55.3%*
Net cost of risk	(9)	(7)	+28.5%*	(55)	(85)	-36.3%*	(2)	(6)	-66.7%*	(66)	(98)	-32.7%	-33.6%*
Operating income	167	24	x 6.1	154	143	+6.2%*	26	(3)	n/s	347	164	x 2.1	x 2.1
Net profits or losses from other assets	2	0		0	(1)		2	0		4	(1)		
Net income from companies accounted for by the equity method	(2)	4		0	(1)		0	(1)		(2)	2		
Impairment losses on goodwill	0	0		0	0		0	0		0	0		
Income tax	(31)	(6)		(14)	25		(7)	1		(52)	20		
Net income	136	22		140	166		21	(3)		297	185		
O.w. non controlling Interests	5	3		0	1		1	2		6	6		
Group net income	131	19	x 6.1	140	165	-15.9%*	20	(5)	n/s	291	179	+62.6%	+60.9%*
Average allocated capital	7,873	8,749		5,137	6,030		933	1,280		13,943	16,058		
C/I ratio	86%	97%		67%	65%		88%	99%		81%	87%		

When adjusted for changes in Group structure and at constant exchange rates Net banking income, operating expenses, cost to income ratio, allocated capital: see Methodology Historical series restated according to new quarterly series published on 30 September 2019



GLOBAL BANKING AND INVESTOR SOLUTIONS 2019 RESULTS

	Global M	larkets and Services	Investor	Finan	cing and Ad	visory	Asset and Wealth Management			Total Global Banking and Investor Solutions			
In EUR m	2019	2018	Change	2019	2018	Change	2019	2018	Change	2019	2018	Cha	nge
Net banking income	5,210	5,414	-5.9%*	2,547	2,466	+1.5%*	947	966	+0.7%*	8,704	8,846	-1.6%	-3.1%*
Operating expenses	(4,788)	(4,706)	+0.3%*	(1,676)	(1,630)	+1.4%*	(888)	(905)	+0.7%*	(7,352)	(7,241)	+1.5%	+0.4%*
Gross operating income	422	708	-44.6%*	871	836	+1.7%*	59	61	-0.0%*	1,352	1,605	-15.8%	-18.6%*
Net cost of risk	(13)	(25)	-48.3%*	(195)	(49)	x 3.9	2	(19)	n/s	(206)	(93)	x 2.2	x 2.2
Operating income	409	683	-44.4%*	676	787	-16.2%*	61	42	+49.0%*	1,146	1,512	-24.2%	-26.9%*
Net profits or losses from other assets	4	(1)		0	(1)		2	(14)		6	(16)		
Net income from companies accounted for by the equity method	4	9		(1)	(2)		0	(1)		3	6		
Impairment losses on goodwill	0	0		0	0		0	0		0	0		
Income tax	(89)	(180)		(70)	(93)		(15)	(8)		(174)	(281)		
Net income	328	511		605	691		48	19		981	1,221		
O.w. non controlling Interests	20	20		0	1		3	3		23	24		
Group net income	308	491	-42.0%*	605	690	-14.1%*	45	16	x 2.9*	958	1,197	-20.0%	-22.7%*
Average allocated capital	8,454	8,510		5,732	5,756		1,015	1,158		15,201	15,424		
C/I ratio	92%	87%		66%	66%		94%	94%		84%	82%		

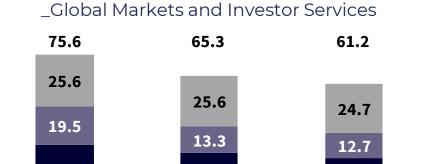
^{*} When adjusted for changes in Group structure and at constant exchange rates
Net banking income, operating expenses, Cost to income ratio, allocated capital: see Methodology
Historical series restated according to new quarterly series published on 30 September 2019



GLOBAL BANKING AND INVESTOR SOLUTIONS RISK-WEIGHTED ASSETS IN EUR BN

30.5

Q4 18

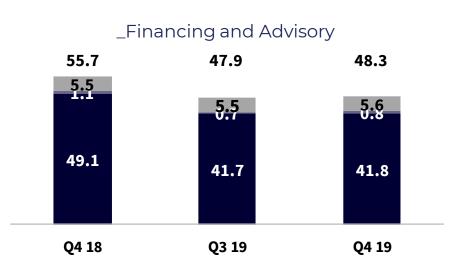


26.4

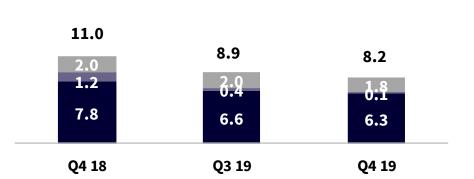
Q3 19

23.9

Q4 19







Historical series restated according to new quarterly series published on 30 September 2019



