## PREMIUM REVIEW

## FRÉDÉRIC **OUDÉA**

**Chief Executive Officer** 



## DETERMINED, FOCUSED AND SAFER THAN EVER

### A DETERMINED START TO THE STRATEGIC PLAN

Progress on growth initiatives

Fully engaged in the digital transformation

### A DISCIPLINED APPROACH TO CAPITAL ALLOCATION

Exiting non-synergetic activities

Growing leading franchises and selective bolt-on acquisitions

### SAFER THAN EVER

Solid balance sheet, strict control of market risk, diversified exposures, low cost of risk

Litigations behind us



# PROGRESS ON KEY REVENUE GROWTH INITIATIVES



**FRENCH RETAIL BANKING** 

INTERNATIONAL RETAIL BANKING AND FINANCIAL SERVICES

GLOBAL BANKING AND INVESTOR SOLUTIONS

#### **BOURSORAMA SAVINGS**

~1.6 M
CLIENTS END-SEPT 18

ON TRACK TO REACH OUR 2M CLIENT TARGET BY END-2019, AHEAD OF SCHEDULE +4%

VS. END-SEPT 17 AT EUR 64 BN

PRIVATE BANKING FRANCE AUM

**RUSSIA** 

**+10%**\* VS. 9M 17

SG RUSSIA REVENUES

**AFRICA** 

+10%\*

**VS. 9M 17** 

AFRICA AND OTHER REVENUES

**ALD** 

**+7%**<sup>(1)</sup>

**VS. 9M 17** 

LEASING CONTRACT & SERVICES MARGINS

#### GLOBAL MARKETS

+9%

VS. Q3 17

REBOUND IN MARKET ACTIVITIES IN Q3

STRENGTHENING LEADERSHIP

POSITION WITH THE EMC ACQUISITION

FINANCING & ADVISORY

+5%\*

**VS. 9M 17** 

STRONG GROWTH MOMENTUM IN REVENUES

<sup>(2)</sup> SG Russia see methodology in Q3 18 results presentation



<sup>\*</sup> When adjusted for changes in Group structure and at constant exchange rates (1) ALD standalone figures:

### **GOOD LEVEL OF PROFITABILITY**

#### **SOLID BUSINESS PERFORMANCE**

9m 18 revenues<sup>(1)</sup> up +2.4%

#### **DISCIPLINE ON COSTS**

Transformation in French Retail Banking Positive jaws in IBFS and GBIS

LOW COST OF RISK 18 bp<sup>(2)</sup> in 9m 18



FRENCH RETAIL BANKING

RONE<sup>(1)</sup>



INTERNATIONAL RETAIL BANKING

RONE<sup>(1)</sup> **16.8%** 



INSURANCE AND FINANCIAL SERVICES TO CORPORATES RONE(1)



GLOBAL BANKING AND INVESTOR SOLUTIONS

RONE<sup>(1)</sup> **9.5%** 

## CORPORATE CENTRE

Group net income EUR -235m



**9M 18 GROUP NET INCOME AT EUR 3.7 BN** 

ROTE<sup>(1)</sup> 11.0% - 2020 Target ROTE of ~11.5%

(1) 9M 18 underlying data: adjusted for exceptional items, IFRIC 21 linearisation, non-economic items (for 2017) and PEL/CEL provision for French Retail Banking (2) Commercial cost of risk in basis points: excluding provisions for disputes. Outstandings at beginning of period. Annualised.



## DIGITALISATION WHAT IS AT STAKE IN OUR MODEL

#### **RETAIL CLIENTS**



- Offer the best client experience at the lowest price for basic needs
- Offer tailor made advisory services with a face to face relationship





#### WHOLESALE CLIENTS

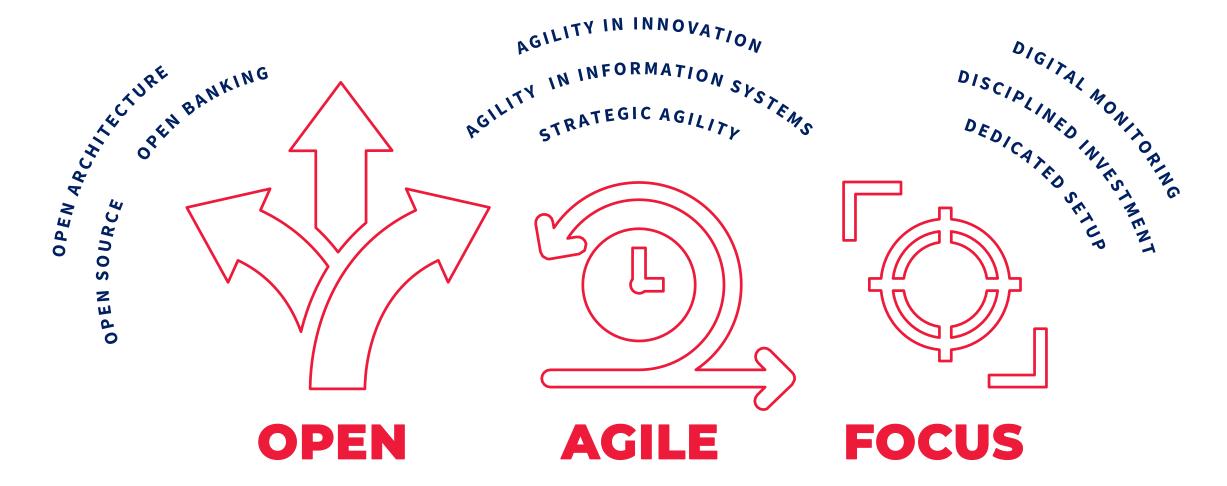


- Keep a priviligied face to face relationship with the bank, offering tailor made expertise to clients
- Offer the best client experience, value added services and competitive pricing, leveraging on digital and innovation