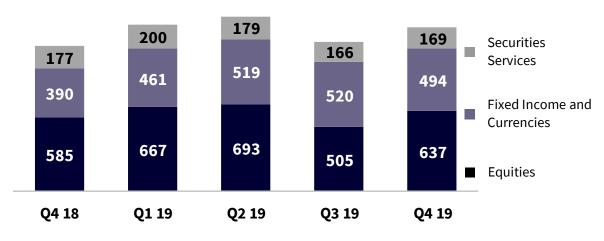
Operational

Market

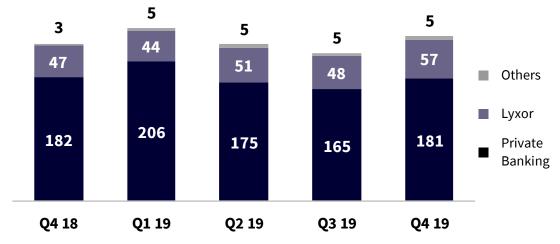
Credit

GLOBAL BANKING AND INVESTOR SOLUTIONS REVENUES

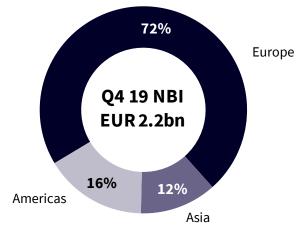
_Global Markets and Investor Services Revenues (in EUR m)⁽¹⁾



_Asset and Wealth Management Revenues (in EUR m)



_Revenues Split by Region (in %)

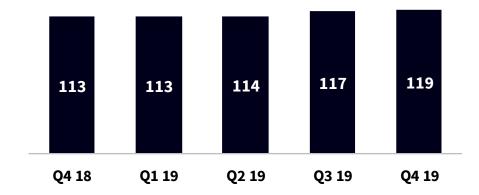


(1) Historical series restated according to new quarterly series published on 30 September 2019

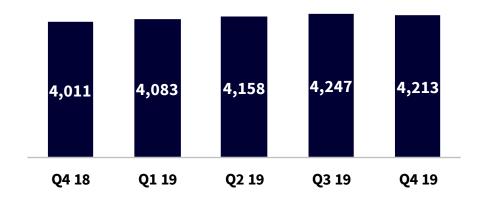


GLOBAL BANKING AND INVESTOR SOLUTIONS KEY FIGURES

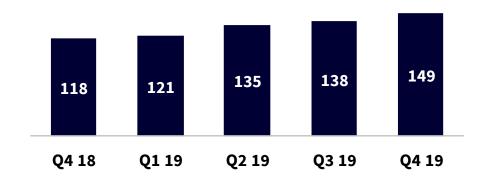
_Private Banking: Assets under Management (in EUR bn)



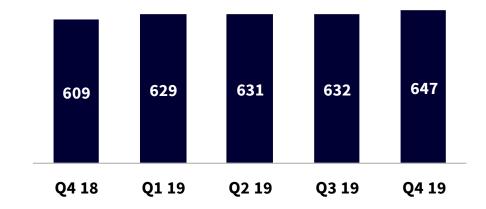
_Securities Services: Assets under Custody (in EUR bn)



_Lyxor: Assets under Management (in EUR bn)



_Securities Services: Assets under Administration (in EUR bn)





GLOBAL BANKING AND INVESTOR SOLUTIONS CVA/DVA IMPACT

NBI impact					
	Q4 18	Q1 19	Q2 19	Q3 19	Q4 19
Equities	(9)	10	4	0	2
Fixed Income and Currencies	(34)	29	7	(15)	36
Financing and Advisory	(8)	1	(1)	(9)	12
Total	(51)	39	9	(24)	49

METHODOLOGY (1/3)

1 – The financial information presented for the fourth quarter and full year ended 30 December 2019 was reviewed by the Board of Directors on 5 February 2020 and has been prepared in accordance with IFRS as adopted in the European Union and applicable at this date. The audit procedures carried out by the Statutory Auditors on the consolidated financial statements are in progress.

2 - Net banking income

The pillars' net banking income is defined on page 40 of Societe Generale's 2019 Registration Document. The terms "Revenues" or "Net Banking Income" are used interchangeably. They provide a normalised measure of each pillar's net banking income taking into account the normative capital mobilised for its activity.

3 - Operating expenses

Operating expenses correspond to the "Operating Expenses" as presented in note 8.1 to the Group's consolidated financial statements as at December 31st, 2018 (pages 416 et seq. of the 2019 Registration Document). The term "costs" is also used to refer to Operating Expenses.

The **Cost/Income Ratio** is defined on page 40 of Societe Generale's 2019 Registration Document.

4 - IFRIC 21 adjustment

The IFRIC 21 adjustment corrects the result of the charges recognised in the accounts in their entirety when they are due (generating event) so as to recognise only the portion relating to the current quarter, i.e. a quarter of the total. It consists in smoothing the charge recognised accordingly over the financial year in order to provide a more economic idea of the costs actually attributable to the activity over the period analysed.

5 - Exceptional items - transition from accounting data to underlying data

The Group may be required to provide underlying indicators for a clearer understanding of its actual performance. Underlying data is obtained from reported data by restating the latter to take into account exceptional items and the IFRIC 21 adjustment

The Group restates also the revenues and earnings of the French Retail Banking pillar for PEL/CEL provision allocations or write-backs. This adjustment makes it easier to identify the revenues and earnings relating to the pillar's activity, by excluding the volatile component related to commitments specific to regulated savings.