# DEVELOPING A PHYGITAL MODEL TO ADDRESS OUR CLIENT NEEDS



## **OUR MANTRA**





## A FULLY DIGITALISED BANK IN THE MEDIUM TERM



Our long term vision:

Open banking platform and architecture
Fully digitalised bank for a better customer experience
Trusted partner

"better service, lower cost"



# CAPITAL ALLOCATION TO BUSINESSES BASED ON KEY PRINCIPLES



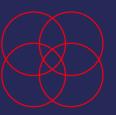
**VALUE ADDED** 



LEADERSHIP POSITIONS



ACCRETIVE TO PROFITABILITY



**INTERCONNECTED** 



**DISPOSALS SINCE 2014** AND SELECTIVE INVESTMENTS IN GROWTH OF SYNERGETIC FRANCHISES

**5% OF RWA BETWEEN 2018 AND 2020:** NET IMPACT AROUND 50/60 BP ON CET1



### ON GOING REFOCUSING ON OUR CORE FRANCHISES

#### **EXITING NON-SYNERGETIC BUSINESSES**

**EXPRESS BANK** (BULGARIA)

**SG ALBANIA** 

PRIVATE BANKING BELGIUM

**SELF TRADE BANK** (BOURSORAMA SPAIN)

**EURO BANK** (POLAND)

TOTAL ESTIMATED GAIN ON CET1 CA.23BPS IN 2018-2019

## STRENGTHENING OUR CORE FRANCHISES



FURTHER DISPOSALS ANNOUNCEMENTS EXPECTED OVER THE NEXT FEW QUARTERS



### **FURTHER IMPROVING THE RISK PROFILE**

**STRONG BALANCE SHEET** 

11.2% CET 1<sup>(1)</sup>

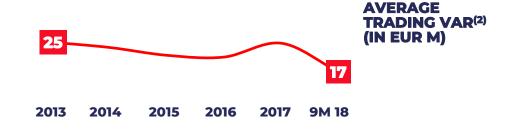
**12%** CET1 TARGET IN 2020

MREL AND TLAC COMPLIANT

#### STRICT CONTROL **OF MARKET RISK**

CONSERVATIVE MARKET RISK PROFILE

**NO LEGACY BOOKS** 

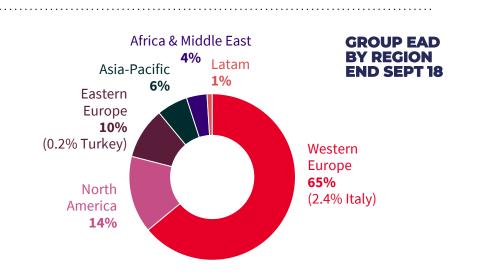


#### **VERY LOW CREDIT RISK**

VERY GOOD **QUALITY** OF PORTFOLIO

**3.8%** NPL RATIO IN Q3 18,

**PRUDENT** APPROACH TO COUNTRY RISK



Trading VaR: measurement over one year (i.e. 260 scenarios) of the greatest risk obtained after elimination of 1% of the most unfavourable occurrences. Average of quarterly figures.



Fully-loaded, based on CRR/CRD4 rules, including the Danish compromise for Insurance. See Methodology.

## **LITIGATIONS BEHIND US**

#### CONTINUED INVESTMENT IN BEST-IN-CLASS COMPLIANCE STANDARDS

ALREADY INTEGRATED IN THE FINANCIAL PLAN

## NEW CODE OF CONDUCT DEPLOYED WORLDWIDE,

REINFORCING COMMITMENTS TOWARDS ALL STAKEHOLDERS





#### **JUNE 2018**

Agreement to resolve the IBOR and Libya-related investigations with the DOJ, the CFTC and the PNF



#### **US SANCTIONS**

#### **NOVEMBER 2018**

Agreement with U.S. authorities to resolve U.S. economic sanctions and AML investigations



NO IMPACT ON Q4 18 RESULTS

**PAYMENT FULLY COVERED BY THE ALLOCATED PROVISION** 



# AT THE FOREFRONT OF POSITIVE TRANSFORMATIONS





RECOGNISED AS THE MOST ADVANCED CAC40 COMPANY IN TERMS OF DIGITAL TRANSFORMATION



## BEST FRENCH BANK IN ROBECOSAM'S SUSTAINABILITY RANKING



RANKED 8TH OUT OF 133 EUROPEAN BANKS AND WITHIN THE TOP 10 IN EUROPE FOR THE THIRD CONSECUTIVE YEAR



## BEST FRENCH BANK IN EQUILEAP'S 2018 GENDER EQUALITY RANKING



RANKED 14TH OUT OF 3,206 COMPANIES ACROSS SECTORS AND 23 COUNTRIES



TARGET TO CONTRIBUTE EUR 100BN TO FINANCE THE ENERGY TRANSITION BETWEEN 2016 AND 2020

**58% AT END-SEPT 18** 



# FULLY COMMITTED TO DELIVERING OUR STRATEGIC PLAN

#### **GROW**

Substantial progress on key revenue growth initiatives Good level of profitability





#### **TRANSFORM**

Transformation on track in French Retail Banking Further improving Group risk profile and funding structure

# ENHANCE SHAREHOLDER VALUE



## DELIVER ON COSTS

Maintain strict discipline on costs

## **COMPLETE REFOCUSING**

Further disposals announcements expected over the next few quarters





## FOSTER RESPONSIBILITY

Putting litigation issues behind us Recognised engagement in positive transformations



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