Details of these items, as well as the other items that are the subject of a one-off or recurring restatement (exceptional items) are given in the supplement (page 55).



METHODOLOGY (2/3)

6 - Cost of risk in basis points, coverage ratio for non performing loans

The cost of risk or commercial cost of risk is defined on pages 42 and 562 of Societe Generale's 2019 Registration Document. This indicator makes it possible to assess the level of risk of each of the pillars as a percentage of balance sheet loan commitments, including operating leases. The gross coverage ratio for Non performing loans is calculated as the ratio of provisions recognised in respect of the credit risk to gross outstandings identified as in default within the meaning of the regulations, without taking account of any guarantees provided. This coverage ratio measures the maximum residual risk associated with outstandings in default ("non performing").

	(In EUR m)	Q4 19	Q4 18	2019	2018
	Net Cost Of Risk	149	144	467	489
French Retail Banking	Gross loan Outstandings	197,813	189,034	194,359	186,782
	Cost of Risk in bp	30	30	24	26
International Retail Banking	Net Cost Of Risk	158	114	588	404
and Financial Services	Gross loan Outstandings	137,222	137,172	136,303	134,306
and Financial Services	Cost of Risk in bp	46	33	43	30
Clabal Bauldus and Increase	Net Cost Of Risk	66	97	206	93
Global Banking and Investor Solutions	Gross loan Outstandings	157,528	157,974	161,865	152,923
Solutions	Cost of Risk in bp	17	25	13	6
	Net Cost Of Risk	(2)	8	17	19
Corporate Centre	Gross loan Outstandings	9,714	8,591	9,403	7,597
	Cost of Risk in bp	(13)	37	17	25
	Net Cost Of Risk	371	363	1,278	1,005
Societe Generale Group	Gross loan Outstandings	502,277	492,771	501,929	481,608
	Cost of Risk in bp	29	29	25	21

7 - ROE, RONE, ROTE

The notion of ROE (Return On Equity) and ROTE (Return On Tangible Equity), as well as the methodology for calculating it, are specified on pages 42 and 43 of Societe Generale's 2019 Registration Document. This measure makes it possible to assess return on equity and Societe Generale's return on equity tangible.

RONE (*Return on Normative Equity*) determines the return on average normative equity allocated to the Group's businesses, according to the principles presented on page 43 of Societe Generale's 2019 Registration Document.



METHODOLOGY (3/3)

The net result by the group retained for the numerator of the ratio is the net profit attributable to the accounting group adjusted by the interest to be paid on TSS & TSDI, interest paid to the holders of TSS & TSDI amortization of premiums issues and unrealized gains/losses accounted in equity, excluding translation reserves (see methodological Note 9). For the ROTE, the result is also restated for impairment of goodwill.

8 – Net assets and tangible net assets are defined in the methodology, page 45 of the Group's 2019 Registration Document.

9 - Calculation of Earnings Per Share (EPS)

The EPS published by Societe Generale is calculated according to the rules defined by the IAS 33 standard (see page 44 of Societe Generale's 2019 Registration Document). The corrections made to Group net income in order to calculate EPS correspond to the restatements carried out for the calculation of ROE and ROTE. For indicative purpose, the Group also publishes EPS adjusted for the impact of exceptional items and for IFRIC 21 adjustment (Underlying EPS).

- **10 –** The Societe Generale Group's **Common Equity Tier 1 capital** is calculated in accordance with applicable CRR/CRD4 rules. The fully-loaded **solvency ratios** are presented pro forma for current earnings, net of dividends, for the current financial year, unless specified otherwise. When there is reference to phased-in ratios, these do not include the earnings for the current financial year, unless specified otherwise. The leverage ratio is calculated according to applicable CRR/CRD4 rules including the provisions of the delegated act of October 2014.
- 11 The liquid asset buffer or liquidity reserve includes 1/ central bank cash and deposits recognized for the calculation of the liquidity buffer for the LCR ratio, 2/ liquid assets rapidly tradable in the market (High Quality Liquid Assets or HQLA), unencumbered net of haircuts, as included in the liquidity buffer for the LCR ratio and 3/ central bank eligible assets, unencumbered net of haircuts.
- 12 The "Long Term Funding" outstanding is based on the Group financial statements and on the following adjustments allowing for a more economic reading. It then Includes interbank liabilities and debt securities issued with a maturity above one year at inception. Issues placed in the Group's Retail Banking networks (recorded in medium/long-term financing) are removed from the total of debt securities issued.

Note: The sum of values contained in the tables and analyses may differ slightly from the total reported due to rounding rules. All the information on the results for the period (notably: press release, downloadable data, presentation slides and supplement) is available on Societe Generale's website www.societegenerale.com in the "Investor" section.



INVESTOR RELATIONS TEAM

investor.relations@socgen.com

www.societegenerale.com/en/investors

